

# Instructions for Use Installation and Servicing

To be left with the user

## 30ci

Fanned Flue Combination Boiler  
G.C. No. 47 - 047 - 20

## 30si

System Boiler  
G.C. No. 41 - 047 - 70



*The code of practice for the installation,  
commissioning & servicing of gas central heating*

This is a Cat I<sub>2H</sub> Appliance



9787

*The instructions consist of three parts, User, Installation and Servicing Instructions, which includes the Guarantee Registration Card. The instructions are an integral part of the appliance and must, to comply with the current issue of the Gas Safety (Installation and Use) Regulations, be handed to the user on completion of the installation.*

## Guarantee Registration

Thank you for installing a new Glow-worm appliance in your home.

Glow-worm appliances are manufactured to the very highest standard so we are pleased to offer our customers' a Comprehensive Guarantee.

This product is guaranteed for 24 months from the date of installation or 30 months from the date of manufacture, whichever is the shorter, for parts. In addition this product is guaranteed for 12 months from the date of installation or 18 months from the date of manufacture, whichever is the shorter, for labour.

The second year of the parts guarantee, from the beginning of the 13th month onwards after installation or manufacture, is conditional upon the boiler having been serviced by a CORGI registered gas installer, in accordance with the manufacturer's recommendations. We strongly recommend regular servicing of your gas appliance, but where the condition is not met, any chargeable spare parts or components issued within the applicable guarantee period still benefit from a 12 month warranty from the date of issue by the manufacturer.

We recommend you complete and return as soon as possible your guarantee registration return literature, supplied in the document envelope.

If your guarantee registration return literature is missing you can obtain a copy or record your registration by telephoning the Heatcall Customer Service number 01773 828100.

REGISTER YOUR GLOW-WORM APPLIANCE

**CALL 0208 247 9857**

**HEATCALL** Customer Services:  
Tel: (01773) 828100  
**One Contact Local Service** Fax: (01773) 828070

**Hepworth Heating Ltd.,**  
Nottingham Road, Belper, Derbyshire. DE56 1JT  
**General/Sales enquiries:**  
Tel: (01773) 824141 Fax: (01773) 820569

## Important Information

### Testing and Certification

These boilers are tested and certificated for safety and performance. It is therefore important that no alterations are made to these boilers, without permission, in writing, from Hepworth Heating Ltd.

Any alteration not approved by Hepworth Heating Ltd., could invalidate the certification, boiler warranty and may also infringe the current issue of the Statutory Requirements. The requirements are: The installation of these boilers must be carried out by a competent person in accordance with the current rules in force in the countries of destination at the time of installation. Manufacture's instructions supplied. Manufacture's instructions must not be taken as overriding statutory requirements.

**Note:** The boiler serial number is marked on the label attached to the inside of the drop down door. Refer to the 'Introduction' section for a description of the basic functions of the boiler. The 'Users' section describes how to safely operate the boiler.

### Mandatory warning for CEE countries

**Warning:** These appliances are designed, approved and inspected to meet the requirements of the English market. The identification plate located on the inside of the appliance **certifies the origin** where the product was manufactured and the **country** for which it is intended.

If you see any exception to this rule, please contact your nearest **Glow-worm** dealer.

Thank you in advance for your assistance.

### CE Mark

These boilers meet the requirements of Statutory Instrument No. 3083 The boiler (Efficiency) Regulations, and therefore are deemed to meet the requirements of Directive 92/42/EEC on the efficiency requirements for new hot water boilers fired with liquid or gaseous fuels.

Type test for purposes of Regulation 5 certified by: Notified body 0049.

Product/production certified by: Notified body 0049.

The CE mark on these appliances show compliance with:

1. Directive 90/396/EEC on the approximation of the laws of the Member States relating to appliances burning gaseous fuels.
2. Directive 73/23/EEC on the harmonization of the Laws of the Member States relating to the electrical equipment designed for use within certain voltage limits.
3. Directive 89/336/EEC on the approximation of the Laws of the Member States relating to electromagnetic compatibility.

### Substances Hazardous to Health

Under section 6 of the Health and Safety at Work Act 1974, we are required to provide information on substances hazardous to health.

The adhesives and sealants used in this appliance are cured and give no known hazard in this state.

INSULATION PADS/CERAMIC FIBRE, GLASSYARN, MINERAL WOOL

These can cause irritation to skin, eyes and the respiratory tract.

If you have a history of skin complaint you may be susceptible to irritation. High dust levels are usual only if the material is broken.

Normal handling should not cause discomfort, but follow normal good hygiene and wash your hands before eating, drinking or going to the lavatory.

If you do suffer irritation to the eyes or severe irritation to the skin seek medical attention.

The insulation is composed of non-combustible material.

### Spare Parts

REMEMBER, When replacing a part on these appliances, use only spare parts that you can be assured conform to the safety and performance specification that we require. Do not use reconditioned or copy parts that have not been clearly authorised by Hepworth Heating Ltd.

### Manual Handling Guidance

During the appliance installation it will be necessary to employ caution and assistance whilst lifting as the appliance exceeds the recommended weight for a one man lift.

In certain situations it may be required to use a mechanical handling aid.

Take care to avoid trip hazards, slippery or wet surfaces.

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## Introduction

The **30ci** boiler is a wall mounted modulating combination boiler with electronic ignition providing central heating and instantaneous hot water.

The **30si** boiler is a wall mounted modulating boiler with electronic ignition providing central heating.

These boilers are of the **I2H** category for use with Natural Gas (G20) as distributed in the United Kingdom.

These boilers have a fan assisted balanced flue which both discharges the products of combustion to and draws the combustion air from the outside of the room.

These boilers are suitable for horizontal top and rear outlet flue connection only and can be fitted with horizontal flue, vertical flue or twin-pipe flue. Refer to flue options guide for further information, this is available from your nearest stockist.

The central heating temperature is user adjustable from the boiler control panel.

The domestic hot water temperature is user adjustable from the boiler control panel (**30ci Only**).

Domestic hot water demand always has priority over heating demand (**30ci Only**).

The pump, expansion vessel and associated safety devices are all fitted within the boiler.

These boilers can be installed against either an external wall or on an adjacent inside wall, that is, the flue system will pass directly to the rear or to either side to the terminal fitted on the outside wall face.

The installation must be carried out by a qualified registered person in accordance with the relevant requirements of The Building Regulations, The Water Byelaws, The Building Standards (Scotland) Regulations and any applicable local regulations.

These instructions should be carefully followed for the safe and economical use of your boiler.

### Electrical Supply

**WARNING:** This boiler must be earthed.

All system components shall be of an approved type and shall be connected in accordance with the current issue of BS7671 and any applicable local regulations.

All external wiring between the appliance and the electrical supply and earthing requirements shall comply with the current IEE Regulations.

Connection of the boiler and system controls to the mains supply must be through a common isolator and must be fused 3A, maximum. This method of connection must be by a fused double pole isolating switch, with a minimum contact separation of 3mm on both poles. The switch should be readily accessible and preferably adjacent to the appliance. It should supply the appliance only and be easily identifiable as so doing.

Alternatively, an unswitched shuttered socket outlet and 3A fused 3 pin plug, both to the current issue of BS1363 may be used provided that they are not used in a room containing a bath or shower.

Wiring to the boiler must be PVC 85°C insulated cable, not less than 0.75mm<sup>2</sup> (24/0.20mm).

### Gas safety (Installation and use) Regulations

In your interests and that of gas safety, it is the law that ALL gas appliances are installed and serviced by a qualified registered person in accordance with the above regulations.

### Gas leak or fault

If a gas leak or fault exists or is suspected, turn the boiler off and consult the local gas supply company or your installation/service company.

### Air in the heating system

Persistent air in the heating system may indicate leaks in the system or corrosion taking place. Call your Installation/Service company.

### Overheating safety

In the event of a problem, the overheating safety devices cause safety shutdown of the boiler. If this happens, call your Installation/Service company.

### Boiler controls

The control panel, located at the lower front of the boiler casing, **see diagram 1**, allows the boiler to be started, shut down, controlled and monitored during use.

### Flue

Do not obstruct the outside terminal of the flue.

### Ancillary equipment

A range of flue accessories are available including vertical flues, twin-pipe flues, bends etc.

For further information contact your supplier.

## Controls and lighting

Your **30ci or 30si** boiler has been factory configured to operate at the heart of an existing installation. However, because many installations are specially designed, do not hesitate to contact your installer who will be able to ensure that you get the best performance from your installation, by adjusting the heating circuit's maximum output or temperature.

Once these settings have been made, you can still adjust the temperature to suit your needs.

### Central heating adjustment

The selector switch enables you to vary the temperature of the water in the central heating circuit from the minimum setting (approx. 38°C) up to the maximum temperature (approx. 87°C) set by your installer. Most of the time, the mid position will meet

your needs but the selector should be moved nearer to the maximum setting in very cold weather when your home is not reaching the required temperature.

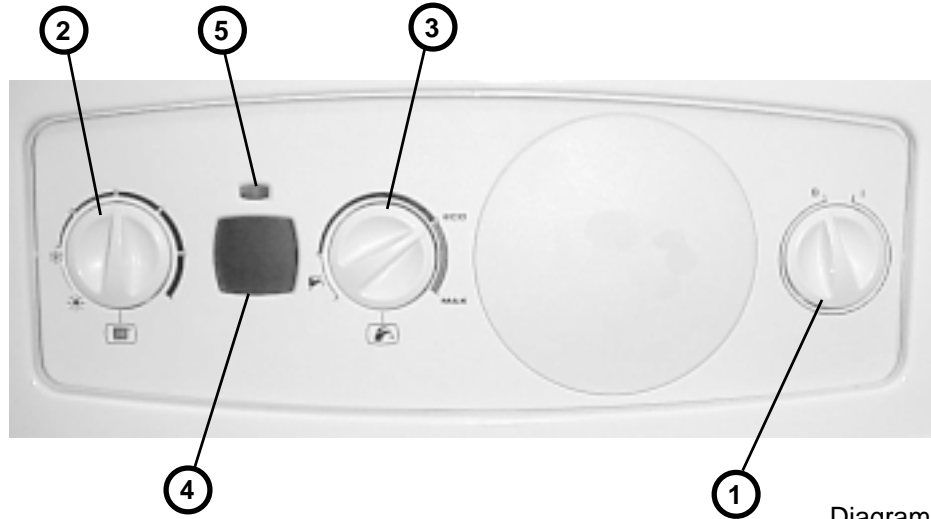
### Domestic hot water (30ci Only)

The selector switch can be adjusted from a temperature of (approx. 34°C up to 65°C) or more.

The **ECO** setting is ideally suited for all the requirements of normal family use (showers, washing up etc.). The maximum setting should be reserved for occasional use when very hot water is required.

## Controls and Lighting

- 1 - ON/OFF switch
- 2 - Central heating temperature selector
- 3 - Domestic hot water temperature selector (F30E Only)
- 4 - Pressure gauge (bar) and temperature gauge (°C)
- 5 - Running lamp illuminated green when boiler is ON (fault indicated by a red flashing light)



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Diagram 1

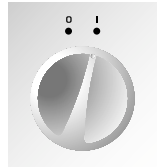
### 1. Lighting the boiler :

#### Make sure that:

- The boiler is connected to the electrical supply.
- The gas service cock is open.

Switch ON (1)

The running lamp will illuminate green



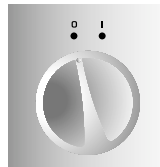
### 5. If a fault occurs (indicated by red flashing light) :

- **Reset boiler:** Switch On/Off switch to ( 0 ), wait for five seconds. Turn the On/Off switch to ( 1 ) the boiler is reset. If the fault continues call your Installation/Service company or Heatcall. (Glow-worm's own service organisation) using the telephone number on the front cover of this literature.



### 2. Stop the boiler :

- Switch to OFF ( 0 ) the electrical supply is OFF.
- Turn the gas supply OFF at the gas service cock if the boiler is to be out of use for a long time.



### 3. Domestic hot water adjustment (30ci Only):

Domestic hot water between approx. 38°C and 55°C

ECO Maximum recommended for constant use

Occasional use for water above approx. 55°C

Domestic hot water OFF



### 4. Heating temperature adjustment :

Summer: Set the control knob to ☀

Winter: Set the control knob between segments

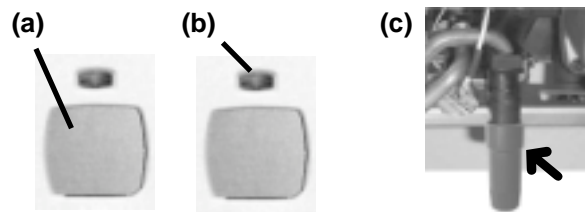


### 6. Installation filling (30ci Only):

- **If the boiler loses water:** the pressure gauge (a) and fault display (b) will flash. Fill the system by the filling device (c) at the bottom of the boiler until the pressure gauge reads 1.5 bar.

### 6. Installation filling (30si Only):

- **If the boiler loses water:** the pressure gauge (a) and fault display (b) will flash. Fill the system until the pressure gauge reads 1.5 bar.



- **Warning:** Take care not to overfill the boiler. At a pressure of 2.5 bar or above indicating over pressure, the fault display (b) will flash. The pressure must be reduced to 1.5 bar by bleeding a radiator. If the fault continues call your Installation/Service company or Heatcall. (Glow-worm's own service organisation) using the telephone number on the front cover of this literature.

Diagram 2

## Programmer Instructions for Use

**Optional Clock-timers inclusive of installation and user instructions:-** These are available from your nearest stockist.

**Electro/Mechanical Part No. 4000122022**

**Digital Part No. 4000120494**

## Draining

### Protection against freezing

The boiler has a built in frost protection programme as long as the electricity and gas are left switched on.

If the temperature within the appliance falls to 3°C the burner and system pump are activated.

When the temperature inside the appliance reaches 10°C the burner will shut down and after a short period the pump will stop.

This device primarily protects the boiler. Any other exposed areas of the system should be protected by a separate frost thermostat.

If the boiler is to be out of use for any long periods during severe weather conditions, it is recommended that the whole system, including the boiler, be drained to avoid the risk of freezing.

If in doubt, consult your servicing company.

### Draining and filling

**Caution:** The boiler is installed as part of a sealed system which must only be drained and filled by a competent person.

## Safety Devices

The boiler incorporates a visual fault display that indicates certain fault conditions, (red flashing light) should they occur.

Should the boiler fail to operate during Commissioning, the most likely fault is that the gas supply to the boiler has not been turned on or purged sufficiently or that there is no pressure in the heating system.

### General safety devices

#### Air flow rate safety device

If an obstruction, even partial, of the flue occurs, for any reason whatsoever, the built in safety system of the boiler will turn the boiler OFF, the red light will flash and the fan will continue to run. The boiler will be ready to operate when the fault has been cleared.

#### Heating safety valve

**CAUTION:** A heating safety valve with a discharge pipe is fitted to this boiler.

The valve **MUST NOT BE TOUCHED** except by a qualified registered person. If the valve discharges at any time, switch the boiler off and isolate it from the electrical supply. Contact your installation/service company.

#### In case of power supply failure

The boiler no longer operates. As soon as power supply is restored, the boiler will be automatically restarted.

#### If the gas supply is interrupted

The boiler switches over to safety mode, the red light will flash. Call a qualified service engineer or Heatcall (Glow-worm's own service organisation) using the telephone number on the front cover of this literature.

#### Air in pipes

**Important:** A central heating system can not operate correctly unless it is filled with water and air bled from the system. If these conditions are not met the system may be noisy.

Bleed the air in the radiators and adjust the pressure if system requires. If the system requires filling to often this may be due to minor leaks or corrosion in the system. Call a qualified service engineer or Heatcall (Glow-worm's own service organisation) using the telephone number on the front cover of this literature.

#### Frost protection

The boiler has a built in frost protection device that protects the boiler from freezing. If the boiler is to be left and there is a risk of frost, ensure that the gas and electrical supplies are left connected. The frost protection device will light the boiler when the temperature of the boiler water falls below 6°C. When the temperature reaches 16°C, the boiler stops.

**Note :** This device works irrespective of any room thermostat setting and will protect the complete heating system.

## Servicing and Maintenance

To ensure the continued efficient and safe operation of the appliance it is recommended that it is checked and serviced as necessary at regular intervals. The frequency of servicing will depend upon the particular installation conditions and usage, but in general once a year should be enough.

If this appliance is installed in a rented property there is a duty of care imposed on the owner of the property by the current issue of the Gas Safety (Installation and Use) Regulations, Section 35.

Servicing/maintenance should be carried out by a competent person in accordance with the rules in force in the countries of destination.

To obtain service, please call your installer or **Heatcall (Glow-worm's own service organisation)** using the telephone number behind the controls cover door.

Please be advised that the 'Benchmark' logbook should be completed by the installation engineer on completion of commissioning and servicing.

All CORGI Registered Installers carry a CORGI ID card, and have a registration number. Both should be recorded in your boiler Logbook. You can check your installer is CORGI registered by calling CORGI direct on: 01256 372300.

#### Cleaning

The boiler casing can be cleaned with a damp cloth followed by a dry cloth to polish.

**Do not use abrasive or solvent cleaners.**

#### Boiler casing

**CAUTION.** Do not remove or adjust the casing in any way, as incorrect fitting may result in faulty operation. If in doubt, consult your installation/service company.

# 1 Technical Data

## Heating

Heat input (max) NET Q	32,6 kW 111,231 BTU/H
Heat input (min) NET Q	13,3 kW 45,380 BTU/H
Heat output (max) NET P	29,6 kW 100,995 BTU/H
Heat output (min) NET P	10,8 kW 36,849 BTU/H
Efficiency - Sedbuk D	78,6%
Maximum heating temperature	87° C
Expansion vessel effective capacity	8
Expansion vessel charge pressure	0,5 bar
Maximum system capacity at 75°C	156 l
Safety valve, maximum service pressure	3 bar

## Electrical

Electrical supply	230 V ~ 50Hz
Electrical rating	122 W fused at 3A
Level of protection	IPX4D
Fuse rating	1,25mA

## Natural Gas (G20)

Ø Burner injector	1,15mm
Inlet pressure	20 mbar
Maxi. Burner pressure	14,2 mbar
Mini. Burner pressure	2,4 mbar
Gas rate maximum	3,45 m³/h

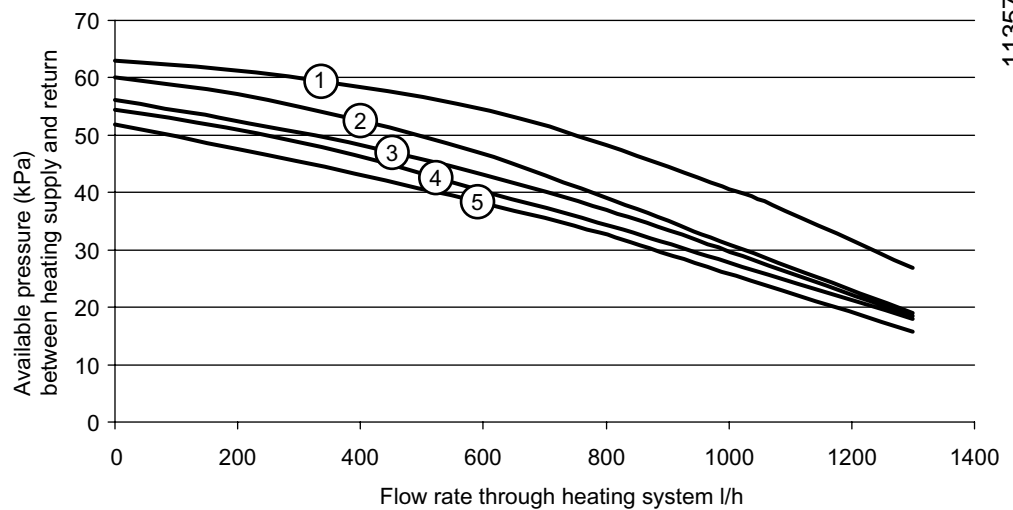
## Hot water F30E Only

Heat input (max) NET Q	32,6 kW 111231 BTU/H
Heat input (min) NET Q	13,3 kW 45380 BTU/H
Heat output (max) NET P	29,6 kW 100,995 BTU/H
Heat output (min) NET P	10,8 kW 36,849 BTU/H
Maximum hot water temperature	63 °C
Minimum hot water temperature	38 °C
Specific flow rate (for 30°C temp rise)	14,1 l/min.
Threshold flow rate	1,7 l/min.
Maximum supply pressure	10 bar
Minimum supply pressure	0,5 bar

## Combustion

Products outlet diameter	60 mm
Fresh air inlet diameter	100 mm
Combustion products values	CO (40 ppm) CO2 (7,7%) NOx (81ppm)

- ① Bypass fully shut
- ② Open 1/4 turn
- ③ Open 1/2 turn
- ④ Open 1 turn
- ⑤ Open 2 turns



(10 kPa = 1 m WG)

Diagram 1.1

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## 2 Dimensions

The boiler is delivered in three separate packages:

- The boiler
- The fixing jig and hanging bracket
- The flue system

### Net lift weight (boiler only)

30ci	37 kg
30si	36 kg

### Gross lift weight (boiler and packaging)

30ci	40 kg
30si	39 kg

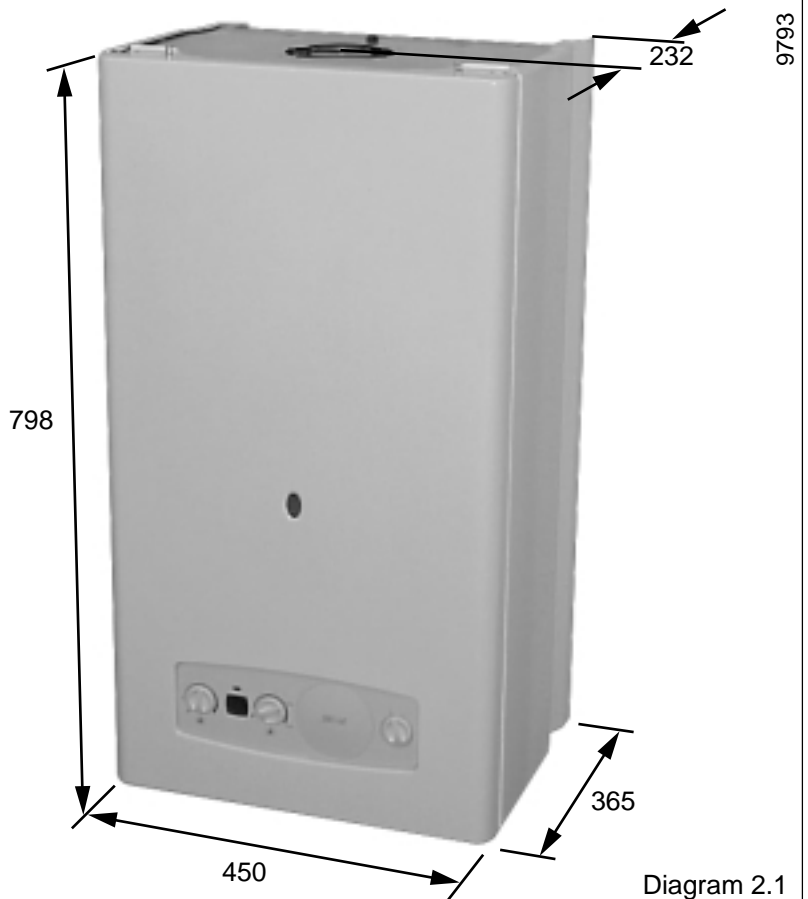


Diagram 2.1

## 3 Heating System Design

- These boilers are for use only with sealed central heating systems.
- Heating surfaces may consist of radiators, convectors or fan assisted convectors.
- The safety valve is an integral part of the boiler and it cannot be adjusted.
- The circulation pump is integral with the boiler.
- Pipe sectional areas shall be determined in accordance with normal practices, using the output/pressure curve (**diagram 1.1**). The distribution system shall be calculated in accordance with the output requirements of the actual system, not the maximum output of the boiler. However, provision shall be made to ensure sufficient flow so that the temperature difference between the flow and return pipes be less than or equal to 20°C. The minimum flow is 500 l/h.
- The system can be fitted with a lockable balancing valve if necessary in the main flow or return pipes shown as **valve 'A'** in **diagram 3.1**.
- The piping system shall be routed so as to avoid any air pockets and facilitate permanent venting of the installation. Bleed fittings must be provided at every high point of the system and on all radiators.
- The total volume of water permitted for the heating system depends, amongst other things, on the static head in the cold condition. The expansion vessel on the boiler is pressurised at 0.5 bar and allows a maximum system volume of 110 litres for an average temperature of 75°C and a maximum service pressure of 3 bar. This pressure setting can be modified at commissioning stage if the static head differs. An additional expansion vessel can be fitted to the system if required, **see diagram 3.1**.

- Provision shall be made for a drain valve at the lowest point of the system.
- Where thermostatic radiator valves are fitted, not all radiators must be fitted with this type of valve, and in particular, where the room thermostat is installed.
- In the case of an existing installation, it is **ESSENTIAL** that the system is thoroughly flushed prior to installing the new boiler. Using a proprietary product such as Fernox or Sentinel. Contact the product manufacturers for specific details.

### 3.1 Bypass

- The boiler is fitted with an adjustable automatic bypass. Ensure that under no circumstances does the flow rate drop below the figure specified.
- If the central heating circuit is fitted with thermostatic radiator valves to all radiators then an additional bypass should be fitted not less than 1.5 metres from the appliance, **see diagram 3.1**.

### 3.2 Filling the system 30ci

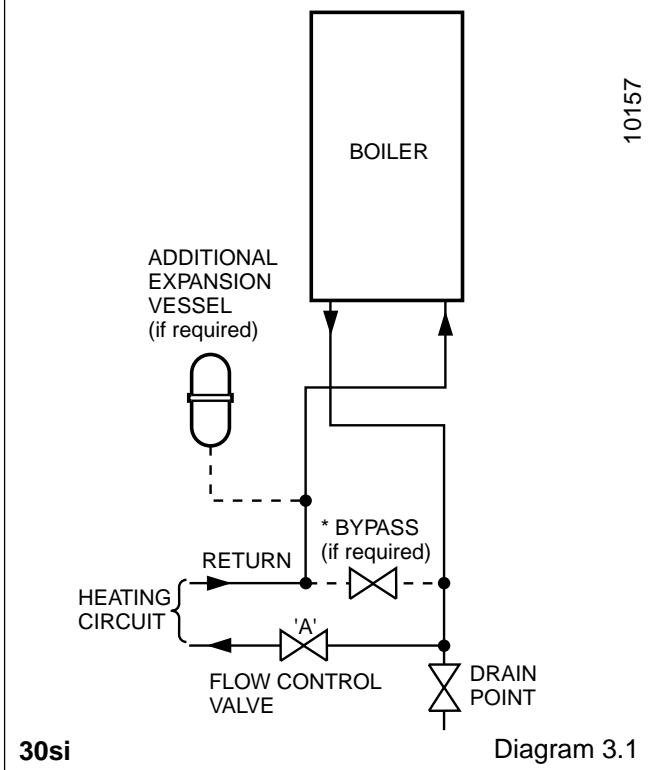
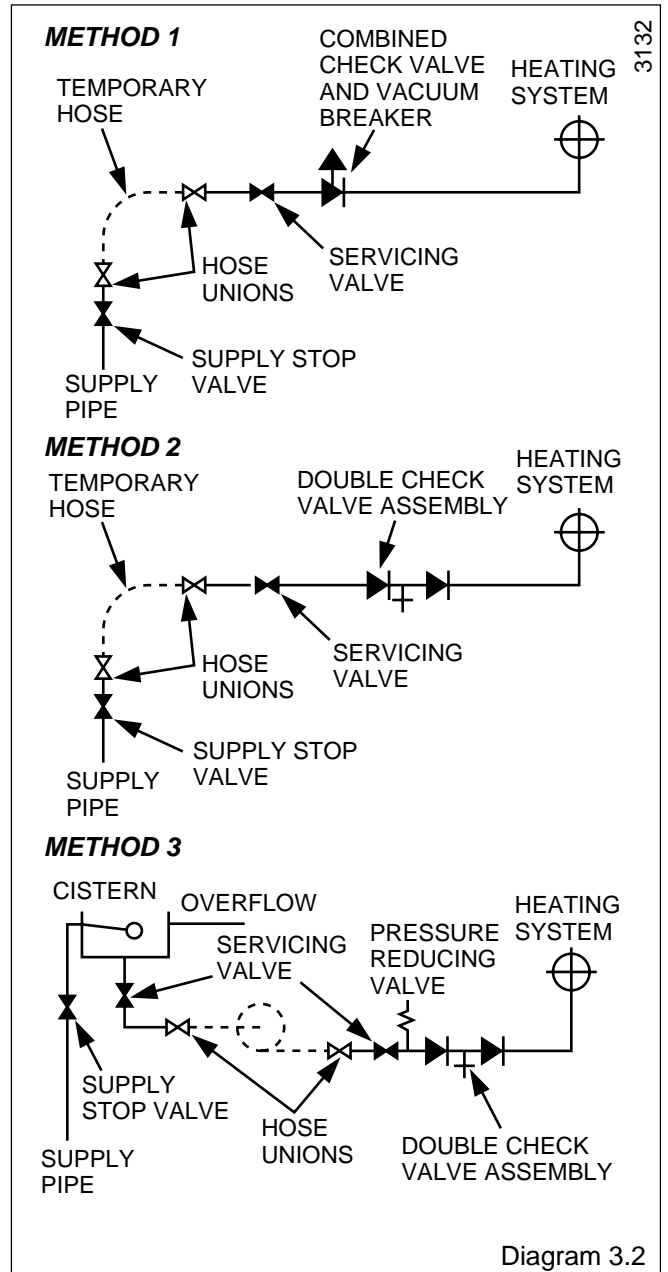
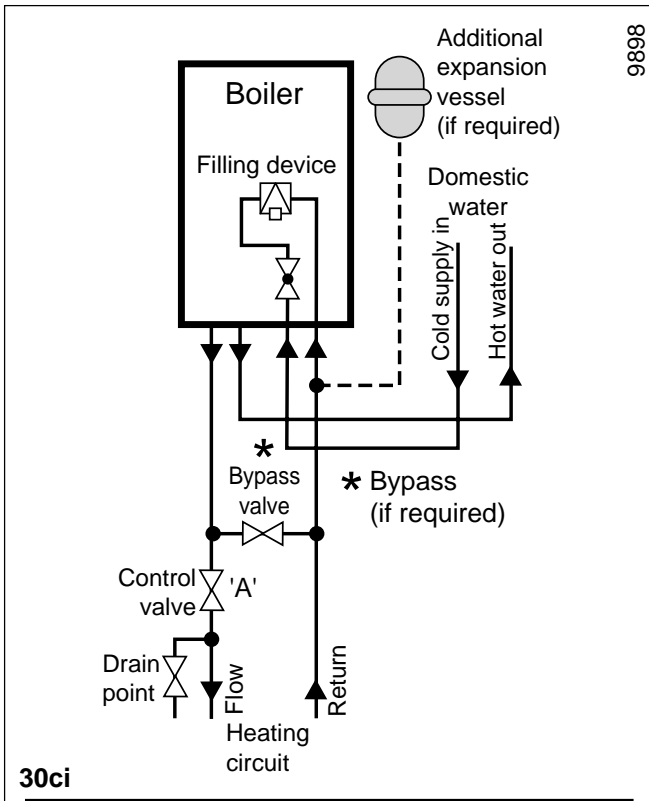
A filling device is fitted to the boiler to initially fill the system and replace water lost during servicing, **see the relevant parts of diagram 2 controls and lighting and diagram 3.1**.

### 3.3 Filling the system 30si

- Provision for filling the system at a low level must be made. Three methods are shown in **diagram 3.2**. There must be no permanent connection to the mains water supply, even through a non-return valve.

**Note:** It is important that fittings used for connection to potable water comply with the water undertakings requirements.

### 3 Heating System Design



### 4 Domestic Hot Water System Design 30ci Only

- Copper tubing or plastic Hep<sub>2</sub>0 may be used for the domestic hot water system. Unnecessary pressure losses should be avoided.
- The flow restrictor must be fitted limiting the flow through the boiler to a maximum of 12 l/min.
- The boiler will operate with a minimum supply pressure of 0,6 bar, but under reduced flow rate.

Best operating comfort will be obtained from a supply pressure of 1 bar or greater.

#### 4.1 Hard Water Areas

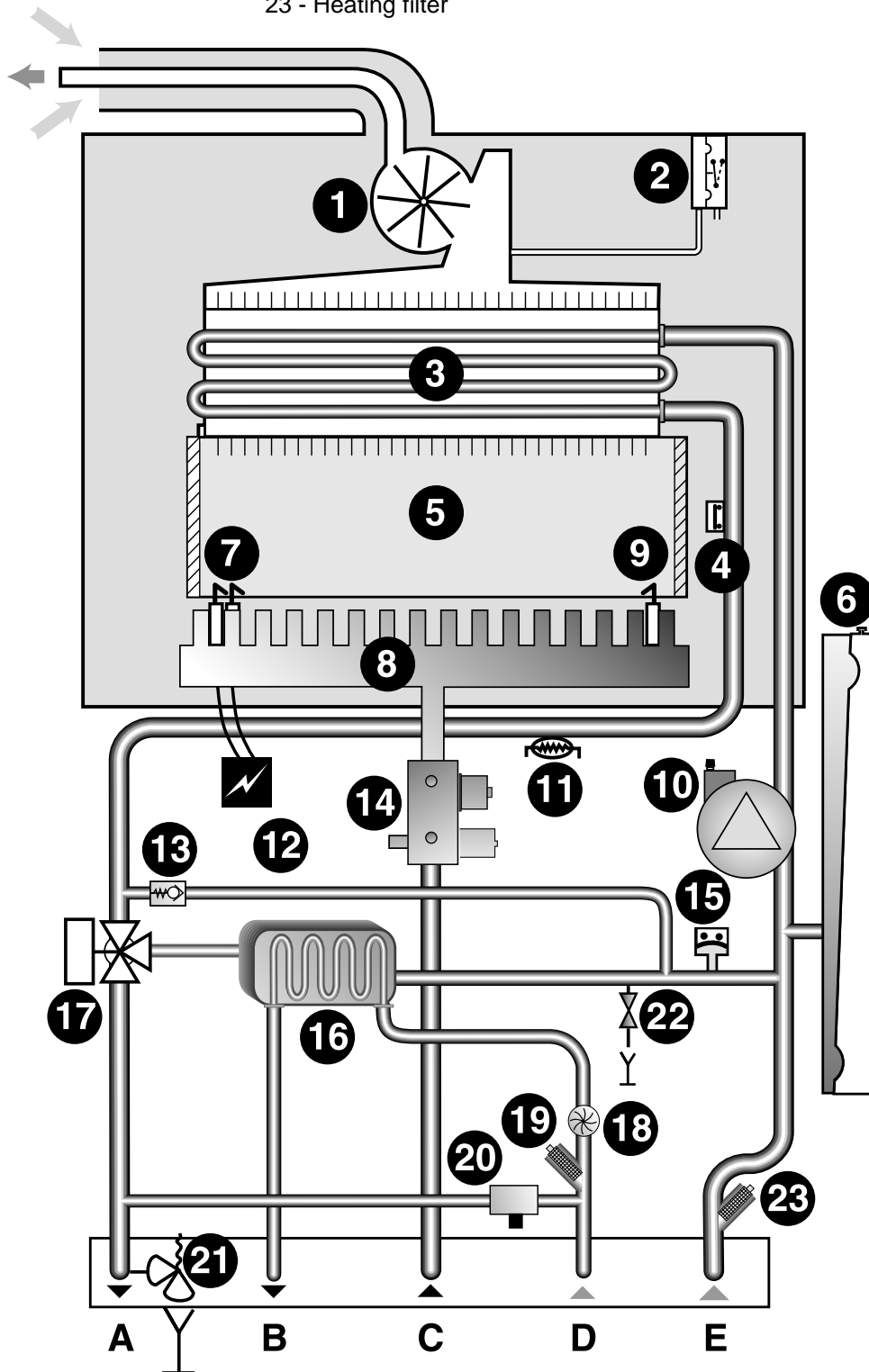
In areas where the water is 'hard', more than 200mg/litre, it is recommended that a proprietary scale reducer is fitted in the cold water supply to the boiler.

## 5 Boiler Schematic 30ci

- 1 - Fan.
- 2 - Air pressure switch.
- 3 - Heat exchanger.
- 4 - Overheat thermostat.
- 5 - Combustion chamber.
- 6 - Expansion vessel.
- 7 - Flame sense electrode.
- 8 - Burner.
- 9 - Ignition electrode.
- 10 - Pump.
- 11 - Heating thermistor.

- 12 - Ignition module.
- 13 - By-pass.
- 14 - Gas control valve.
- 15 - Loss of water sensor.
- 16 - Domestic heat exchanger
- 17 - 3 way valve
- 18 - Domestic water flow sensor
- 19 - Filter cold water inlet
- 20 - Filling system
- 21 - Discharge safety valve (3bar)
- 22 - Drain valve
- 23 - Heating filter

- A - Heating flow
- B - Domestic hot water outlet
- C - Gas
- D - Cold water inlet
- E - Heating return

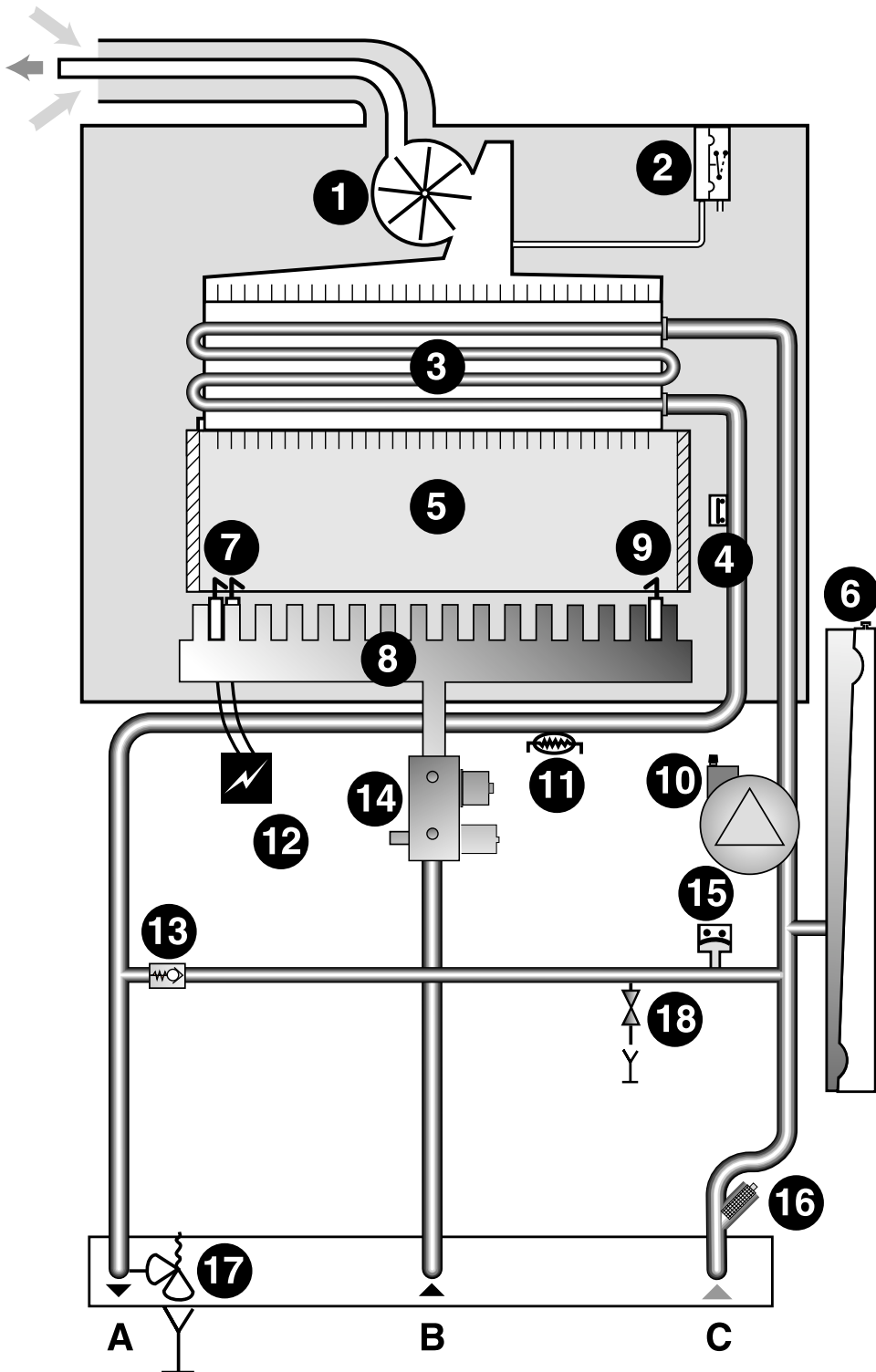


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Diagram 5.1

## 5a Boiler Schematic 30si

- |                            |                                     |                     |
|----------------------------|-------------------------------------|---------------------|
| 1 - Fan.                   | 10 - Pump.                          | A - Heating flow.   |
| 2 - Air pressure switch.   | 11 - Heating thermistor.            | B - Gas.            |
| 3 - Heat exchanger.        | 12 - Ignition module.               | C - Heating return. |
| 4 - Overheat thermostat.   | 13 - By-pass.                       |                     |
| 5 - Combustion chamber.    | 14 - Gas control valve.             |                     |
| 6 - Expansion vessel.      | 15 - Loss of water sensor.          |                     |
| 7 - Flame sense electrode. | 16 - Heating filter.                |                     |
| 8 - Burner.                | 17 - Discharge safety valve (3bar). |                     |
| 9 - Ignition electrode.    | 18 - Drain valve                    |                     |



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Diagram 5a.1

## 6 Boiler Location, Flue and Ventilation

If the appliance has to be stored for any length of time before installation it should be kept in a safe place where it will not be a hazard to persons or obstruct any access.

### 6.1 Clearances

The position of the boiler must be such that there is adequate space for servicing.

The recommended clearances are:

20 mm either side of the boiler.

600 mm at the front of the boiler.

300 mm below the boiler.

25 mm above the flue elbow.

300 mm above the boiler (rear flue only).

**Note:** The boiler must be mounted on a flat wall which is sufficiently robust to take its weight when full, that is, 36 kg. If in doubt, expert advice should be obtained, in the event of the wall being found not suitable.

**Note:** It is permissible to install the boiler with smaller clearances than those quoted above PROVIDING that adequate consideration is given for Servicing/Repairs at a later date. If any doubt exists, contact the **Glow-worm's Technical Helpline 01773 828300**.

The minimum acceptable spacings from the terminal to obstructions and ventilation openings are shown in **diagram 6.1**.

The boiler must be installed so that the terminal is exposed to the external air.

Should any doubt exist as to the permissible position of the terminal, contact the **Glow-worm's Technical Helpline 01773 828300**.

### 6.2 Terminal guard

A terminal guard is required if persons could come into contact with the terminal or the terminal could be subject to damage.

If a terminal guard is required, it must be positioned to provide a minimum of 50mm clearance from any part of the terminal and to be central over the terminal.

Terminal guard type K3 supplied by:

*Tower flue components Ltd.*  
Morley road  
Tonbridge  
Kent  
TN9 1RA

### 6.3 Flue options

There are various flue systems to choose from as follows:

Horizontal rear flue pack.

Horizontal telescopic top flue pack.

Horizontal top flue pack.

Horizontal extended flue pack.

Vertical flue pack.

Twin flue pack.

Extensions, 90° and 45° bends.

Flue options and accessories.

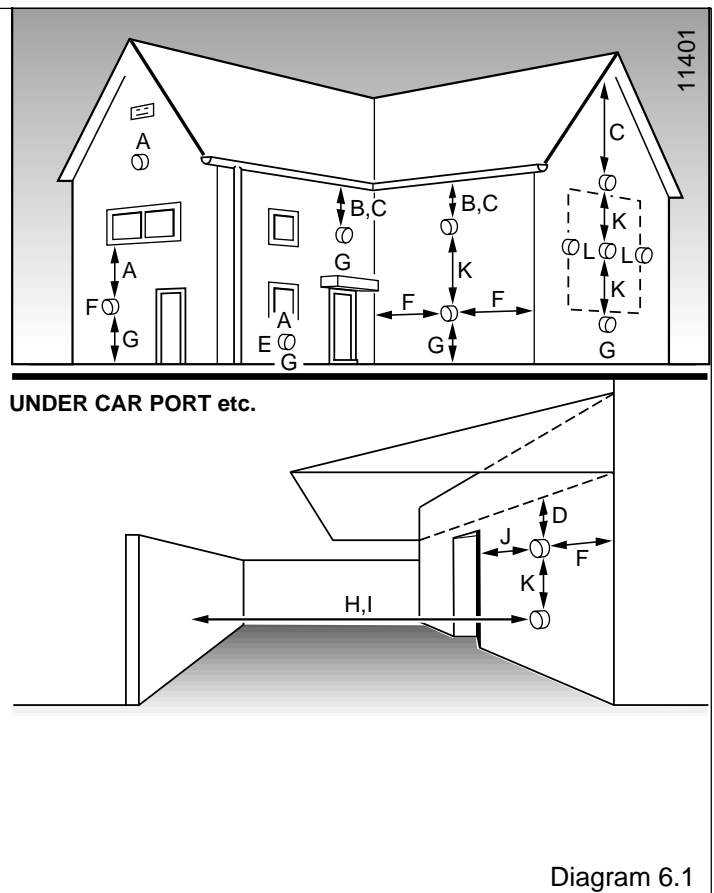
For detailed information refer to flue options guide. For further information, this is available from your nearest stockist.

### 6.4 Cupboard or compartment ventilation

The boiler can be fitted in a cupboard or compartment without the need for permanent ventilation.

#### MINIMUM SITING DIMENSIONS FOR THE POSITIONING OF FLUE TERMINALS MM

A	DIRECTLY BELOW, ABOVE OR HORIZONTALLY TO AN OPENING, AIR BRICK, OPENING WINDOWS, AIR VENT, OR ANY OTHER VENTILATION OPENING	300
B	BELOW GUTTER, DRAIN/SOIL PIPE	75
C	BELOW EAVES	200
D	BELOW A BALCONY OR CAR PORT	200
E	FROM VERTICAL DRAIN PIPES AND SOIL PIPES	150
F	FROM INTERNAL CORNERS AND EXTERNAL CORNERS	300
G	ABOVE ADJACENT GROUND OR BALCONY LEVEL	300
H	FROM SURFACE OR A BOUNDARY FACING THE TERMINAL	600
I	FACING TERMINALS	1200
J	FROM OPENING (DOOR/WINDOW) IN CAR PORT INTO DWELLING	1200
K	VERTICAL FROM A TERMINAL	1500
L	HORIZONTALLY FROM A TERMINAL	300



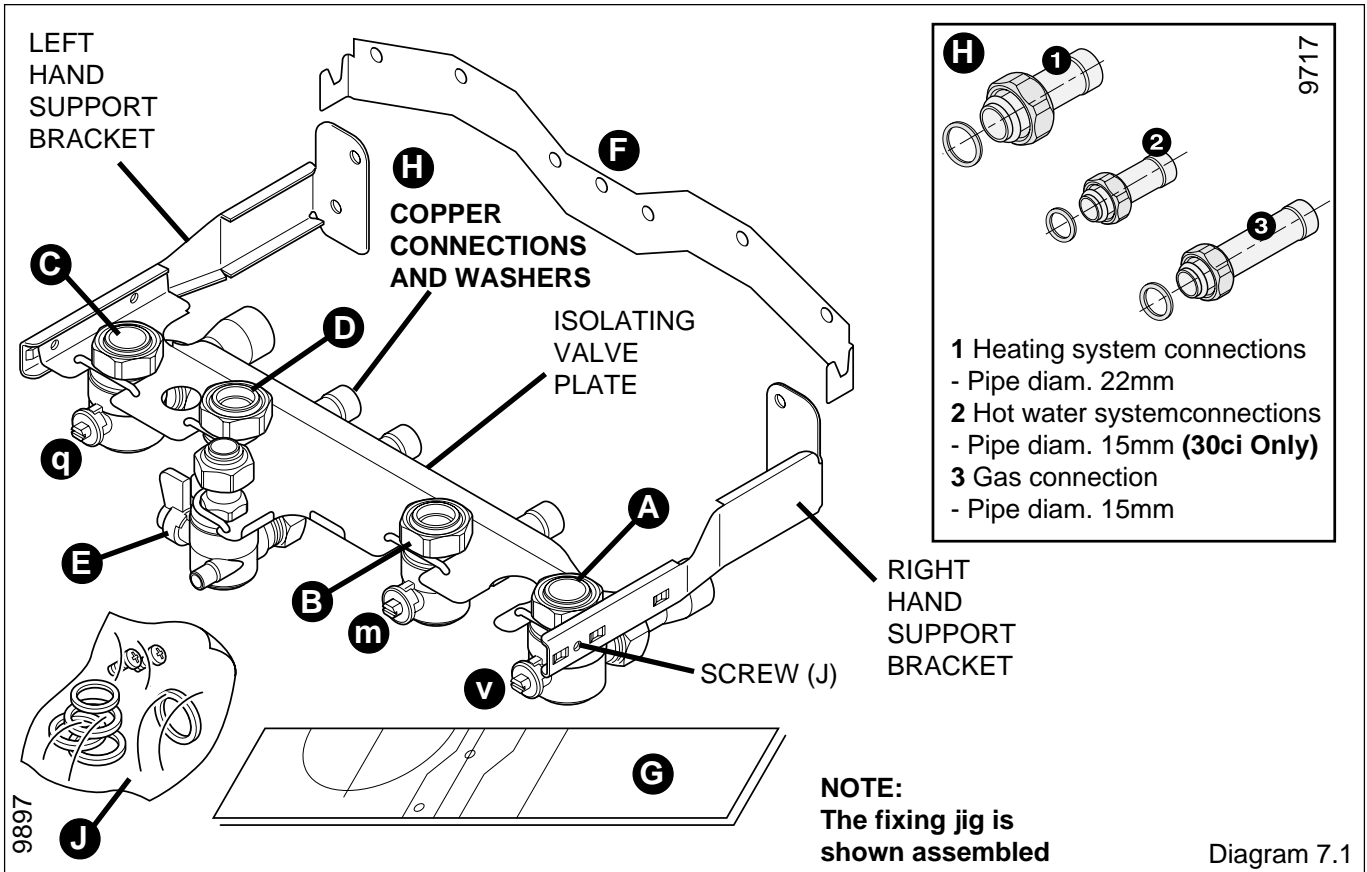
## 7 Fixing Jig Pack

The fixing jig is made up as follows:

- A** - Heating return fitting with isolating valve (**v**).
- B (30ci Only)** - Cold water inlet fitting with isolating valve (**m**). The cold water inlet restrictor supplied with boiler is fitted when the boiler is installed. Refer to Section 9.
- C** - Heating flow fitting with isolating valve (**q**).
- D (30ci Only)** - Domestic hot water outlet.
- E** - Gas fitting.

Other components within the fixing jig pack.

- F** - Hanging bracket
- G** - wall template
- H** - copper connections
- J** - sealing washers and screws



## 8 Piping System Installation

### 8.1 Fixing jig, refer to diagram 7.1

- Note: It is important the hanging bracket and service cock bracket are fitted to a flat and true wall area for correct alignment with the boiler. If this cannot be achieved it is acceptable to pack out the service cock bracket to obtain the correct alignment.

- Remove the contents of the fixing jig pack.
- Secure the left and right hand support brackets to the isolating valve plate with the securing screws (2 OFF) supplied.
- Connect the copper connections and sealing washers to the isolating valves.

1 Heating system connections - Pipe diam. 22mm

2 Hot water system connections - Pipe diam. 15mm **(30ci Only)**

3 Gas connection - Pipe diam. 15mm

### 8.2 Cutting the flue hole

- Remove the wall template, follow the instructions given on the wall template.

- Determine the flue application, length and terminal position before starting. NOTE: If you have chosen a standard rear flue application the flue and adapter must be fitted before the boiler is hung onto the wall.

- Position the wall template, taking due regard of the minimum clearances for the selected flue application, **see diagram 8.1.**

#### • Rear hole cutting

Mark correct position of Rear or Top Rear flue outlet hole from template.

#### • Side hole cutting

Mark the horizontal centre line for the hole on the rear wall. Extend the horizontal centre line to the side wall and mark the vertical centre line of flue hole as shown in **diagram 8.1.**

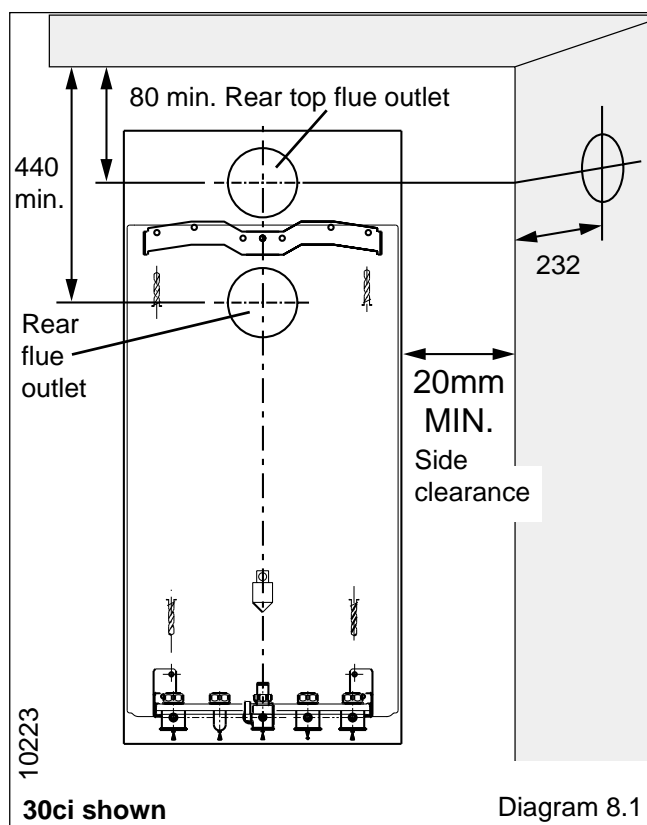
- Making allowance for the slope of the flue, cut hole in external wall, preferably using a core drill. For installations with internal and external access use a 105 mm diameter core drill.

For installations with internal access only use a 125 mm diameter core drill.

### Important

When cutting the flue hole and when extending the flue centre line to a side wall, remember that the flue system must have a fall of about 35 mm per metre of flue DOWNWARD towards the terminal. There must NEVER be a downward incline towards the boiler.

- Reposition the wall template over hole in wall.
- Mark the hanging bracket and jig position holes.
- Drill, plug and fix the hanging bracket to the wall using suitable screws (not supplied).
- Check that the hanging bracket is level.
- Drill plug and fix the fixing jig to the wall.



### 8.3 Water connection

Connect the system pipework to the copper connections on the fixing jig observing the correct flow and return format as shown in **diagram 3.1.** Do not subject the isolating valves to heat.

### 8.4 Gas connection

- The supply from the governed gas meter must be of adequate size to provide a constant inlet working pressure of 20 mbar (8 in w.g.).

To avoid low gas pressure problems, it is recommended that the 15 mm gas supply on the boiler is connected to using 22 mm pipe (as close as possible to the boiler within 1 metre).

- On completion, the gas installation must be tested using the pressure drop method and purged in accordance with the current issue of BS6891.

### Gas Safety (Installation and use) Regulations

In your interests and that of gas safety, it is the law that ALL gas appliances are installed and serviced by a competent person in accordance with the above regulations.

## 9 Boiler Installation

### 9.1 Statutory requirements

The installation of this boiler must be carried out by a qualified registered person in accordance with the relevant requirements of the current issue of:

The Gas Safety (Installation and Use) Regulations

The Building Regulations

The local water company Byelaws

The Building Standards Regulations (Scotland)

The Health and Safety at Work Act

### 9.2 Sheet metal parts

**WARNING.** When installing or servicing this boiler, care should be taken when handling the edges of sheet metal parts to avoid the possibility of personal injury.

### 9.3 Installing the boiler

Prior to starting work, the system must be thoroughly flushed using a propriety cleanser such as **Sentinel X300** to eliminate any foreign matter and contamination e.g. metal filings, solder particles, oil, grease etc.

**Note.** Solvent products could cause damage to the system.

The boiler pack consists of the boiler and a document envelope/ fittings pack which contain, literature, self adhesive wiring diagram label, magnetic user instruction label, mains voltage external controls connection plug, guarantee return form, sealing washers, screws, flue restrictor, cold water inlet restrictor (**30ci Only**), filling loop extension (**30ci Only**), discharge safety valve pipe.

- Stand the boiler upright.
- Remove all packaging from around the boiler.
- Remove front panel, unscrew and remove the two retaining screws from the bottom of the front panel. Remove front panel by lifting up and forward.
- Remove the self adhesive wiring diagram label from from the document envelope. Fit the self adhesive wiring diagram label to the inside of the front panel, put front panel in a safe place to avoid damaging it.
- Ensure the plastic plugs are removed from water and gas pipes. NOTE: There will be some spillage of water.
- **30ci Only** Fit water flow restrictor into cold water inlet isolating valve, **see diagram 20.4.**

**Important Note. For Rear flueing option ONLY.** Remove the fan, **see diagram 9.1.** Remove the flue outlet blanking plate and gasket secured with two screws from the back of the boiler, **see diagram 9.2.** Refit the flue outlet blanking plate and gasket over the top flue outlet and secure with the two screws, **see diagram 9.3.**

**Important Note.** With regards to the manual handling operations, 1992 regulations, the following operation exceeds the recommended weight for one man lift.

**Important Note.** If you have chosen a rear flue application the flue and interface must be fitted before the boiler, **refer to Section 10.**

- Lift the boiler up and engage boiler upper part onto the hanging bracket.
- Fit the washers between the boiler pipes and the inlet and outlet fittings on the fixing jig and connect the various couplings between the boiler and jig.

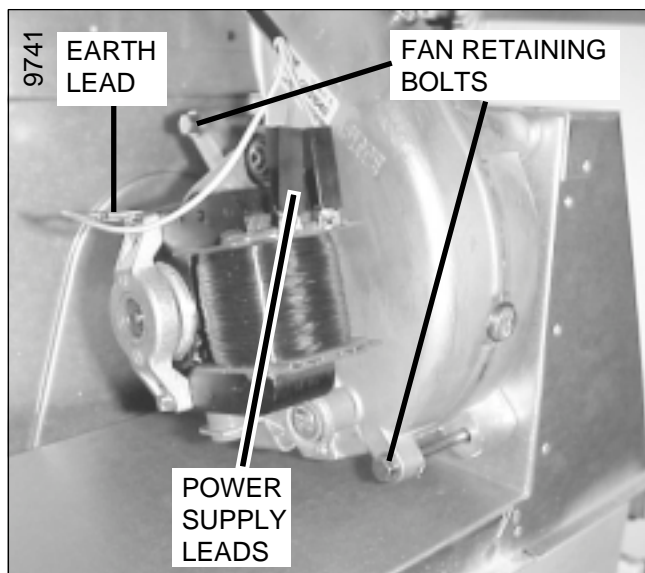


Diagram 9.1

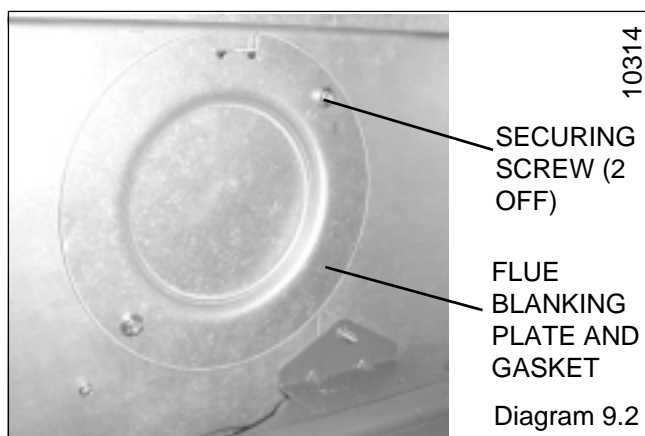


Diagram 9.2

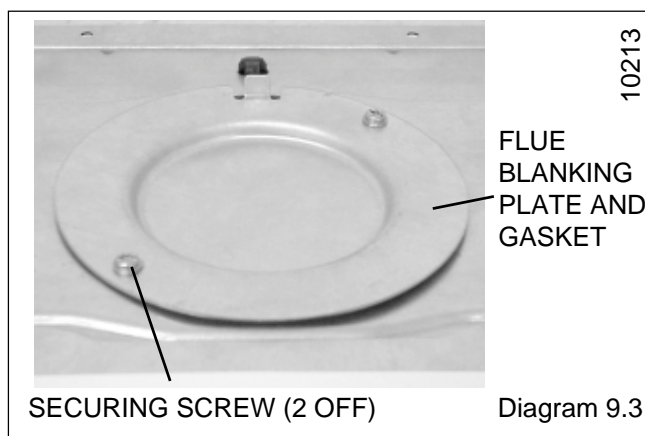


Diagram 9.3



## 9 Boiler Installation

### 9.4 Discharge safety valve, refer to diagram 9.4.

#### 9.4.

**WARNING.** It must not discharge above an entrance or window or any type of public access area.

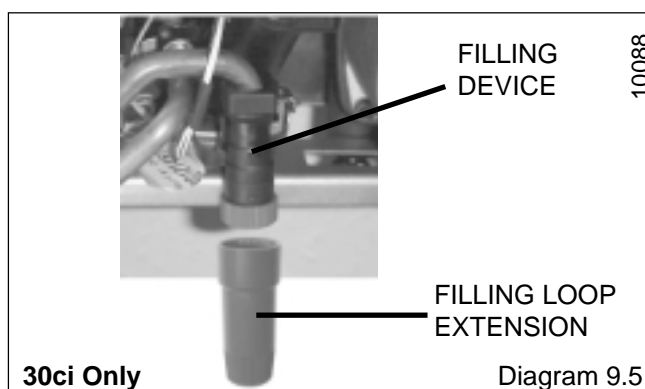
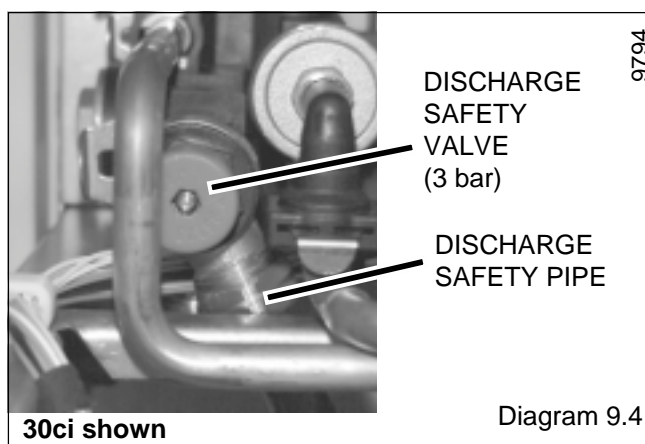
A short discharge pipe is supplied in the fittings pack, when fitted to the safety valve it will end below the boiler. The discharge pipe must be extended using not less than 15 mm o.d. pipe, to discharge in a visible position outside the building, facing downward preferably over a drain.

**Note:** Fit a compression fitting to facilitate service of the appliance.

The pipe must have a continuous fall and be routed to a position so that any discharge of water, possibly boiling or steam, cannot create any danger to persons, damage to property or external electrical components and wiring. Tighten all pipe connection joints.

### 9.5 Filling loop extension 30ci Only

Remove the filling loop extension knob from the fittings kit. Fit to the filling device on/off knob this is a push fit, **see diagram 9.5.**



## 10 Horizontal Rear Flue Installation

**The *Horizontal Rear flue* - kit No A20097 is suitable for installations that require a flue length from 300 minimum to 930 maximum. If longer flueing is required extensions and bends are available, see note below. If a shorter flue length is required the flue can be cut to suit, see diagram 10.2 for minimum flue length.**

**Important Note:** Additional 1 metre extensions, 90° and 45° bends are available. The maximum extended flue is 3.5m. The use of flue bends requires the flue lengths to be reduced by 1m. for 90° and 0.5m. for 45°.

### 10.1 Horizontal Rear Flue kit of parts, refer to diagram 10.1.

### 10.2 Cutting Rear Flue, refer to diagram 10.2.

**Important Notes:** After cutting ensure that there are no burrs.

### 10.3 Installation of Rear Flue assembly

- Fit rubber sealing collar (C) into groove at the outer end of the flue assembly (A) and (B), **see diagram 10.3.**
- Fit flue assembly with attached rubber sealing collar into wall from the outside with rubber sealing collar to the outside. Pull assembly inwards to bring rubber sealing collar hard up against external wall. The opposite end must exit the inner wall face by **30mm. see diagram 10.4. (1.)**
- Fit the plastic internal flange (H) over the flue, push along the pipe until engaged against internal wall, **see diagram 10.4. (2.)**

- Remove the backing from the wrap around self adhesive seal (E) and carefully fit seal around the back end of the flue and internal flange that's extending **30mm.** from the inner wall face, **see diagram 10.4. (2.)**

- Remove the backing from the wrap around self adhesive semi rounded seal (D) and carefully fit seal around the front end of the flue that's extending **30mm.** from the inner wall face, **see diagram 10.4. (2.)**

- Fit the 'O' ring (I) into the interface (G), apply a small amount of silicone grease to the 'O' ring when fitting.

- Ease the interface (G) over the seals, **see diagrams 10.4 (3.) and 10.5.**

- **Important:** Ensure that the flue if cut has no burrs that could damage the 'O' ring. If the flue length is less than 500mm. fit the flue restrictor (a) into the fan outlet, **see diagram 10.6.**

- Fit the interface sealing gasket (F) to the interface.

#### Preparing the boiler

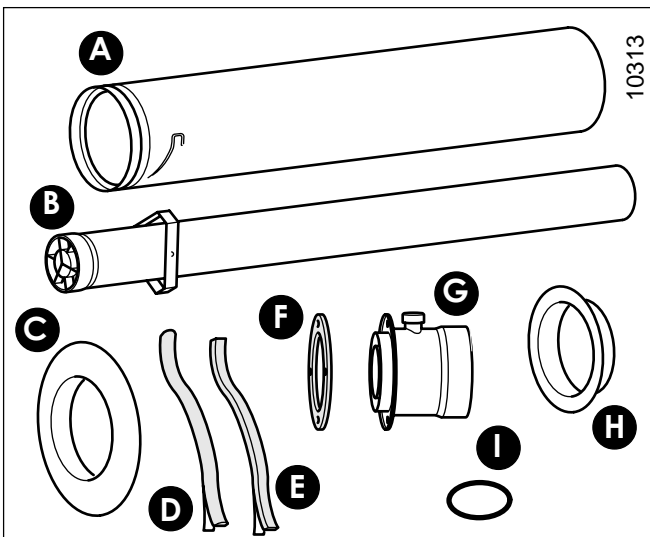
- Lift the boiler up and engage boiler upper part onto the hanging bracket.

- Fit the washers between the boiler pipes and the inlet and outlet fittings on the fixing jig and connect the various couplings between the boiler and jig.

Now the boiler is on the wall, slide forward the interface about 20mm. secure it on to the back of the boiler with the two screws previously removed, **see diagram 10.7.**

- Engage the fan outlet into the interface, refit the fan, **see diagram 10.8.**

# 10 Horizontal Rear Flue Installation



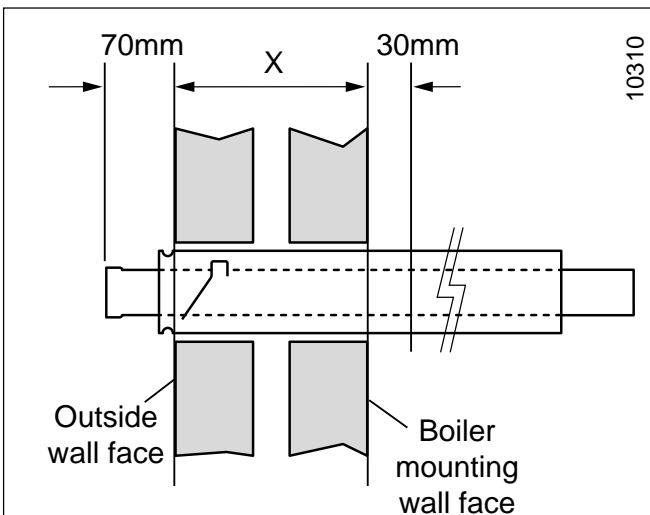
10313

The combined kits A20097 include

- Flue duct pipe ..... A
- Air duct pipe ..... B
- External rubber sealing collar ..... C
- Self adhesive semi rounded seal ..... D
- Self adhesive seal ..... E
- Interface sealing gasket ..... F
- Interface ..... G
- Internal flange ..... H
- 'O' rings ..... I

Horizontal Rear flue kit

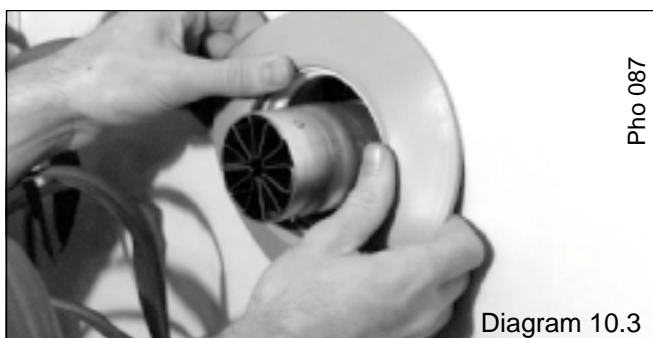
Diagram 10.1



10310

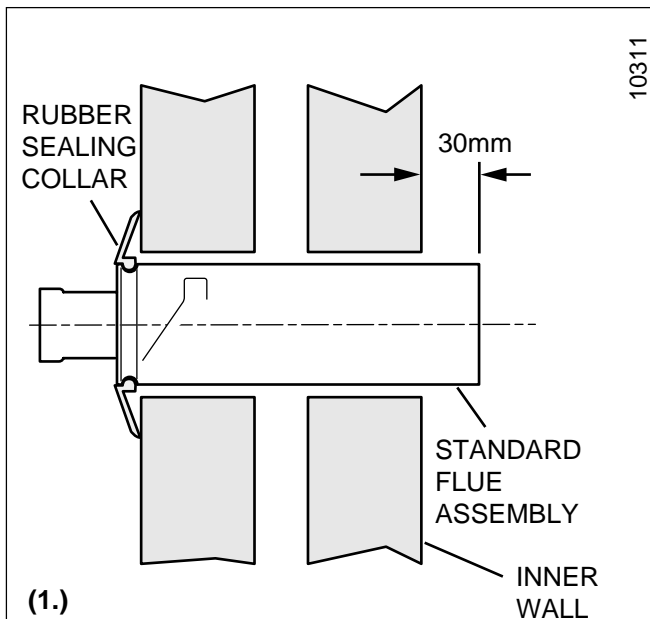
70mm. plus X = wall thickness 75 min.  
plus 30mm. = cutting length

Diagram 10.2



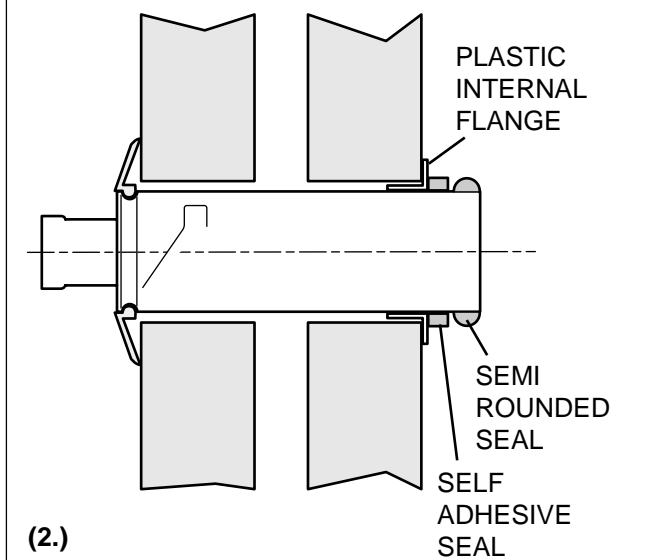
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Diagram 10.3

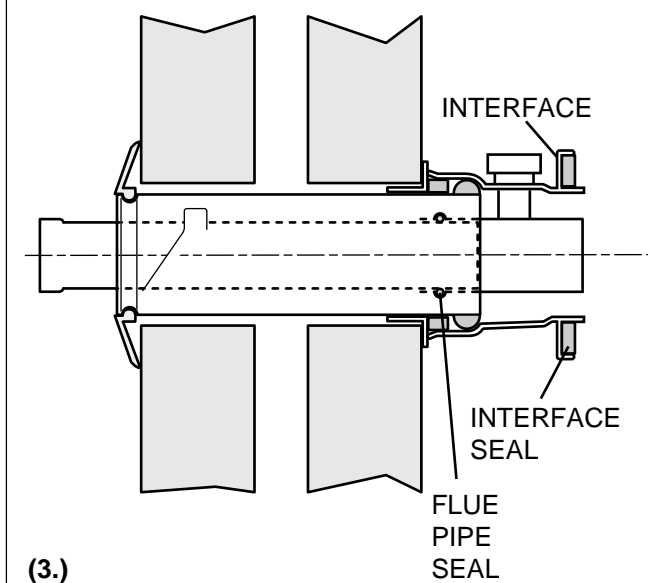


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(1.)



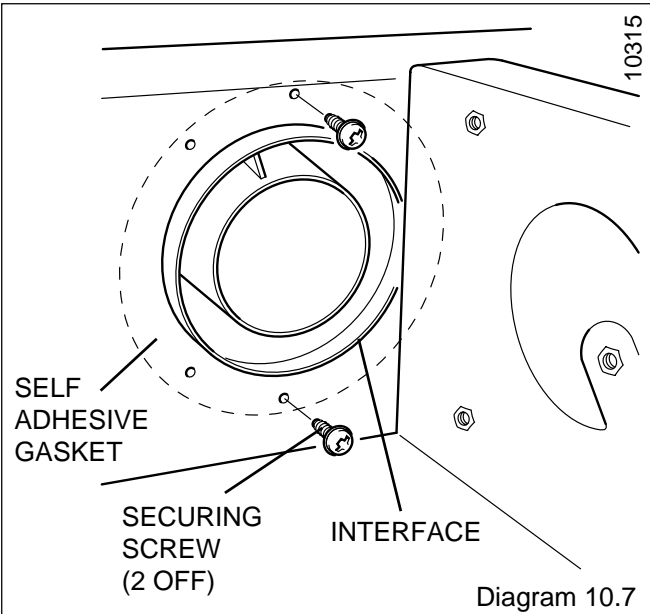
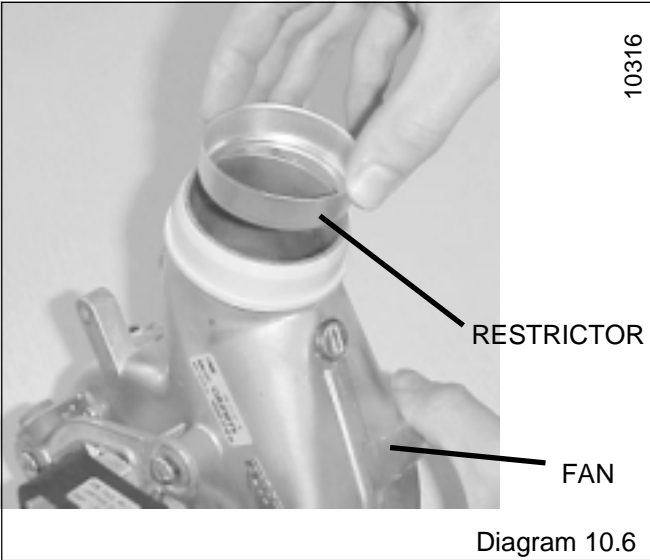
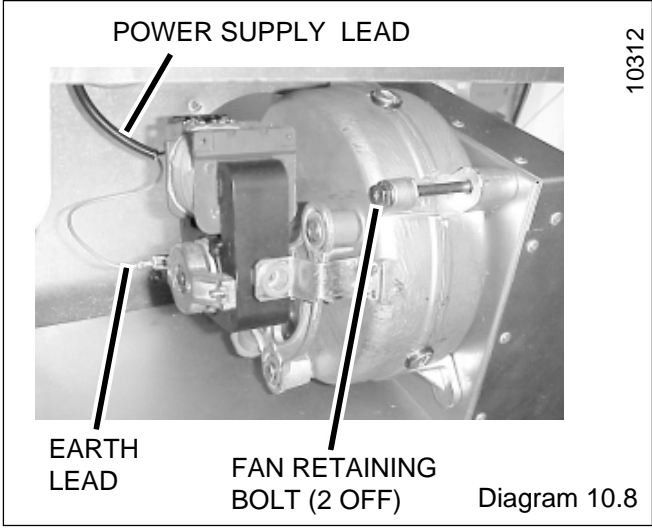
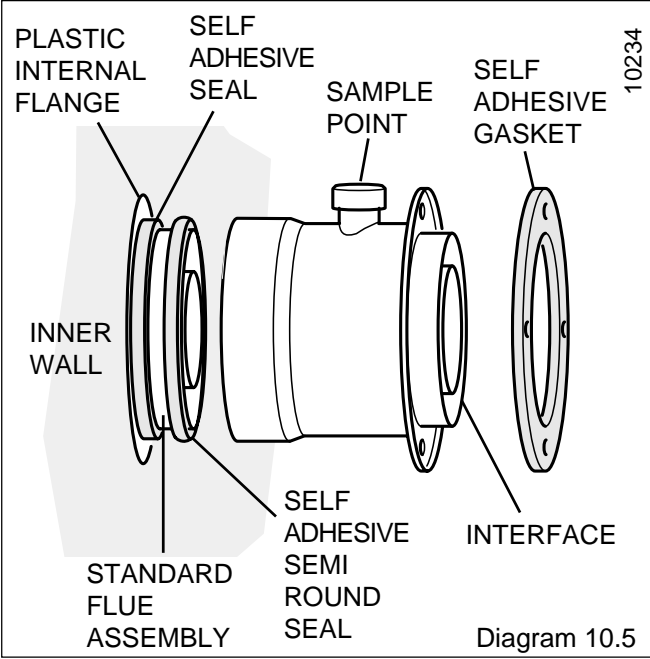
(2.)



(3.)

Diagram 10.4

# 10 Horizontal Rear Flue Installation



# 11 Horizontal Telescopic Top Flue Installation

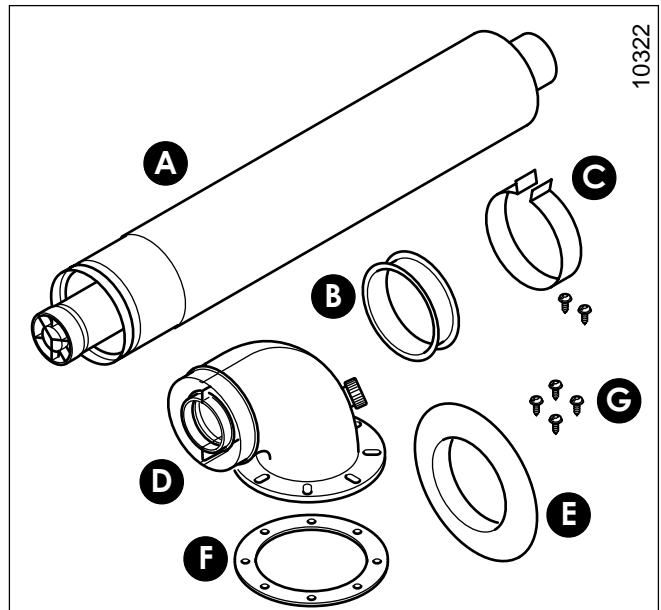
The **Horizontal Telescopic Top Flue**, Kit No. **A2004500** is suitable for installations that require a flue length from **425 minimum to 659.5 maximum**. If longer flueing is required extensions and bends are available, see note below.

Note: Additional 1 metre extensions, 90° and 45° bends are available. The maximum extended flue is 3.5m. The use of flue bends requires the flue lengths to be reduced by 1m. for 90° and 0.5m. for 45°.

## 11.1 Horizontal Telescopic Top Flue kit of parts, refer to diagram 11.1.

### 11.2 Installation of telescopic flue assembly

- Carefully pull to remove the elbow (D) from the air duct pipe and flue duct pipe (A).
- Fit rubber sealing collar (E), see diagram 11.2, into groove at the outer end of the air duct pipe (A).
- Fit air/flue duct pipe assembly, into wall from the outside with rubber sealing collar to the outside.
- Pull pipe assembly inwards to bring rubber sealing collar hard up against external wall.
- If the telescopic flue is pulled apart care must be taken not to damage the 'O' ring on the flue duct when re-assembling.
- Remove the backing from the self adhesive gasket (F) and carefully fit gasket to base of flue elbow.
- Fit the restrictor (a) inside the fan outlet, see diagram 11.3.
- Fit elbow onto boiler and secure with the four screws (G).
- Re-fit the telescopic flue duct pipe to the flue elbow . Secure with the fixing collar (C) and fixing collar seal (B).



The flue kit A2004500 is 659.5 mm long and comprises:

- Telescopic flue assembly ..... A
- Fixing collar seal ..... B
- Fixing collar ..... C
- Elbow ..... D
- External rubber sealing collar ..... E
- Gasket ..... F
- Screws ..... G

Telescopic Top flue kit

Diagram 11.1

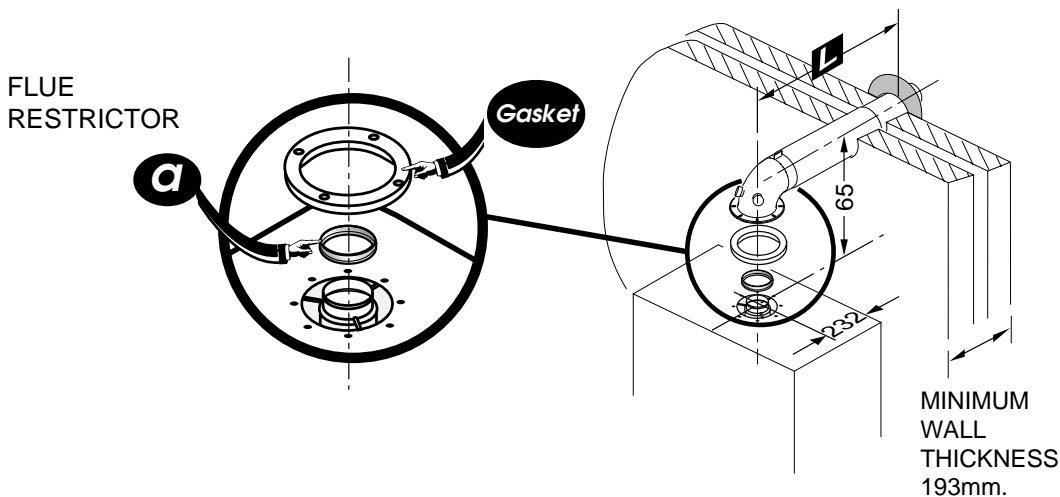


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Diagram 11.2

### Horizontal telescopic flue system (rear and side)

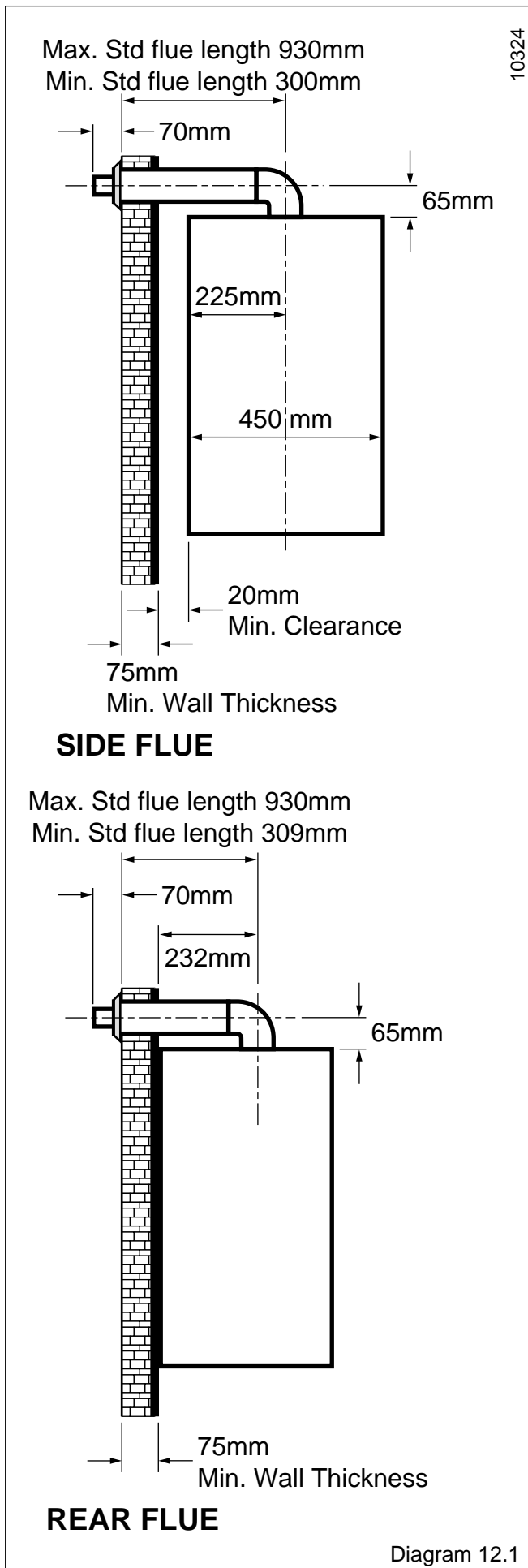
The maximum permissible length (L) for the telescopic flue system is 659.5mm. The restrictor (a) must be fitted to inside the fan outlet.



10318

Diagram 11.3

## 12 Horizontal Top Flue Installation



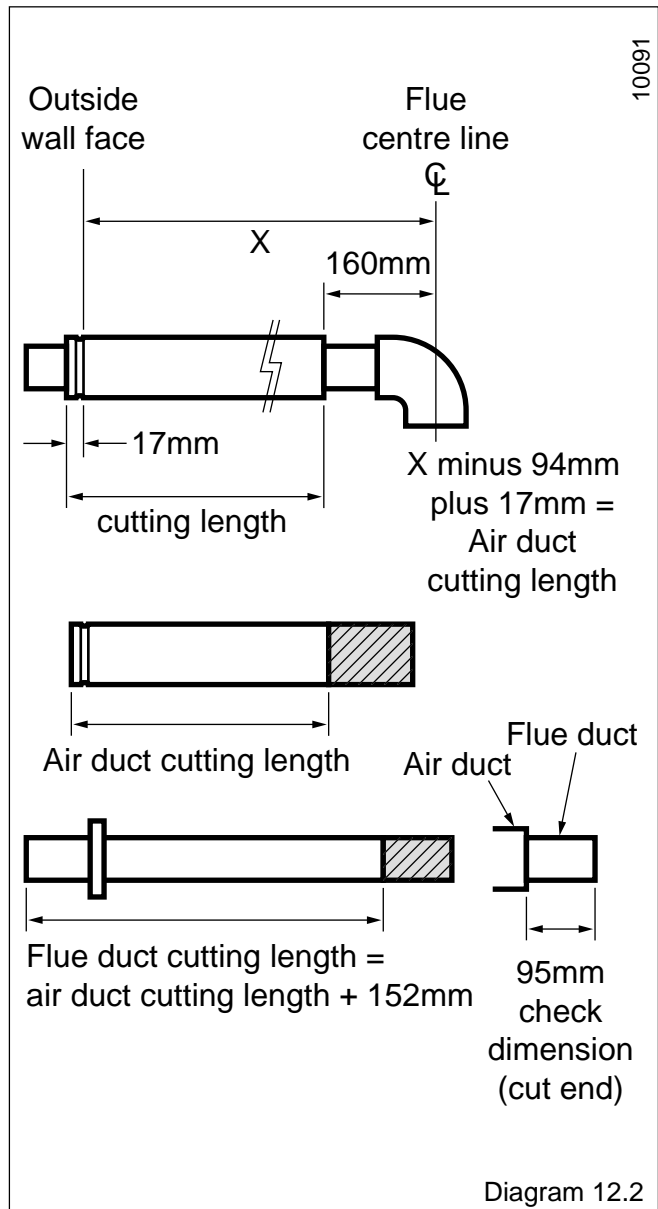
**12.1 The *Horizontal Top flue* - kit 86285 is suitable for installations that require a flue length from 300 minimum to 930 maximum (without extensions). If a shorter flue length is required the flue can be cut to suit, see diagrams 12.1 and 12.2 for minimum flue length.**

**Note:** Additional 1 metre extensions, 90° and 45° bends are available. The maximum extended flue is 3.5m. The use of flue bends requires the flue lengths to be reduced by 1m. for 90° and 0.5m. for 45°.

**12.2 Flue systems rear and side, refer to diagram 12.1.**

**12.3 Flue cutting, refer to diagram 12.2.**

**Important:** Do not leave any burrs or sharp edges on the cut ends of the pipes.



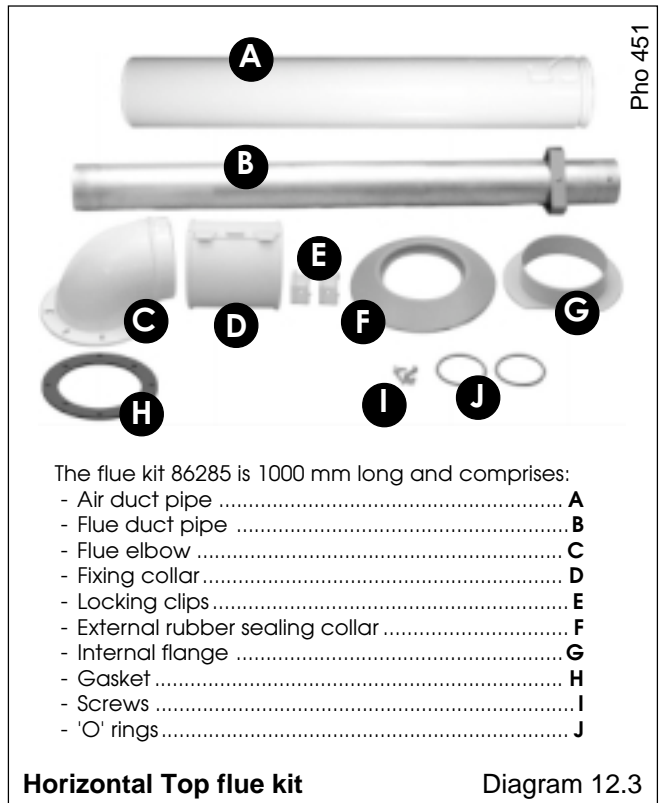
## 12 Horizontal Top Flue Installation

### 12.4 Installation of horizontal top flue assembly

- Fit rubber sealing collar (F), see diagram 12.3, into groove at the outer end of pipe (A).
- Fit air duct pipe (A) into wall with groove to the outside.
- Pull pipe inwards to bring rubber sealing collar hard up against external wall.
- Fit internal plastic flange (G) onto air duct pipe. Push along the pipe until engaged against internal wall.
- From inside, insert flue duct pipe (B) into air duct pipe.
- Fit both 'O' rings (J) into the flue elbow (C), one at the inlet, one at the outlet. By necessity, they are a loose fit, apply a small amount of silicone grease to each 'O' ring when fitting.
- Fixing collar (D) over air duct pipe (A) and elbow (C) ensuring it is the correct way round (Note: the fixing collar can only be fitted one way due to the different diameters of the flue elbow and air duct).
- Take hold of the flue duct pipe and push gently onto the elbow outlet taking care not to tear the 'O' ring.
- Open fixing collar (D) and locate between elbow and air duct pipe (A). Close fixing collar.
- Engage the two fixing clips (E) onto the collar (D) and press down to lock into position. Secure clips with screws provided.

**Important:** If the flue has been cut, ensure that there are no burrs that could damage the 'O' ring.

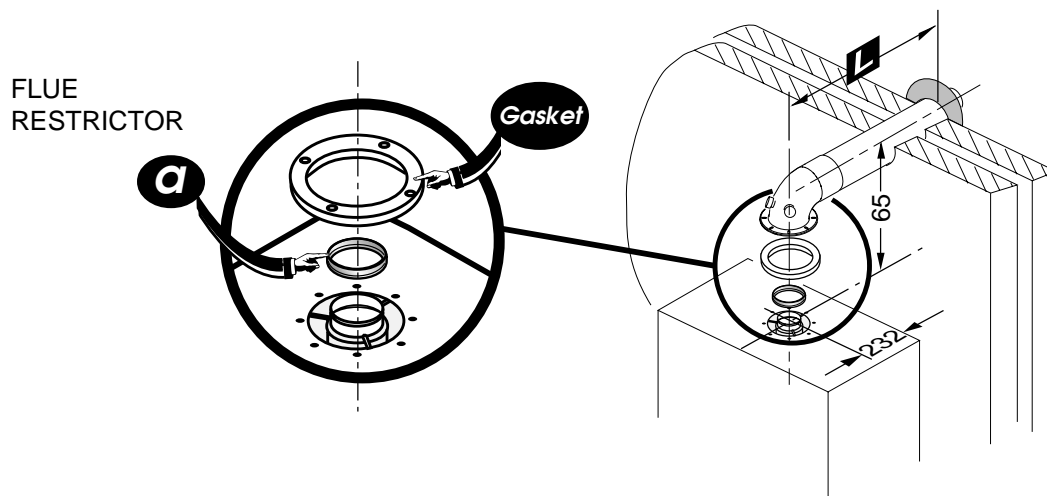
- For flue systems less than 0,5 m long, fit the flue restrictor (a) into the fan outlet, see diagram 12.5.
- Remove the backing from the self adhesive gasket (H) and carefully fit gasket to base of flue elbow.
- Fit elbow onto boiler and secure with the four screws (I).



### Horizontal Top flue system

The maximum permissible length (L) is 3.5 m. For flue systems up to 0.5 m length, the flue restrictor must be fitted (a) inside the fan outlet. For longer flue systems, the restrictor must be removed.

For each 90° flue elbow used, (or two 45° elbows) the maximum permissible length (L) must be reduced by 1 metre.





# 13 Electrical Connection

## Warning. This boiler must be earthed

All system components must be of an approved type.

Connection of the whole electrical system and any heating system controls to the electrical supply must be through a common isolator.

Isolation should preferably be by a double pole switched fused spur box having a minimum contact separation of 3 mm on each pole. The fused spur box should be readily accessible and preferably adjacent to the boiler. It should be identified as to its use.

A fused three pin plug and shuttered socket outlet may be used instead of a fused spur box provided that:

- a) They are not used in a room containing a fixed bath or shower.
- b) Both the plug and socket comply with the current issue of BS1363.

The mains electrical supply must be maintained at all times in order to provide domestic hot water.

Do not interrupt the mains supply with a time switch or programmer.

**WARNING: UNDER NO CIRCUMSTANCES MUST ANY MAINS VOLTAGE BE APPLIED TO ANY OF THE TERMINALS ON THE VOLTAGE FREE HEATING CONTROLS CONNECTION PLUG.**

**Warning:** This appliance must be wired in accordance with these instructions. Any fault arising from incorrect wiring cannot be put right under the terms of the **Glow-worm** guarantee.

Important: If a replacement supply cable is required it must be purchased. Part No. S1008600.

## 13.1 External controls - Voltage Free

This boiler will operate on heating as supplied, provided that the wire link (E) fitted between the two terminals of the heating controls connection plug is left in place, see **diagram 13.1**.

External controls e.g. room thermostat, frost thermostat etc. should be fitted in accordance with the rules in force.

**WARNING: UNDER NO CIRCUMSTANCES MUST ANY MAINS VOLTAGE BE APPLIED TO ANY OF THE TERMINALS ON THE VOLTAGE FREE HEATING CONTROLS CONNECTION PLUG.** If mains voltage controls are required, see **section 13.2**.

Refer to the wiring diagram **Section 19**.

## 13.2 External controls - Mains Voltage

Remove the MAINS VOLTAGE HEATING CONTROLS CONNECTION PLUG from the fittings pack and install on the 230V interface control board as shown on the instruction sheet, also provided in the fittings pack and **diagram 13.2**

Gain access to the 230V interface by unclipping the control panel and hinge forward.

The wire link (E) must be removed from the voltage free heating controls connection plug.

External controls e.g. room thermostat, frost thermostat etc. should be fitted in accordance with the rules in force.

Refer to the wiring diagram **Section 19**.

## 13.3 Testing - Electrical

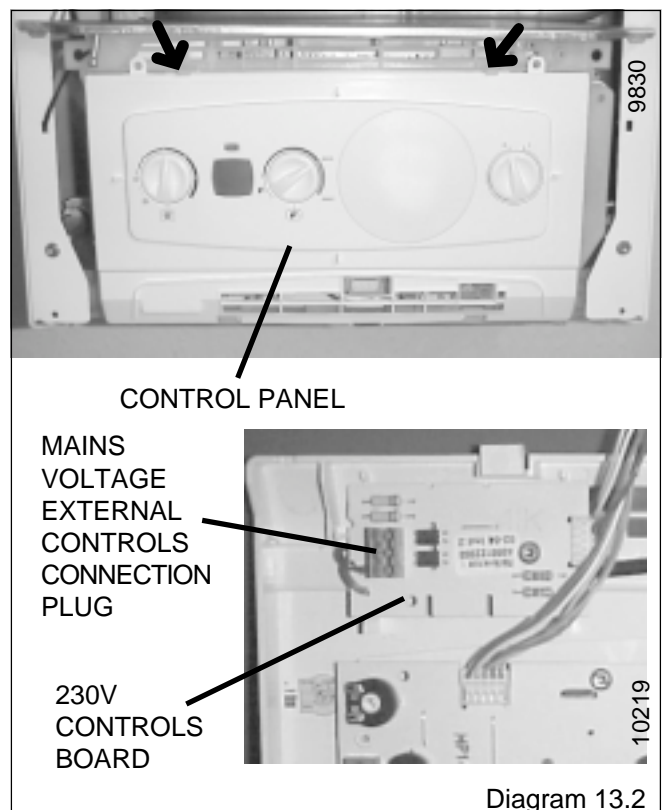
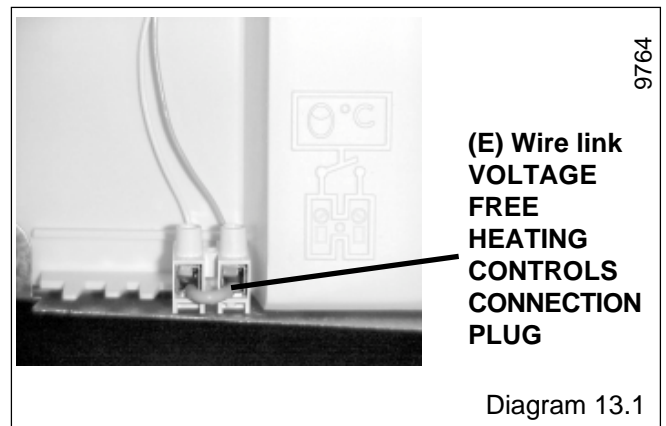
Checks to ensure electrical safety must be carried out by a competent person.

After installation of the system, preliminary electrical system checks as below should be carried out.

1. Test insulation resistance to earth.
2. Test earth continuity and short circuit of all cables.
3. Test the polarity of the mains.

The installer is requested to advise and give guidance to the user of the controls scheme used with the boiler.

**Note:** For further information, see the building regulations 1991 - Conservation of Fuel and Power - 1995 edition - appendix G, Table 4b.



# 14 Commissioning

Please ensure the "Benchmark" logbook is completed and left with the user.

The commissioning and first firing of the boiler must only be done by a qualified registered person.

## Gas installation

It is recommended that any air is purged from the supply at the gas inlet test point on the gas valve, see **diagram 14.1**.

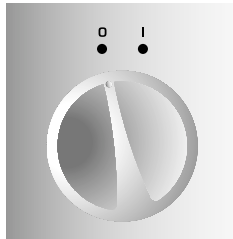
## Filling the system 1 to 8

1.

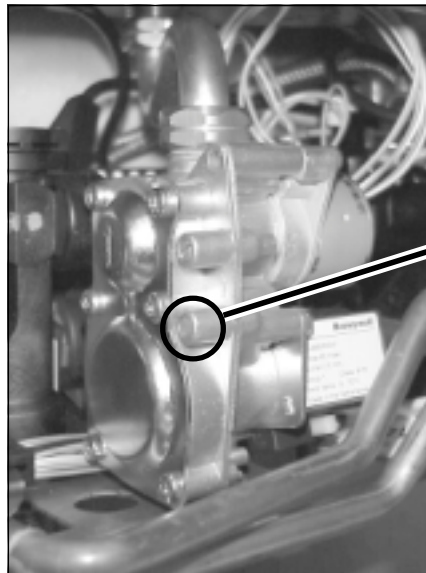
### Make sure that:

- The boiler is connected to the electrical supply.
- The gas service cock is open.

Switch OFF ( 0 )



9692



GAS INLET TEST POINT

30ci shown

Diagram 14.1

9796

2.

- Open the three boiler isolating valves. The slot of the screw corresponds to flow direction. (To unscrew turn anti-clockwise).

Fully open valves by turning anti-clockwise.



HEATING FLOW

DOMESTIC HOT WATER OUT (30ci Only)

GAS SERVICE COCK

COLD WATER IN (30ci Only)

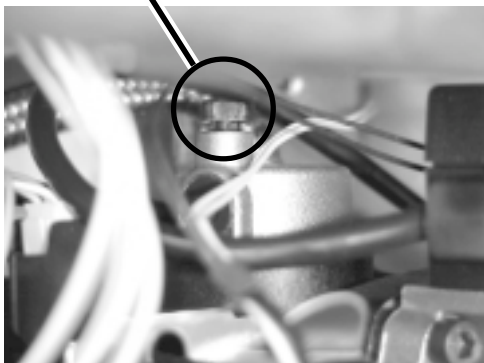
HEATING RETURN

30ci shown

9838

3.

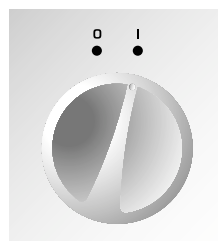
- Undo cap on automatic air vent on top of pump and leave undone.



9810

4.

- Switch ON ( I )
- **30ci Only** Open the tap on the filling device
- Fill the system until the pressure indicated on the display is 1 bar. Close filling device.



9691



30ci Only

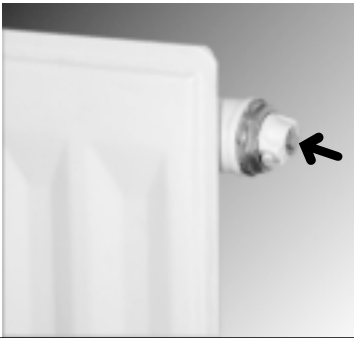
9792



## 14 Commissioning

5.

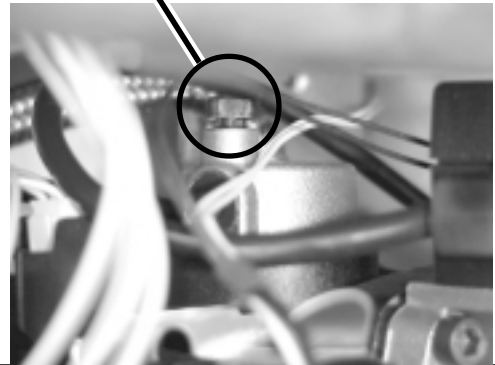
- Bleed each radiator to remove air, ensure all bleed screws are re-tightened.
- If necessary repressurise the system, refer to procedure 4



Ins 061a

6.

- Leave cap on automatic air vent on top of pump open.



9810

7.

- Open various hot water taps to bleed system



Ins 062a

8.

- Ensure the display indicates a system pressure of 1.5 bar adjust if necessary.



- Adjust heating temperature to maximum .
- Check that any external controls, if fitted, are calling for heat (set room thermostat to maximum).
- Allow the temperature to rise to the maximum value, with all radiator valves open. The temperature rise will cause release of the gases contained in the water of the central heating system.
- Gases driven towards the boiler will be automatically released through the automatic air vent.
- The gases trapped at the highest point of the system must be released by bleeding the radiators. Check the burner gas rate required, ten minutes from lighting. Refer to Data Label on electrical controls box. Should there be any doubt about the gas rate it should be checked at the meter.

On reaching maximum temperature, the boiler should be turned off and the system drained as rapidly as possible whilst still hot.

- Refill system to a pressure of between 1 and 2 bar and vent as before.
- Restart boiler and operate until a maximum temperature is reached. Shut down boiler and vent heating system. If necessary, top up heating system and make sure that a pressure of at least 1 bar is indicated when system is COLD.

**30ci Only** Flush the domestic hot water system by opening the hot water taps for several minutes.

Remove the magnetic user instructions label from the document envelope and position it on the surface of the boiler casing.

### Instruct the User

Instruct and demonstrate the lighting procedure and advise the user on the safe and efficient operation of the boiler.

Instruct on and demonstrate the operation of any heating system controls.

Advise the user on the use and maintenance of any scale reducer and pass on any relevant instructional documents.

Advise that to ensure the continued efficient and safe operation of the boiler it is recommended that it is checked and serviced at regular intervals. The frequency of servicing will depend upon the installation conditions and usage, but in general, once a year should be enough.

Draw attention, if applicable, to the current issue of the Gas Safety (Installation and Use) Regulations, Section 35, which imposes a duty of care on all persons who let out any property containing a gas appliance.

It is the Law that any servicing is carried out by a competent person.

Advise the user of the precautions necessary to prevent damage to the system, boiler and the building, in the event of the heating system being out of use during frost or freezing conditions.

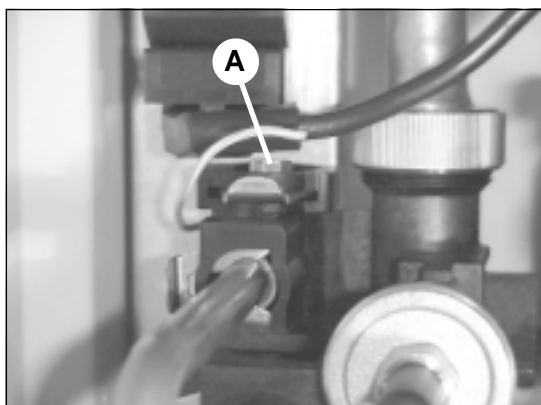
Advise the user that the permanent mains electrical supply **SHOULD NOT** be switched off, as the built in frost protection and pump saver program would not be operable.

Reminder, leave these instructions and the 'Benchmark' logbook with the user.

## 16 Settings

### Bypass

The boiler has a built-in bypass. This must be adjusted according to the requirements of the system, refer to the flow rate pressure curve (**diagram 1.1**). The boiler is supplied with the built-in bypass open a half a turn. It is adjusted by turning the bypass screw (**a**), **see diagram 16.1**. Turn the screw clockwise to close the bypass. When using thermostatic radiator valves (TRV's) on all of the radiators, it is essential that a separate, adjustable bypass of 15 mm minimum diameter is fitted between the flow and return of the heating circuit, **see diagram 3.1**. Any bypass must be fitted before system controls.



30ci shown

Diagram 16.1

9809

## 17 Routine Cleaning and Inspection

REMEMBER, when replacing a part on this appliance, use only spare parts that you can be assured conform to the safety and performance specification that we require. Do not use reconditioned or copy parts that have not been clearly authorised by Hepworth Heating.

To ensure the continued efficient and safe operation of the boiler it is recommended that it is checked and serviced at regular intervals. The frequency of servicing will depend upon the particular installation conditions and usage, but in general once a year should be enough.

It is the law that any servicing is carried out by a qualified registered person.

### 17.1 Products of combustion check

**Top Flue:** To obtain a products of combustion reading, unscrew the left hand sampling point cap on the flue elbow, located on top of boiler, **see diagram 17.1**.

**Rear Flue:** To obtain a products of combustion reading, unscrew the sampling point cap on the flue spigot, located between the boiler and the wall, **see diagram 17.1**.

Connect the analyser tube onto sampling point.

Refer to the combustion product values in **Section 1 Technical Data**.

Switch on the electrical supply and gas supply, then operate the boiler.

On completion of the test switch off the electrical supply and the gas supply, remove analyser tube and replace sampling point cap.

### 17.2 Service Check and Preparation.

- Isolate boiler from the gas and electrical supplies.
- **30ci Only** Drain the Domestic hot water circuit, **refer to diagram 17.2**.
- Drain the Boiler, **refer to diagram 17.2**.
- On completion check all gas-carrying parts for soundness with leak detection fluid.
- Remove boiler casing as follows:

### 17.3 Front panel

- Unscrew and remove the two retaining screws from the bottom of the front panel.
- Remove front panel by lifting up and forward.

### 17.4 Control panel

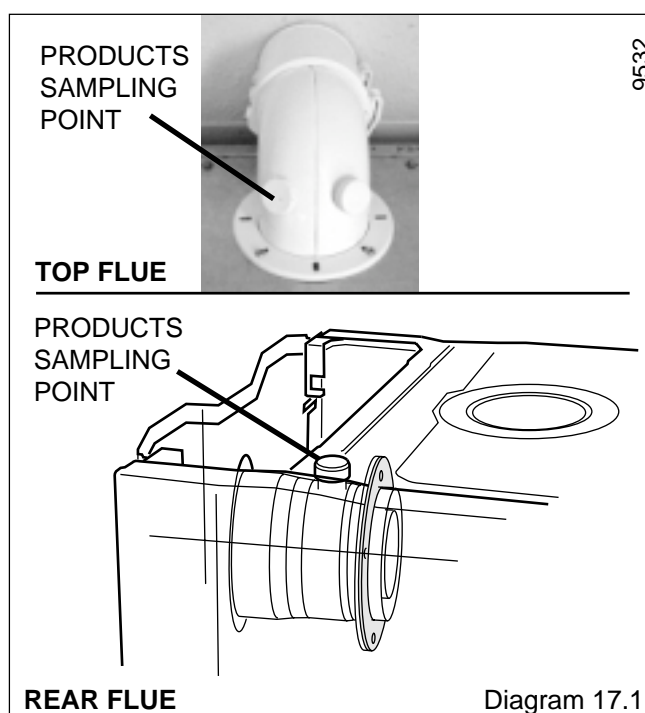
- Lower forwards to gain access to lower part of boiler.

### 17.5 Sealed chamber cover

- Unscrew and remove the two retaining screws from the sealed chamber cover, **see diagram 17.3**.
- Lift cover up and off pins on top of boiler.

### 17.6 Side panels (for ease of access if available), refer to diagram 17.4

- Unscrew and remove the two retaining screws from front of each side panel.
- Left hand side panel only disconnect the control panel retaining strap at the control panel.
- Unhook each panel from the front retaining tabs.
- Pull each panel forward from the rear retaining tabs to remove.



REAR FLUE

Diagram 17.1

9532

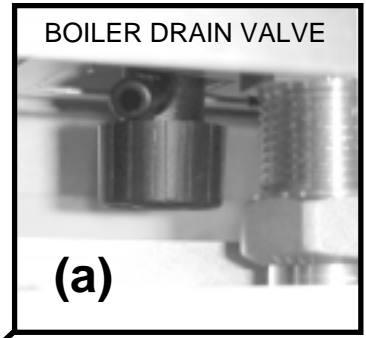
## 17 Routine Cleaning and Inspection

### To Drain the Domestic hot water circuit (30ci Only)

- Close boiler isolating valve (c).
- Turn on one or more hot water taps.

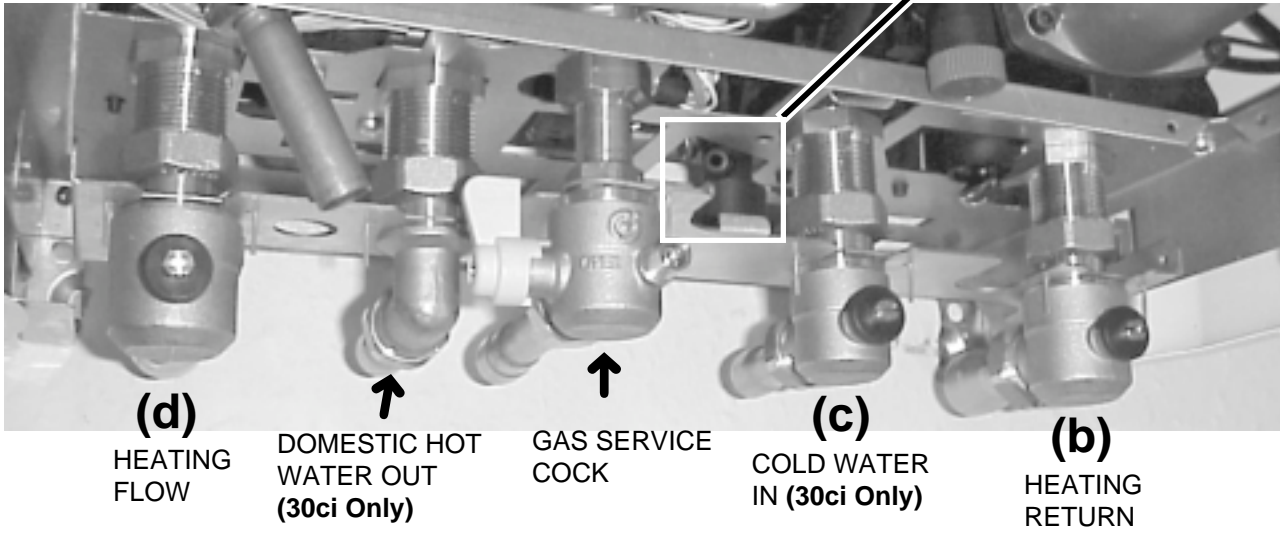
### To Drain the boiler

- Close isolating screws on the isolating valves (b), (c) and (d) turn from vertical to horizontal to close.
- Open the boiler drain valve (a).
- (30ci Only) Turn on one or more hot water taps.



9839

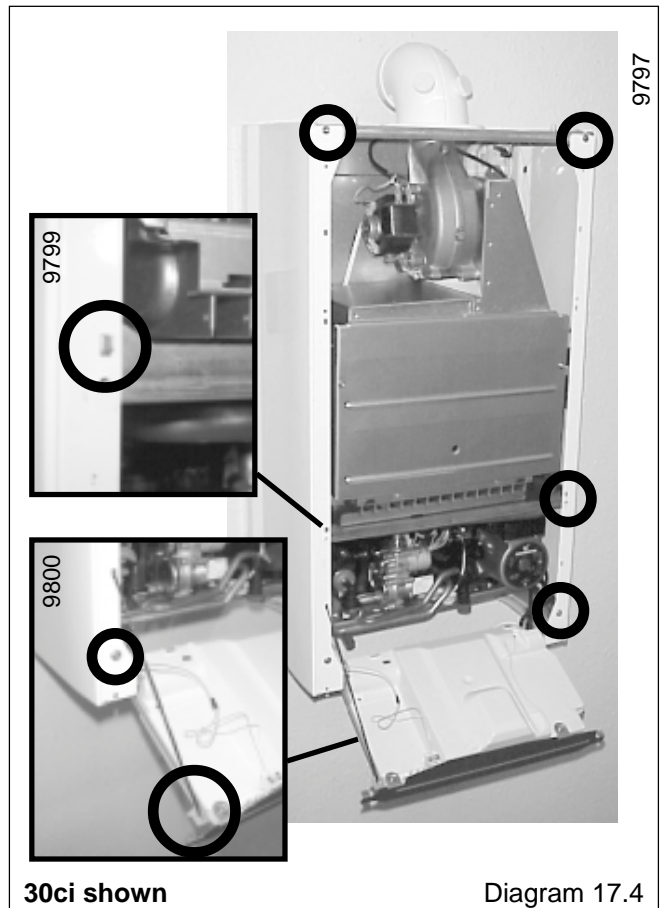
9836



30ci shown

Note: Isolating cocks water and gas are shown in the: OFF position

Diagram 17.2



## 17 Routine Cleaning and Inspection

### 17.7 Combustion chamber cover

- Unscrew and remove the two screws securing combustion chamber cover to combustion chamber, **see diagram 17.5**.
- Remove combustion chamber cover from boiler.

### 17.8 Spark and Sense Gaps

- Check that the spark and sense gaps as shown in **diagram 17.6**. Note: To gain access to spark and sense electrodes for removal, refer to **Section, 20.11 and 20.12 in Replacement of Parts**.

### 17.9 Burner, refer to diagram 17.7

- Unscrew and remove the two burner retaining screws.
- Remove burner from boiler by easing it forward off the two burner guides, taking care not to damage the insulation.
- Clean burner by washing in soapy water. Dry thoroughly before refitting.

Note: To gain access to injectors for removal and cleaning, refer to **Section, 20.8**.

### 17.10 Fan, refer to diagram 17.8

- Disconnect power supply leads and earth lead from fan.
- Unscrew and remove the two fan retaining bolts.
- Ease the fan down and forwards to remove.

### 17.11 Heat exchanger, refer to diagram 17.9

- Remove air pressure switch sensing tube from the side of the flue hood.
- Unscrew and remove the two retaining screws from front of each side panel.
- Unhook each panel from the front retaining tabs and ease outwards.
- Remove the flue hood. When refitting ensure the rear of the flue hood locates in the tabs.
- Use a soft brush or vacuum clean the heat exchanger.

**DO NOT USE ANY TOOL LIKELY TO DAMAGE PAINTED FINISH OF HEAT EXCHANGER.**

### 17.12 Domestic water inlet filter 30ci Only, refer to diagram 17.10

If the water flow rate through the appliance has reduced it may be necessary to clean or replace the domestic water inlet filter.

- Pull out slotted clip securing the filter in its housing, remove the filter to clean or renew if necessary.

Push the filter fully into its housing and replace the securing clip.

- Open isolating valve (c) on cold water inlet and test the Domestic Hot Water circuit for soundness.

### 17.13 Central Heating Filter, refer to diagram 17.11

Remove the filter retaining clip and filter clean or renew if necessary.

Push the filter fully into its housing, ensuring the correct orientation. The flat and hole in the filter as shown. Secure with retaining clip.

### 17.14 Sealed chamber cover seal check

Check the condition of the seal, replace as required.

To replace remove the old seal, thoroughly clean the casing surfaces. Fit new seal, if it supplied to the correct length, **see diagram 20.25**.

### 17.15 Combustion chamber insulation

Check the condition of the combustion chamber insulation. If renewing, refer to **section 20.14**.

### 17.16 Flue system

- Check externally to make sure that flue is not blocked
- Inspect flue system to make sure that all fittings are secure.

### 17.17 Reassembly of parts removed for servicing

All parts are replaced in reverse order to removal.

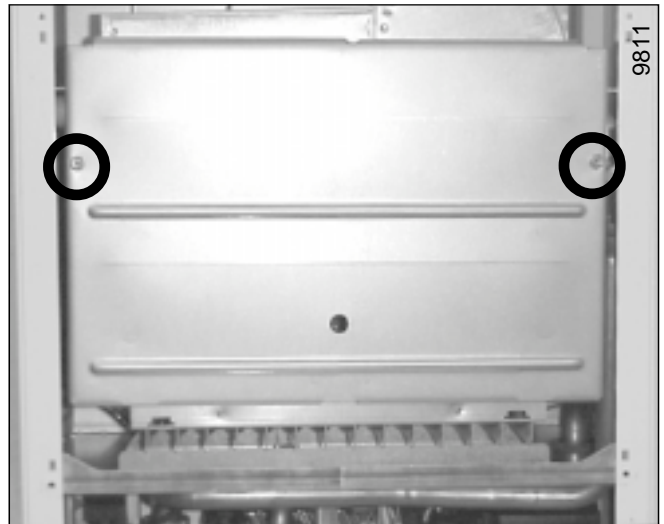
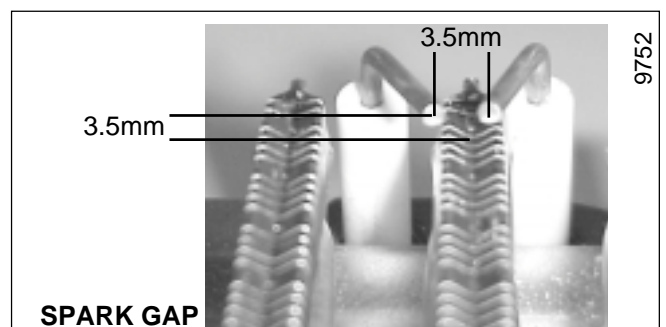
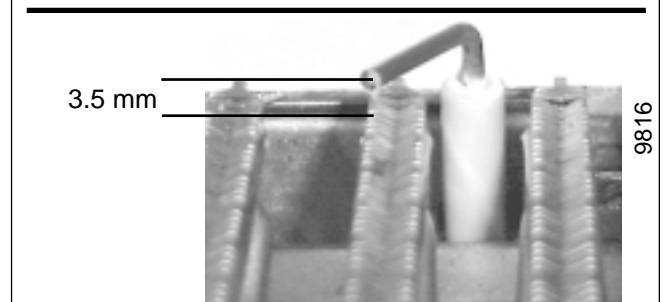


Diagram 17.5



SPARK GAP



SENSE GAP

Diagram 17.6



# 17 Routine Cleaning and Inspection

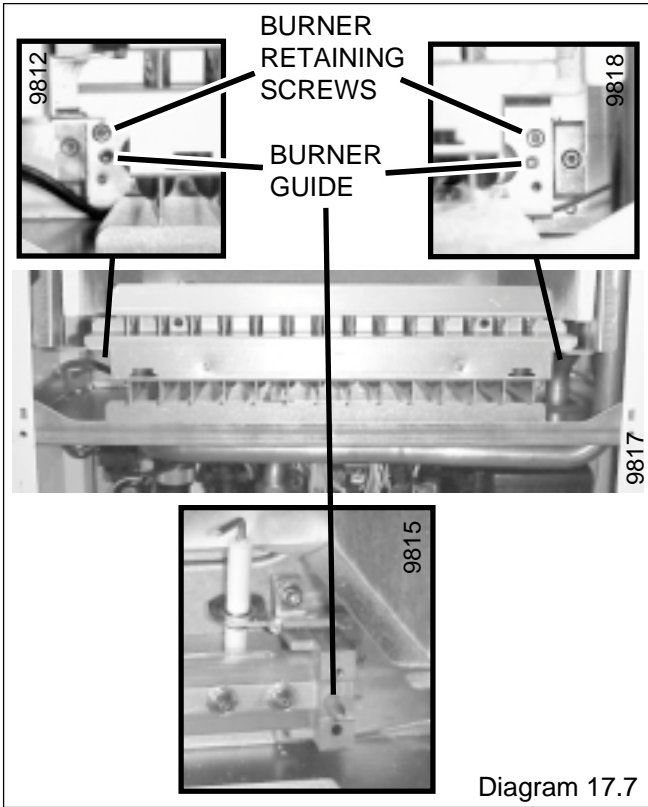


Diagram 17.7

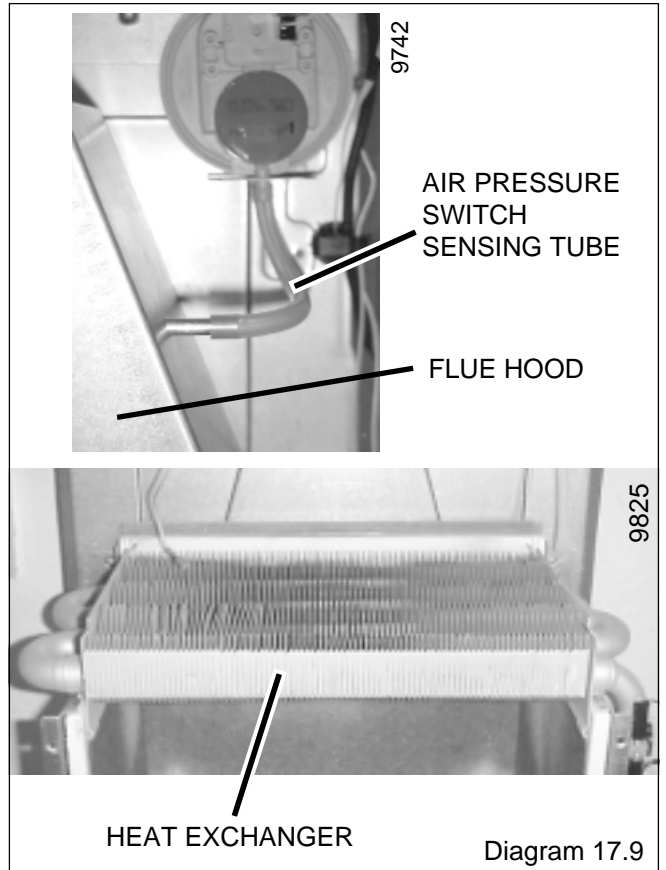


Diagram 17.9

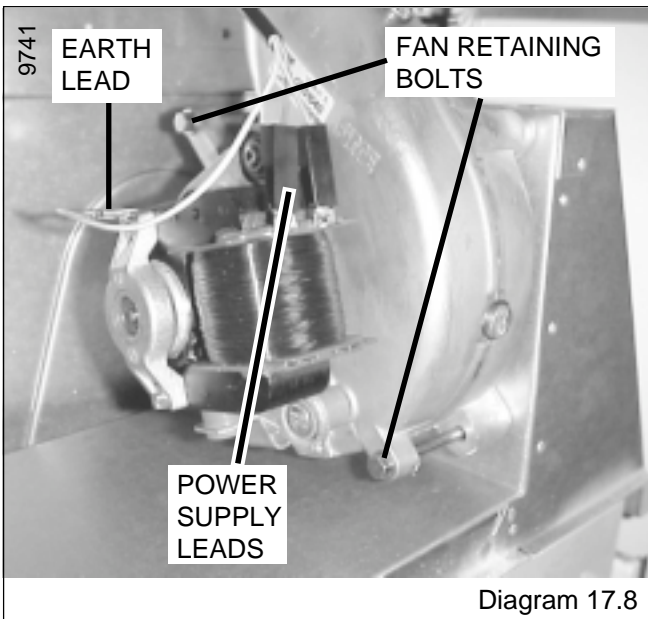


Diagram 17.8

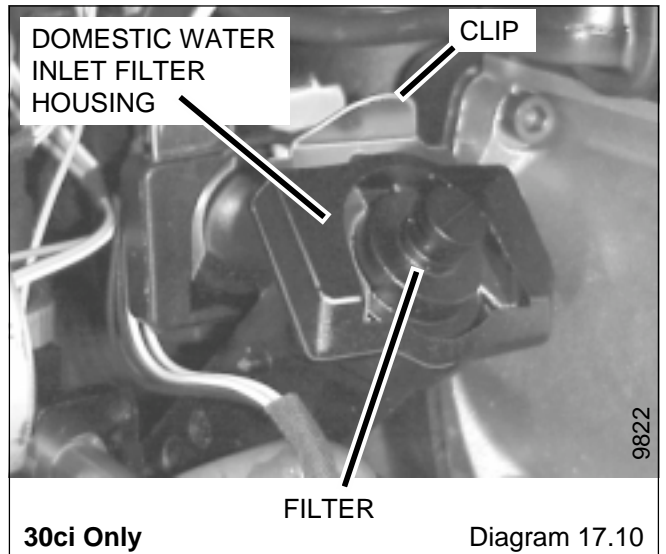
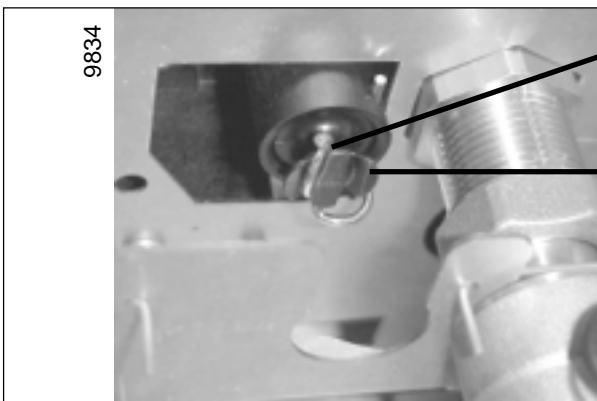


Diagram 17.10



30ci shown

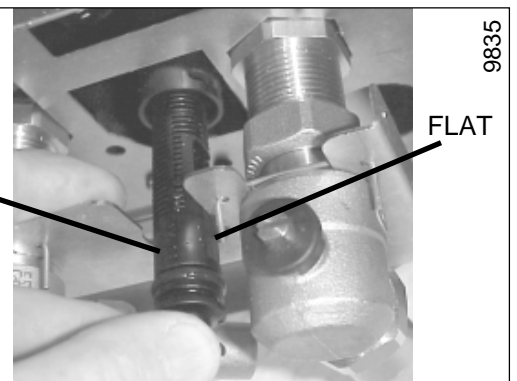


Diagram 17.11

## 18 Fault Finding

Before trying to operate the boiler make sure that :

- All gas supply cocks are open and that the gas supply has been purged of air.
- The heating system pressure is at least 1 bar.
- There is a permanent mains supply to the boiler.
- The fuse on the PCB is intact.

**WARNING.** Always isolate the boiler from the electrical supply before carrying out any electrical replacement work.

Always check for gas soundness after any service work.

Should there be any doubt about the voltage supply to any of the components, it is possible to carry out a simple electrical test to ensure all is operational in that area.

To carry out the electrical test, gain access to the main Printed Circuit Board (PCB), as described previously, and measure the voltages according to table 2.

**IMPORTANT:** On completion of the fault finding task which has required the breaking or remaking of the electrical connections, the continuity, polarity, short circuit and resistance to earth checks must be repeated using a suitable multimeter.

**Table 2**

Voltage	Measured value	Measuring point
<b>230 Volt</b>	<b>230V AC</b>	<b>Between terminals H8.1 and H8.2</b>
<b>24 Volt</b>	<b>maximum 33V DC minimum 20V DC</b>	<b>Between terminals J2.4 and J2.7</b>
<b>15 Volt</b>	<b>15V ± 0.5V</b>	<b>Between terminals J2.4 and J2.2</b>
<b>Display</b>	<b>5V ± 0.5V</b>	<b>Between terminals J2.4 and J4.2</b>

TYPE OF FAULT	CHECK
No domestic hot water ( <b>30ci Only</b> ) No central heating (No flashing warning light on control panel)	<ul style="list-style-type: none"> <li>• 230V supply</li> <li>• Is fuse blown</li> <li>• Loose connections on control board (PCB)</li> <li>• Wrong flue length</li> <li>• Connections on air pressure switch (electrical or tubes) disconnected</li> <li>• Faulty control or interface board (PCB's)</li> </ul>
No domestic hot water ( <b>30ci Only</b> ) No central heating (A flashing warning light on control panel)	<ul style="list-style-type: none"> <li>• Water pressure</li> <li>• Shortage of air or gas</li> <li>• Faulty temperature sensor</li> <li>• Overheating</li> </ul>
( <b>30ci Only</b> ) No central heating, but hot water at taps	<ul style="list-style-type: none"> <li>• 230V supply</li> <li>• Fuse blown</li> <li>• Loose connections on control board (PCB).</li> <li>• Wrong flue length</li> <li>• Connections on air pressure switch (electrical or tubes) disconnected</li> <li>• Faulty control board or interface board (PCB's).</li> </ul>

## 18 Fault Finding

COMPONENT	NORMAL MEASURE	CHECK
Gas control valve Resistance of coil 116Ω	<i>Under demand during ignition sparks:</i> 24V dc for 1 to 2 seconds, then 12Vdc (constant) at the gas control valve electrical connection.	<i>If 0 Volt:</i> the gas control valve is not faulty. <i>If 24 Volts and then 12 Volts but no gas at the burner:</i> Check if the gas control valve is stuck. If not, check the adjustment valve.
Adjustment valve ( step motor)	<i>Close the gas inlet:</i> Dismantle the step motor (screw not sealed in). Trigger a demand and check that the valve opens during the ignition.	<i>If the valve does not move:</i> Check the connections at both motor and control board (PCB). Change the motor. Replace the control board (PCB).
<b>(30ci Only)</b> Three way valve. Electrical supply to motor 0Ω between 1 and 3. 9.6kΩ between 1 and 2. 9.6kΩ between 1 and 3. (1, 2 and 3 marked on the motor).  Thrust action of the motor.	<i>When heating is on:</i> 230V ac between 1 and 2 of the motor. About 25V ac between 2 and 3. <i>When hot water is on:</i> 230V ac between 2 and 3 of the motor. About 25V ac between 1 and 2.  Unfasten the clip (OK, no risk of water leak), pull out the motor and leave it plugged in. <i>When hot water is on:</i> the axle should pull in. <i>When heating is on :</i> the axle should push out.	<i>If voltages are different:</i> Connections. Control board (PCB).  If electrical supply is OK. but the motor axle does not move Replace the motor, or replace the control board (PCB).
<b>(30ci Only)</b> Domestic water flow		<i>To test:</i> Use a new detector and connect it electrically in place of the faulty one . Blow through to stimulate a demand for water.

### Overheat thermostat reset button

Refer to **Section 20.10** to locate the overheat thermostat reset button.

Depress the button to reset.

OVERHEAT  
THERMOSTAT

RESET  
BUTTON

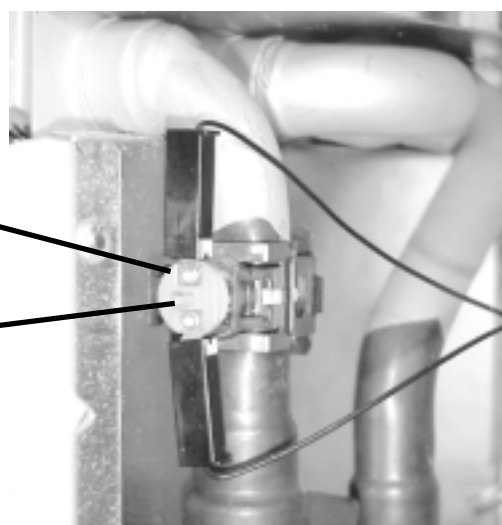
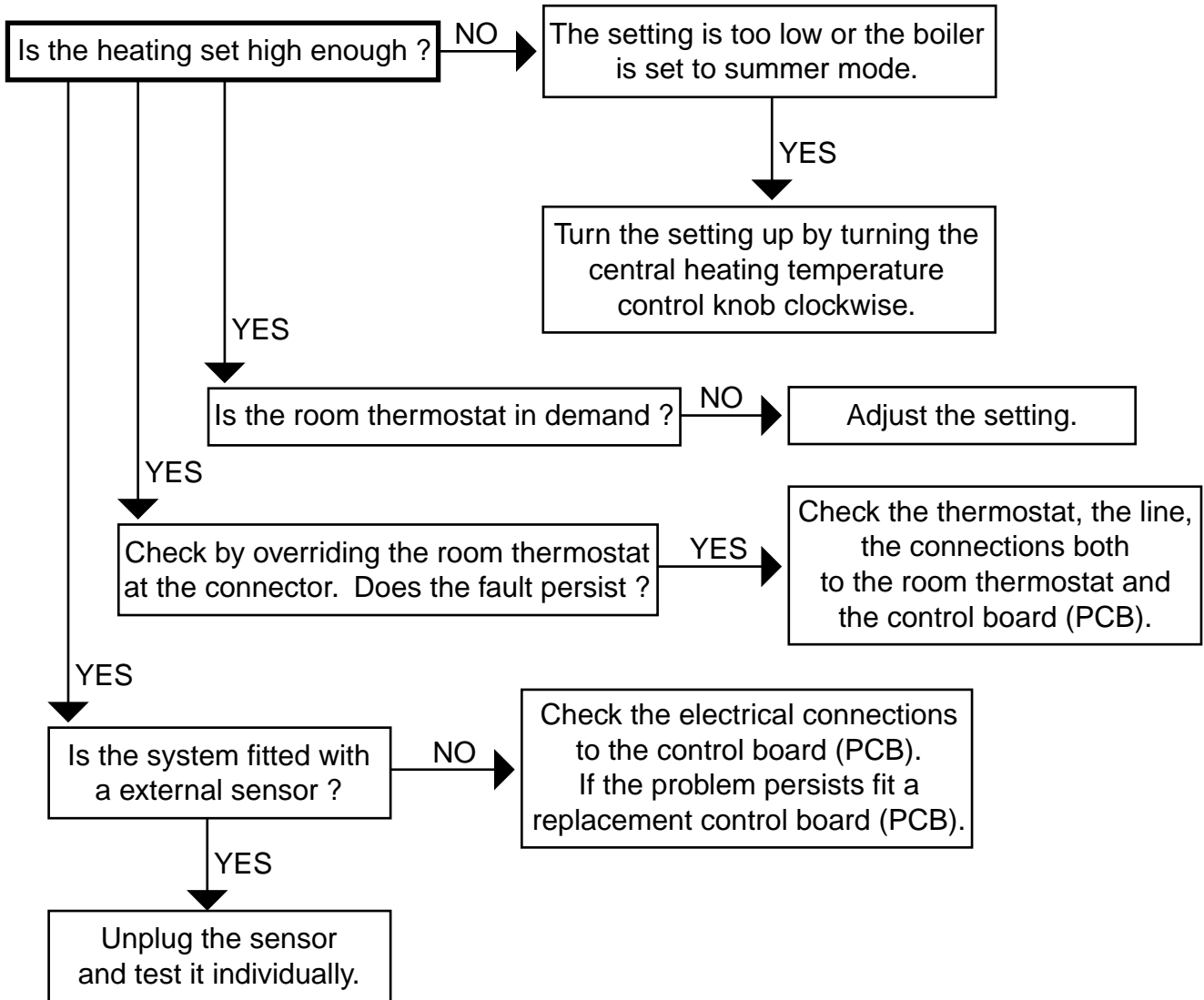


Diagram 18.1

# 18 Fault Finding

## FAULT: NO HEATING

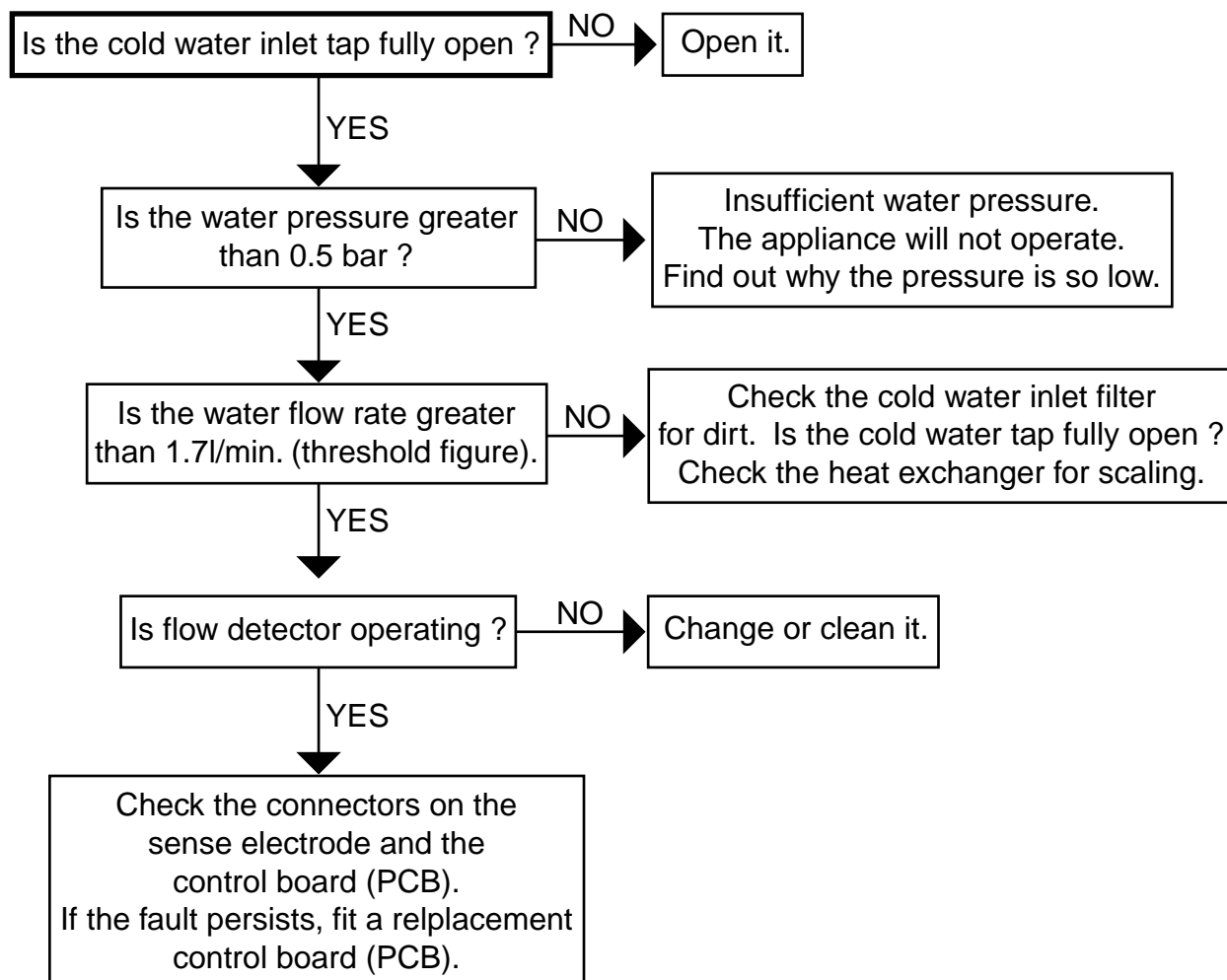




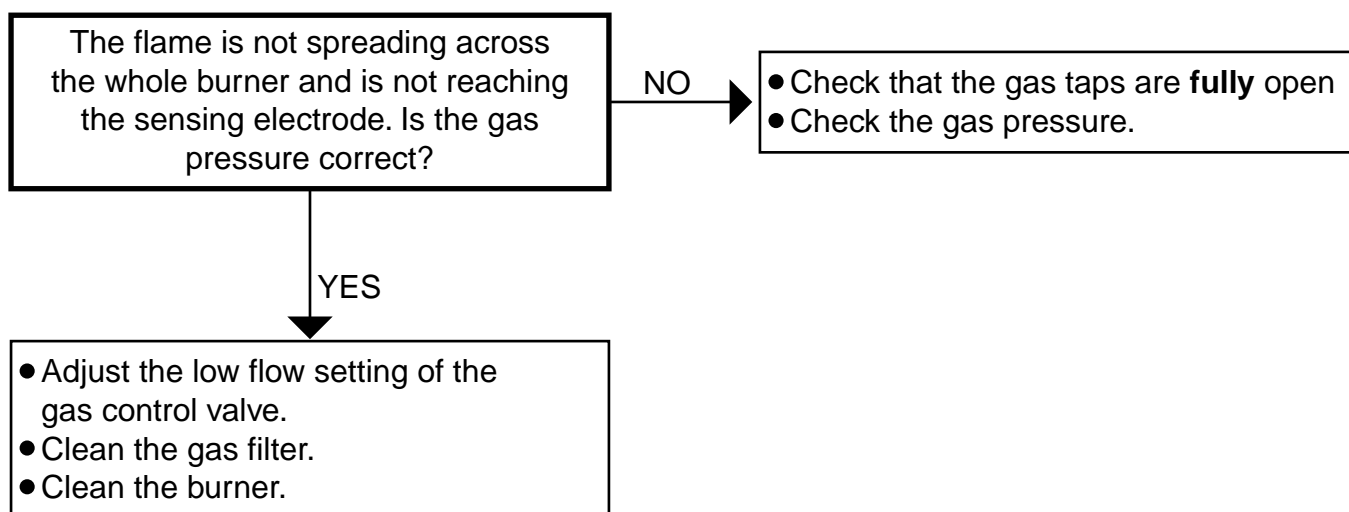
## 18 Fault Finding

### 30ci ONLY

#### FAULT: NO HOT WATER, BUT THE HEATING IS WORKING

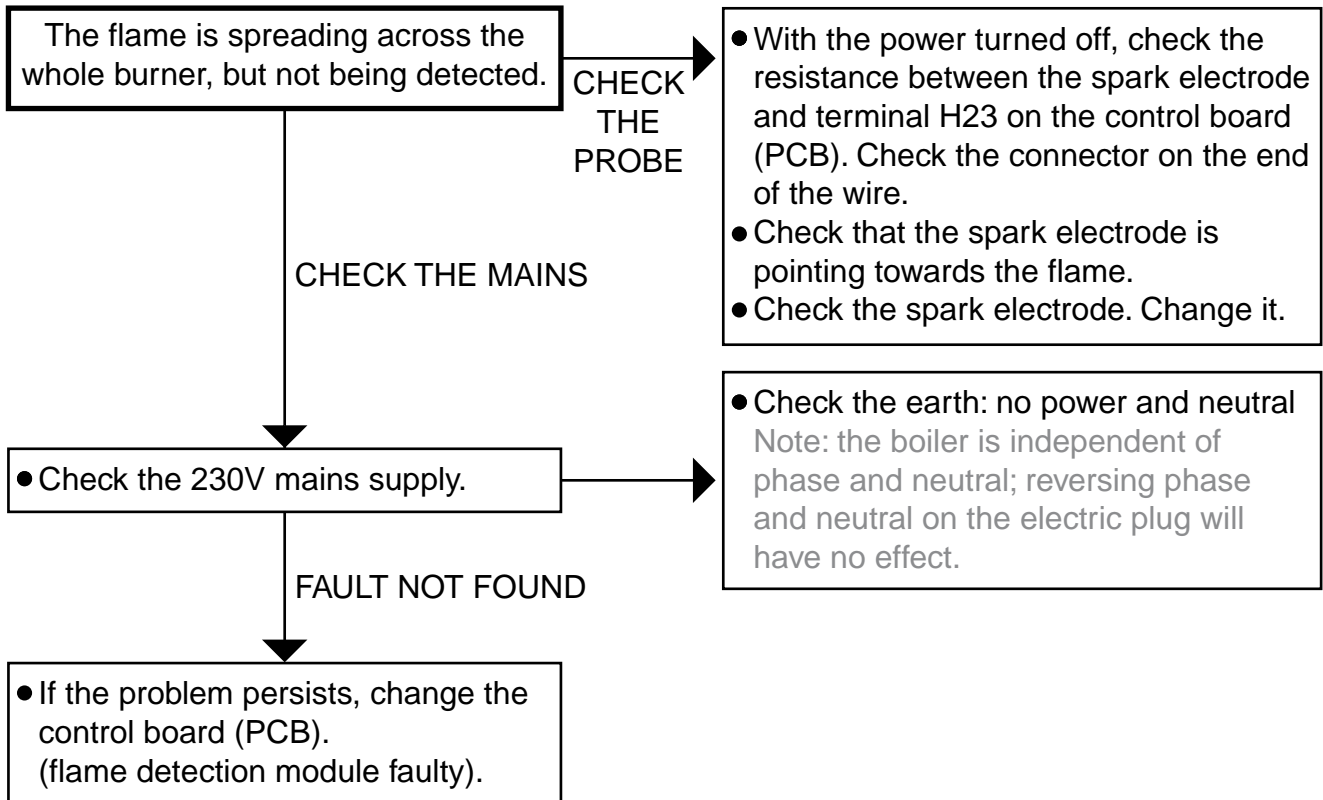


#### FAULT: THE BURNER LIGHTS BUT THEN GOES OUT. THERE IS NO FLAME DETECTED.

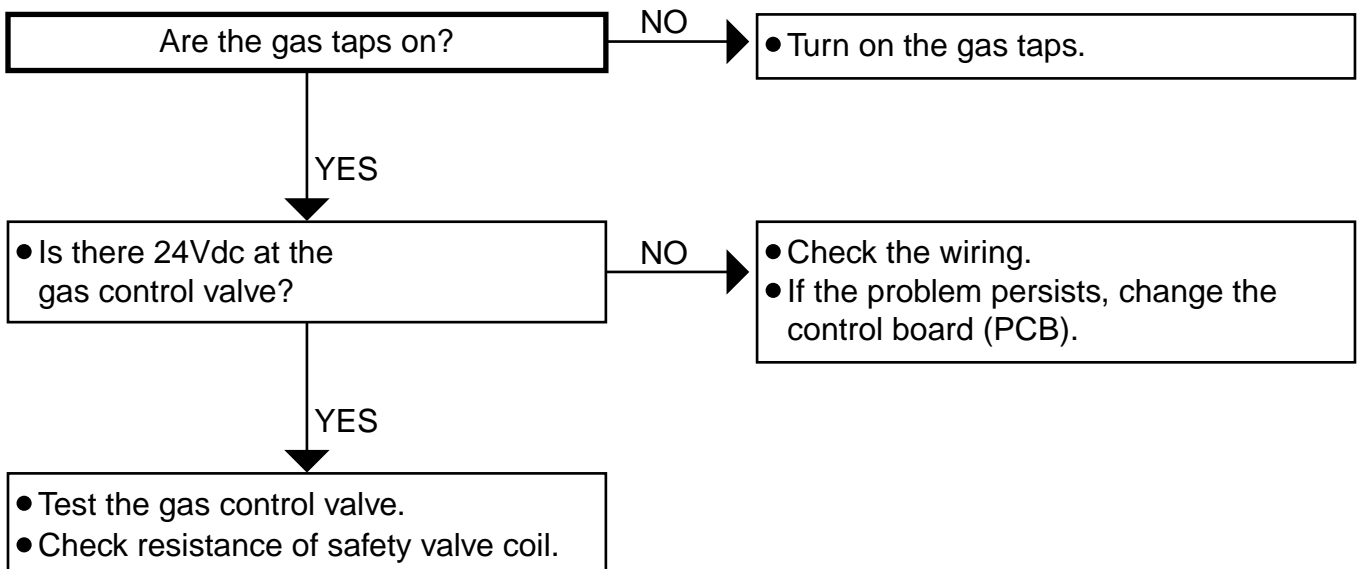


## 18 Fault Finding

### FAULT: THE BURNER LIGHTS, THEN GOES OUT.

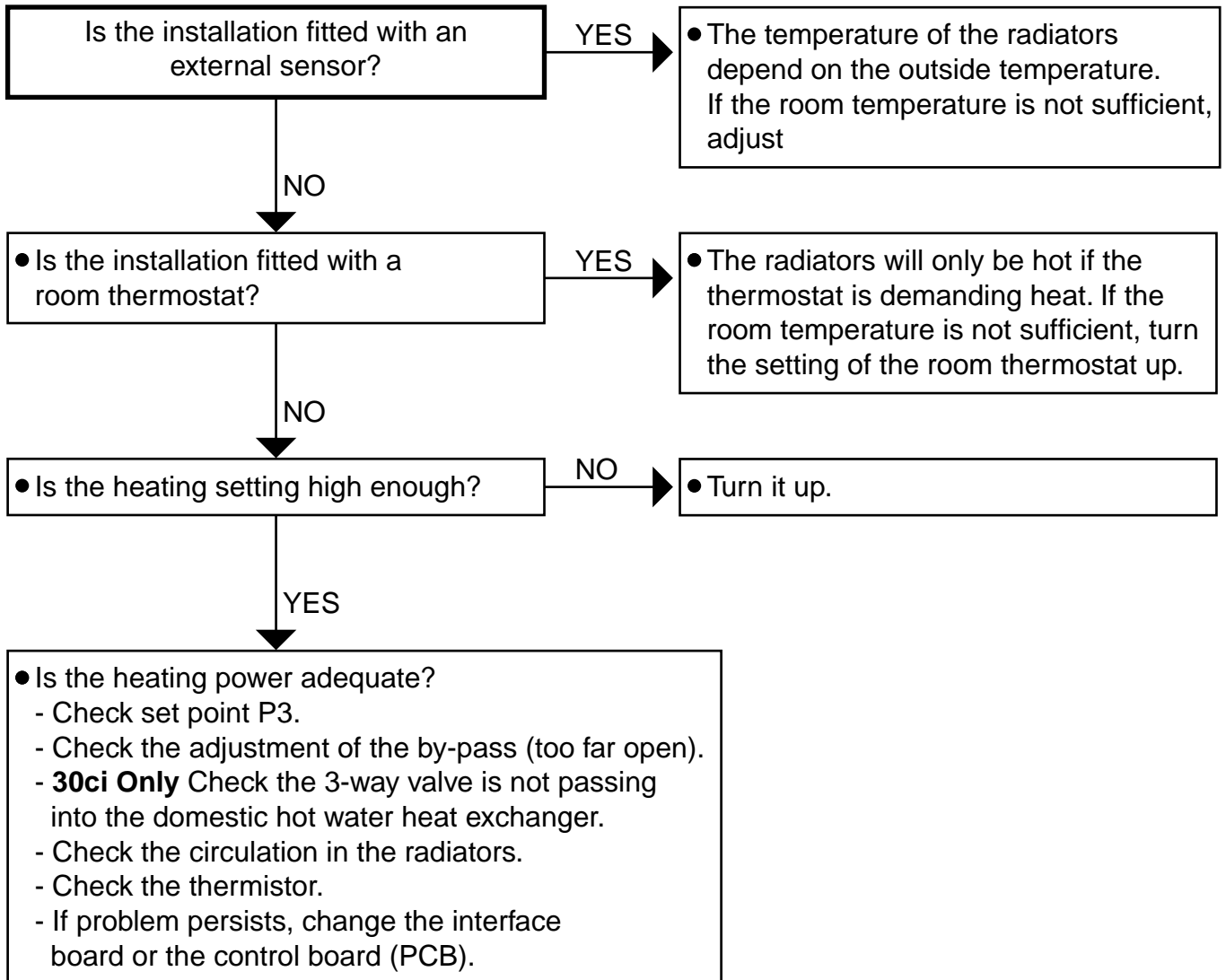


### FAULT: THE BURNER DOES NOT LIGHT AT ALL, BUT THERE IS AN IGNITION SPARK.



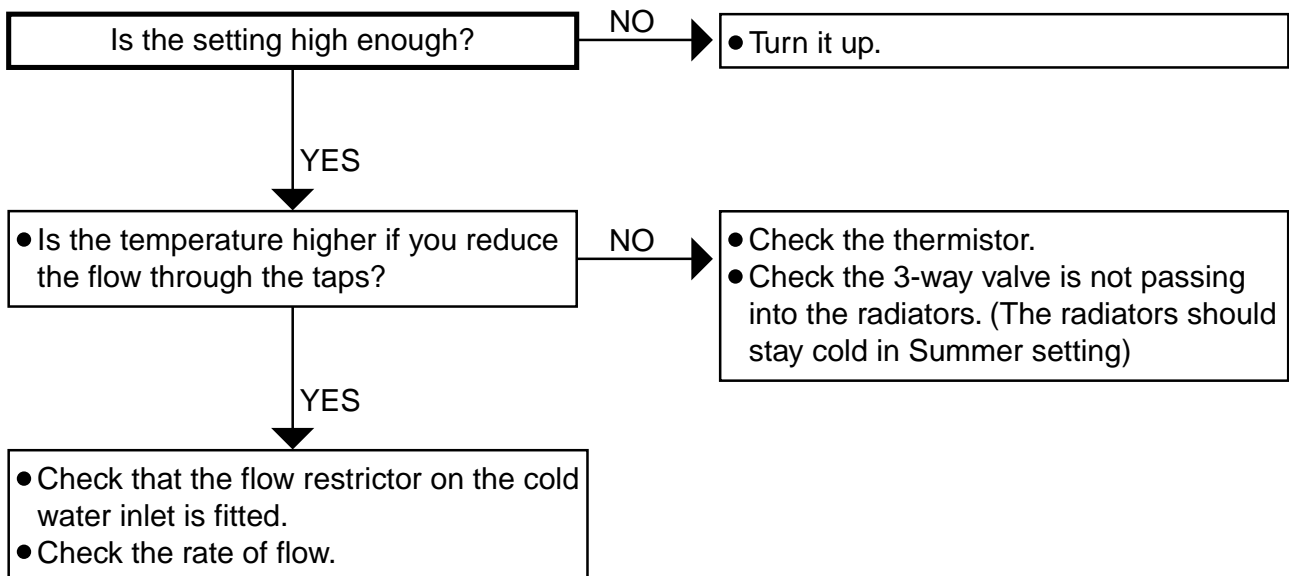
## 18 Fault Finding

### FAULT: THE RADIATORS ARE LUKE-WARM.



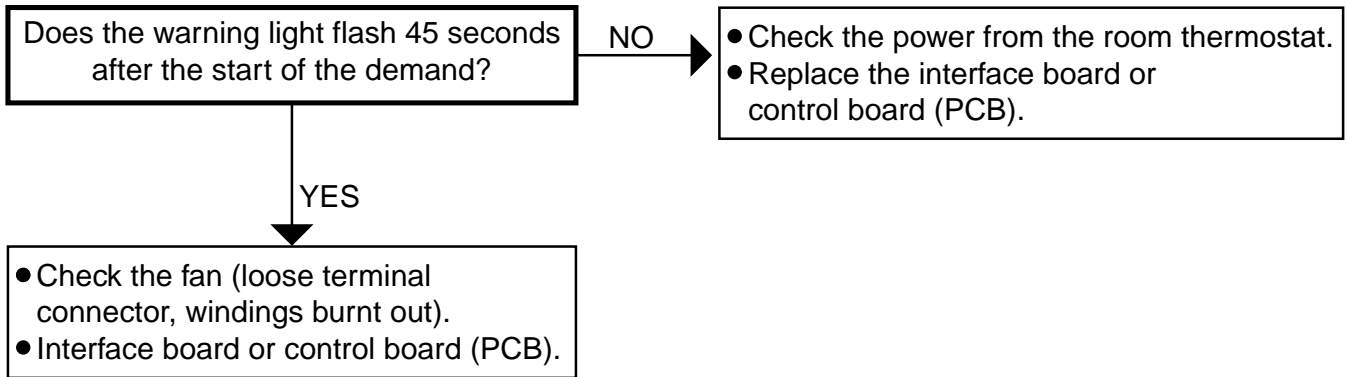
### 30ci ONLY

### FAULT: THE WATER AT THE TAPS IS LUKE-WARM.

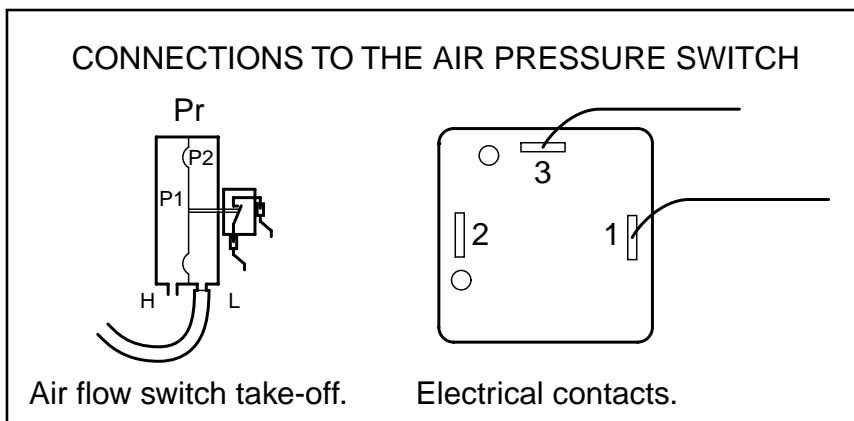
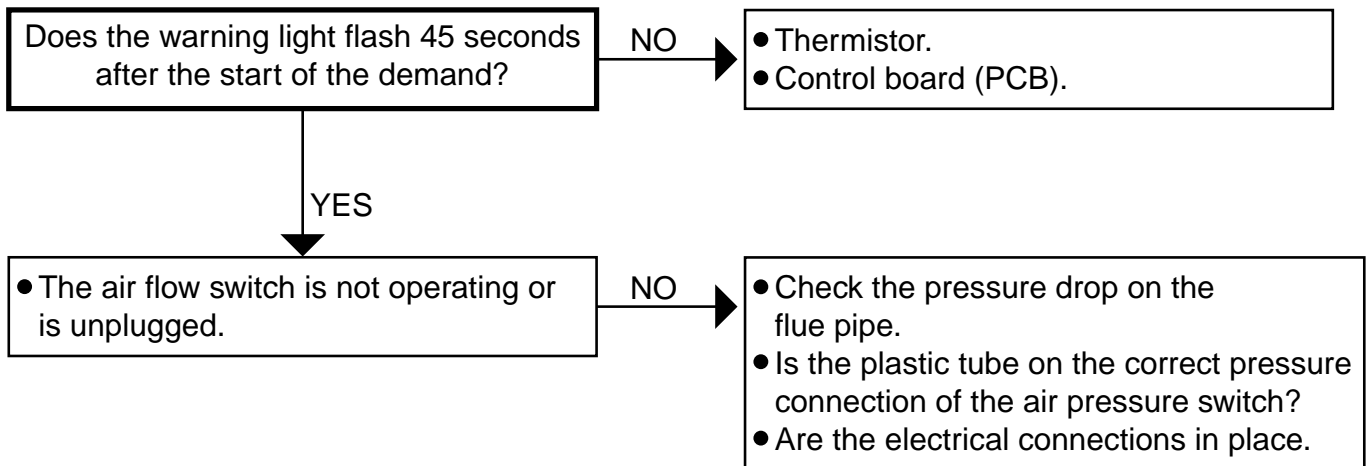


## 18 Fault Finding

### FAULT: THE FAN DOES NOT START.

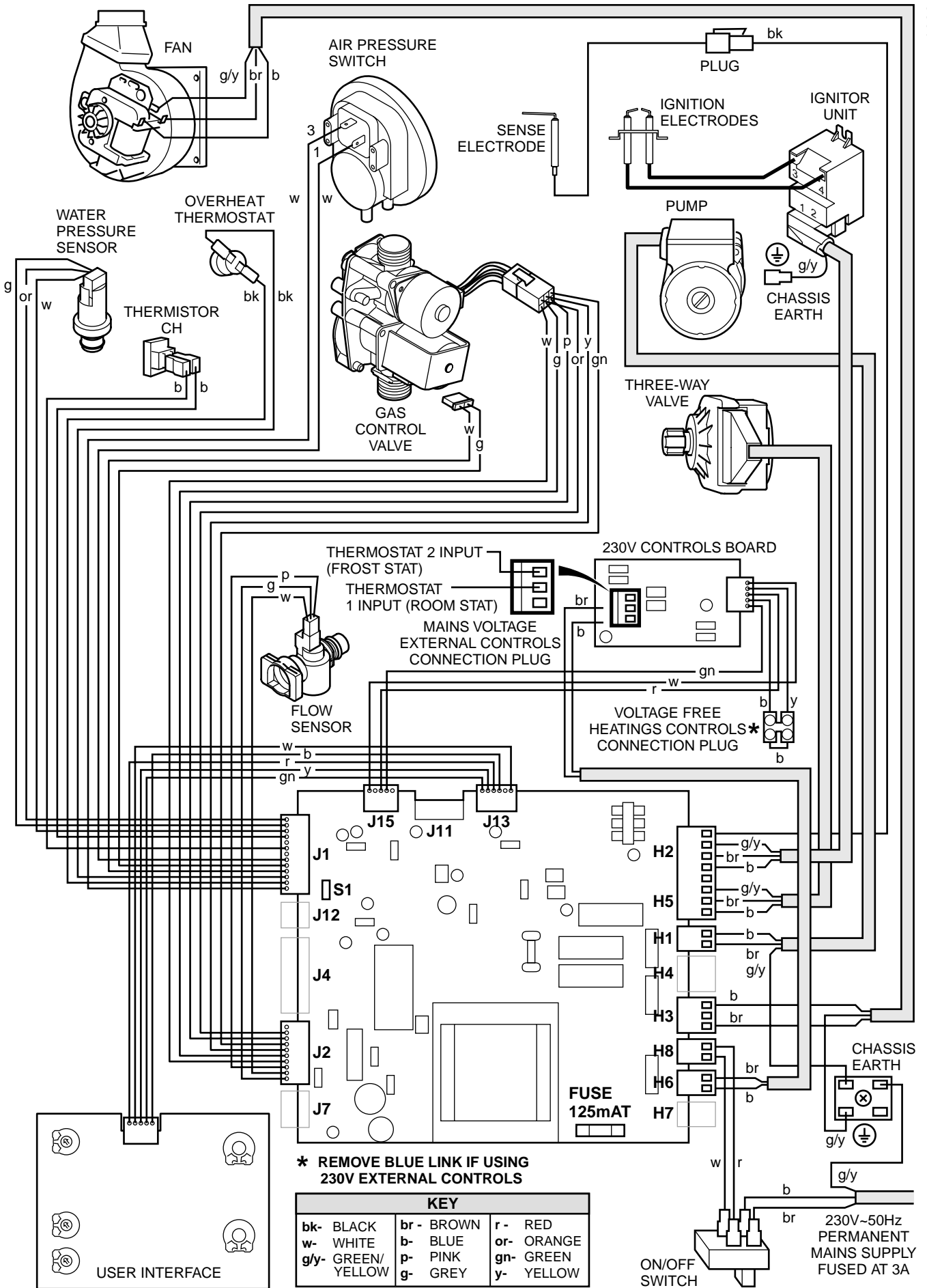


### FAULT: THE FAN RUNS BUT THERE ARE NO SPARKS.



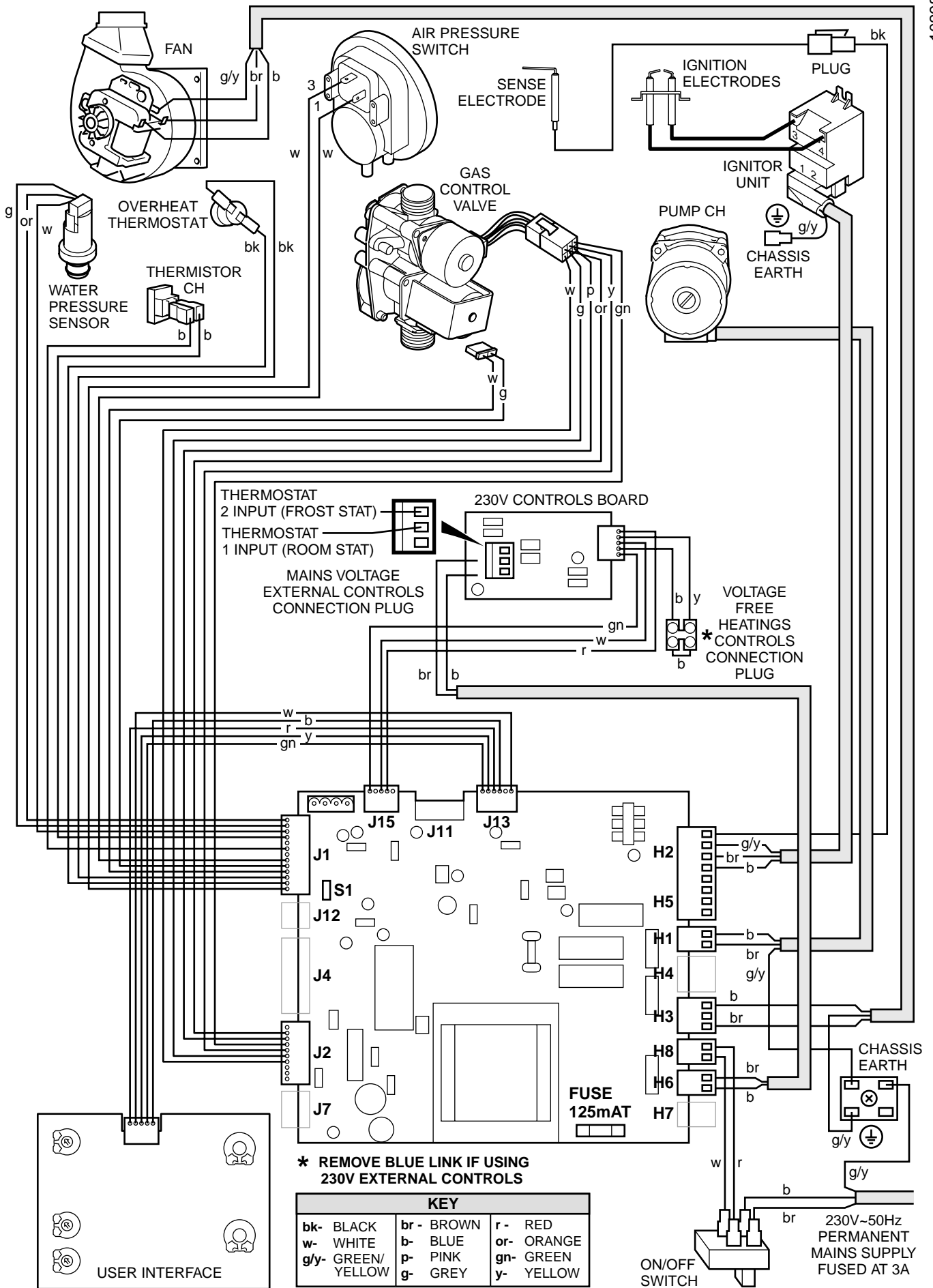
# 19 Wiring Diagram 30ci

10224



# 19a Wiring Diagram 30si

10298



## 20 Replacement of Parts

### To Drain the central heating circuit

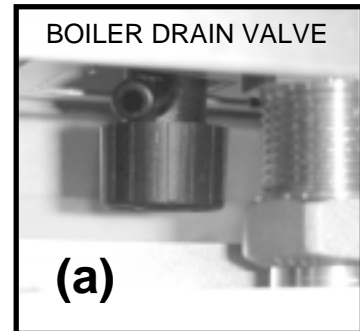
- Open drain valve fitted at the lowest point in the system.
- Allow air into the system by opening a radiator bleed screw or the boilers drain valve (a).

### (30ci Only) To Drain the Domestic hot water circuit

- Close boiler isolating valve (c).
- Turn on one or more hot water taps.

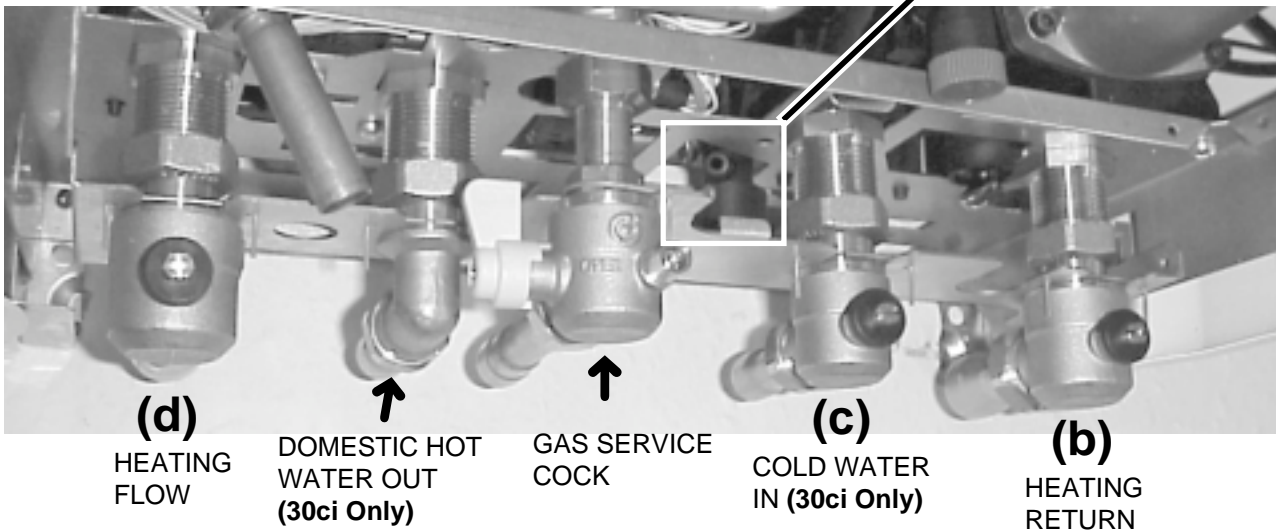
### To Drain the boiler

- Close isolating screws on the isolating valves (b), (c) and (d) turn from vertical to horizontal to close.
- Open the boiler drain valve (a).
- (30ci Only) Turn on one or more hot water taps.



9839

9836



30ci shown

Note: Isolating cocks water and gas are shown in the: OFF position

Diagram 20.1

### IMPORTANT INFORMATION

**WARNING:** Before commencing the replacement of any component, isolate appliance from electrical supply and turn off gas at service cock.

Replacement of parts must be carried out by a competent person.

When replacing components it may be necessary to renew sealing washers, gaskets and 'O' rings. If new ones are supplied with replacement components they must be used.

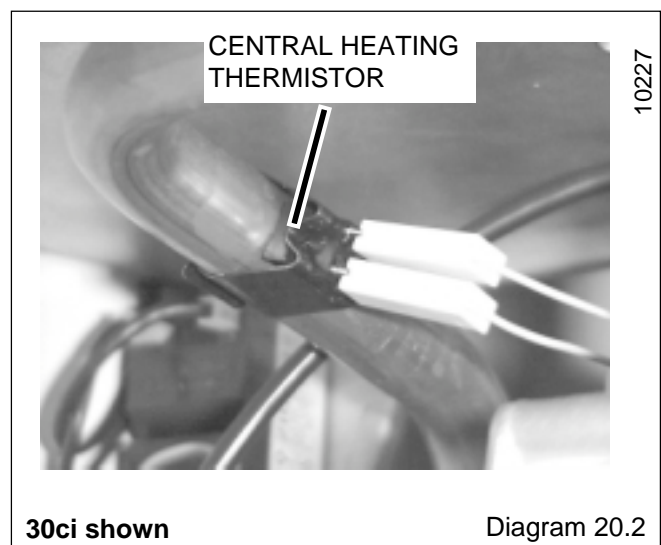
All parts are replaced in reverse order to removal.

If any gas-carrying components are disturbed, removed or replaced it will be necessary on completion to check for gas soundness with leak detection fluid.

#### 20.1 Central heating thermistor

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Locate central heating thermistor on heating flow pipe on centre of boiler, see **diagram 20.2.**



10227

30ci shown

Diagram 20.2

- Unclip thermistor from pipe.
- Disconnect electrical connections from thermistor.
- Fit electrical connections to replacement thermistor and fit thermistor to pipe. The polarity is not important.

## 20 Replacement of Parts

### 20.2 Fan, refer to Section 17.10.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Remove the sealed chamber cover, refer to **Section 17.5**.
- Remove the fan, refer to **Section 17.10**.

### 20.3 Air pressure switch

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Remove the sealed chamber cover, refer to **Section 17.5**.
- Locate air pressure switch situated at the top right hand side, see **diagram 20.3**.
- Remove air pressure switch tube from sensing probe on flue hood.

**Note:** Do not fit tube until the air pressure switch is in position.

- Disconnect air pressure switch electrical connections.
- Unclip to remove air pressure switch.

### 20.4 (30ci Only) Domestic water inlet filter

If the water flow rate through the appliance has reduced it may be necessary to clean or replace the water inlet filter.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Clean or replace the water inlet filter, refer to **section 17.12**.

### 20.5 Central Heating Filter

It may be necessary to clean or replace the central heating filter.

Before starting refer to the front of **Section 20 Important information**.

- Clean or replace the central heating filter, refer to **section 17.13**.

### 20.6 (30ci Only) Cold water inlet restrictor

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.

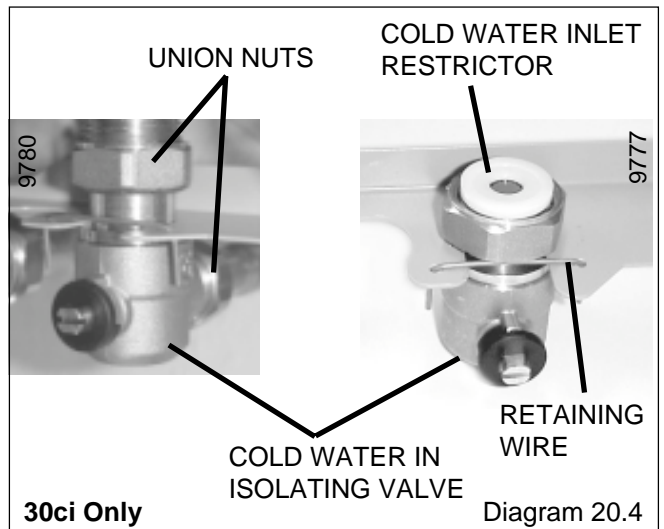
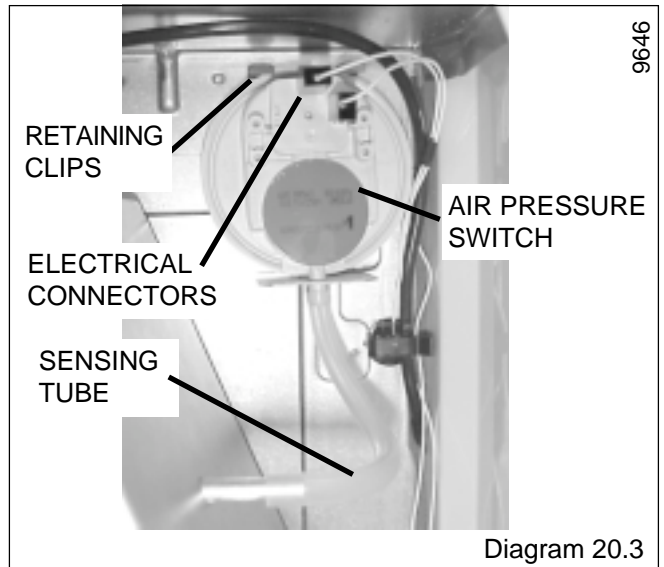
Drain down domestic hot water circuit of boiler only, refer to **relevant part of diagram 20.1**.

- Remove the retaining wire.
- Undo union nuts from boiler cold water in isolating valve.
- Clean and inspect restrictor, replace if necessary, see **diagram 20.4**.

### 20.7 Burner, refer to Section 17.9.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.



- Remove the sealed chamber cover, refer to **Section 17.5**.
- Remove the combustion chamber cover, refer to **Section 17.7**.
- Remove the burner, refer to **Section 17.9**.

### 20.8 Burner injectors, refer to diagram 20.5.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Remove the sealed chamber cover, refer to **Section 17.5**.
- Remove the combustion chamber cover, refer to **Section 17.7**.
- Remove burner from boiler, refer to **Section 17.9**.
- Remove and replace injectors as required.

Note: The injectors may be cleaned, remove injectors inspect and clean. **Do not use a wire or sharp instrument.**

Note: Make sure that injector size, marked on each injector, is the same as that given in 'Section 1 Technical Data' for the type of gas being used.



## 20 Replacement of Parts

### 20.9 Burner injector assembly, refer to diagram 20.6.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Remove the sealed chamber cover, refer to **Section 17.5**.
- Remove the combustion chamber cover, refer to **Section 17.7**.
- Remove burner from boiler, refer to **Section 17.9**.
- Undo the gas supply union nut from under the sealed chamber.

Note: The fibre washer between the burner injector assembly and gas supply must be kept for use on reassembly.

- Undo and remove the sense and ignition electrode assemblies.
- Remove the burner injector assembly securing screws.
- Remove the burner injector assembly by lifting up, easing the gas connection through the grommet in the sealing chamber.

Note: Take care not to damage the insulation.

- When refitting burner injector assembly ensure the gas connection locates correctly through the grommet.

Note: Make sure that injector size, marked on each injector, is the same as that given in 'Section 1 Technical Data' for the type of gas being used.

### 20.10 Overheat thermostat

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Remove the sealed chamber cover, refer to **Section 17.5**.
- Locate overheat thermostat on heating flow pipe on left hand side of boiler, see part of diagram 20.7.
- Disconnect electrical connections from thermostat
- Remove the thermostat and bracket assembly from heating flow pipe by unclipping at the side of the bracket. Remove the thermostat, fit new thermostat and replace assembly.
- When refitting electrical connections to replacement thermostat the polarity is not important.

### 20.11 Ignition electrode

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Remove the sealed chamber cover, refer to **Section 17.5**.
- Remove the combustion chamber cover, refer to **Section 17.7**.
- Remove burner, refer to **Section 17.9**.
- Remove the left hand side panel, refer to **Section 17.6**.
- Undo and remove screw securing electrode assembly to the burner injector assembly, see diagram 20.6.
- Disconnect the electrical connections at the igniter unit, see diagram 20.22. Note the routing of the cables.

### 19.12 Flame sense electrode

Before starting refer to the front of **Section 20 Important information**.

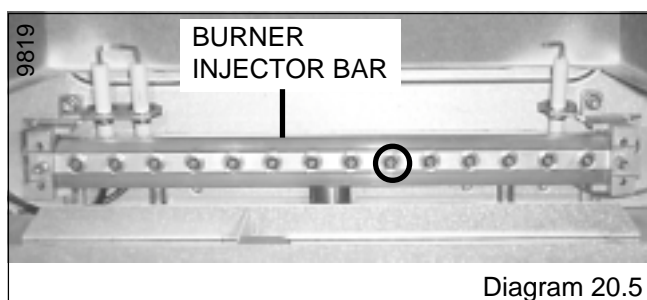


Diagram 20.5

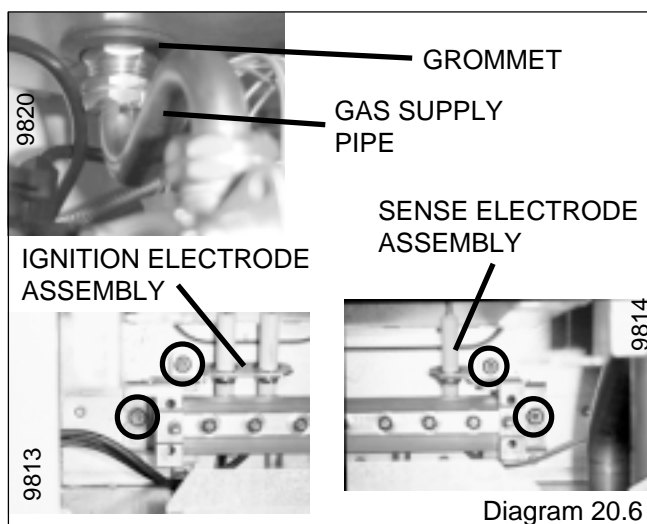


Diagram 20.6

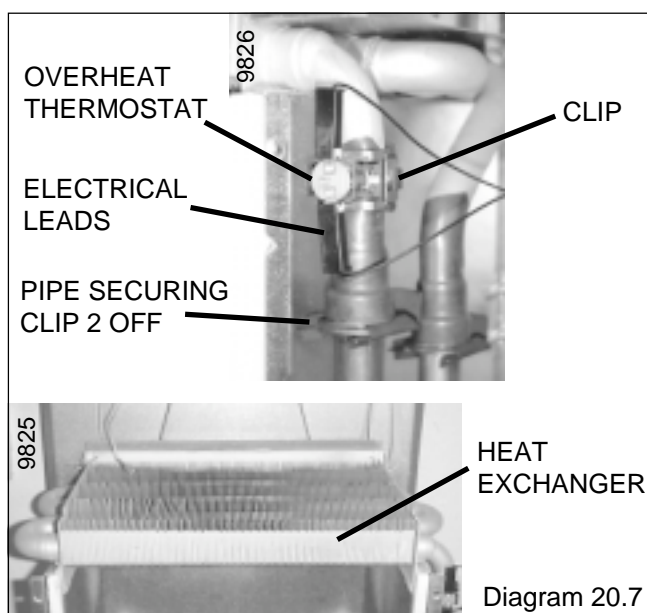


Diagram 20.7

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Remove the sealed chamber cover, refer to **Section 17.5**.
- Remove the combustion chamber cover, refer to **Section 17.7**.
- Remove burner, refer to **Section 17.9**.
- Remove the right hand side panel, refer to **Section 17.6**.
- Undo and remove screw securing sense assembly to the burner injector assembly, see diagram 20.6.
- Disconnect the electrical connection from the inline connector, Note the routing of the cable.

## 20 Replacement of Parts

### 20.13 Heat exchanger, refer to diagram 20.7.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Remove the sealed chamber cover, refer to **Section 17.5.**
- Remove the combustion chamber cover, refer to **Section 17.7.**
- Drain down central heating water circuit of the boiler only, refer to relevant part of **diagram 20.1.**
- Remove the fan, refer to **Section 17.10.**
- Remove air pressure switch sensing tube from the side of the flue hood, see **diagram 17.9.**
- Release both side panels, refer to **section 17.6.**
- Remove the flue hood, lift up and off. When refitting ensure the rear of the flue hood locates in the tabs.
- Disconnect the electrical leads from the overheat thermostat.
- Remove the two pipe securing clips.
- Lift to remove the heat exchanger taking care not to damage the insulation.

### 20.14 Combustion chamber insulation, refer to diagram 20.8.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Remove the sealed chamber cover, refer to **Section 17.5.**
- Remove the combustion chamber cover, refer to **Section 17.7.**
- Remove the heat exchanger, refer to **Section 20.13.**
- Pull out side insulation panels from combustion chamber.
- Tilt rear insulation panel forwards and out.
- Fit replacement insulation in reverse order to removal.

### 20.15 Printed circuit board (PCB), refer to diagram 20.9.

Before starting refer to the front of **Section 19 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Gain access to rear of control panel.
- Undo and remove the two front retaining screws.
- Hinge up the control panel cover and ease forwards from the rear retaining lugs to gain access to PCB. Do not strain the cables attached to the PCB. Note the routing of the cables.
- Carefully pull off electrical connections to PCB.
- Unclip and lift out PCB.
- Fit replacement PCB in reverse order to removal. Be careful not to trap any of the cables.

Make sure that PCB connections are fully pushed onto replacement PCB.

### 20.16 User interface board, refer to diagram 20.10.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Unclip control panel user interface and hinge forward. Do not strain the cables.
- Disconnect the electrical connections from the user interface board.
- Remove the two user interface board retaining screws.
- Remove the user interface board.

### 20.17 230V Controls board, refer to diagram 20.10.

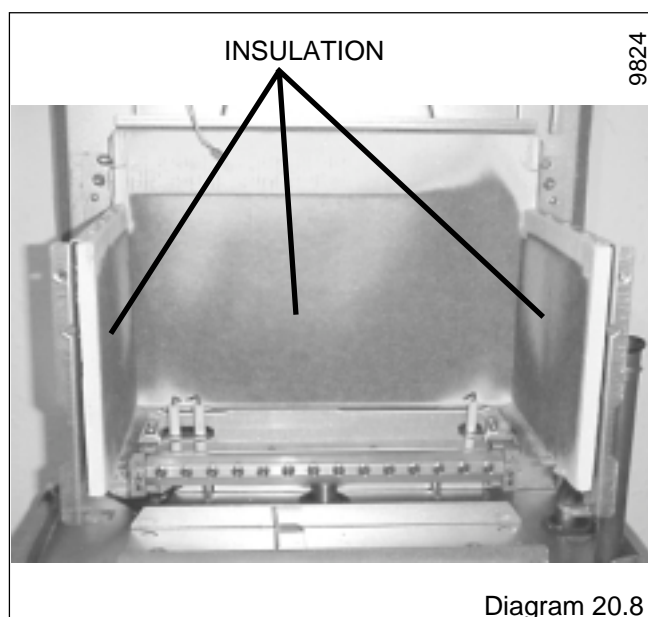
Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Unclip control panel user interface and hinge forward. Do not strain the cables.
- Disconnect the electrical connection from the 230V controls board and the electrical connection from printed circuit board (PCB).
- Remove the 230V controls board retaining screw.
- Remove the 230V controls board.

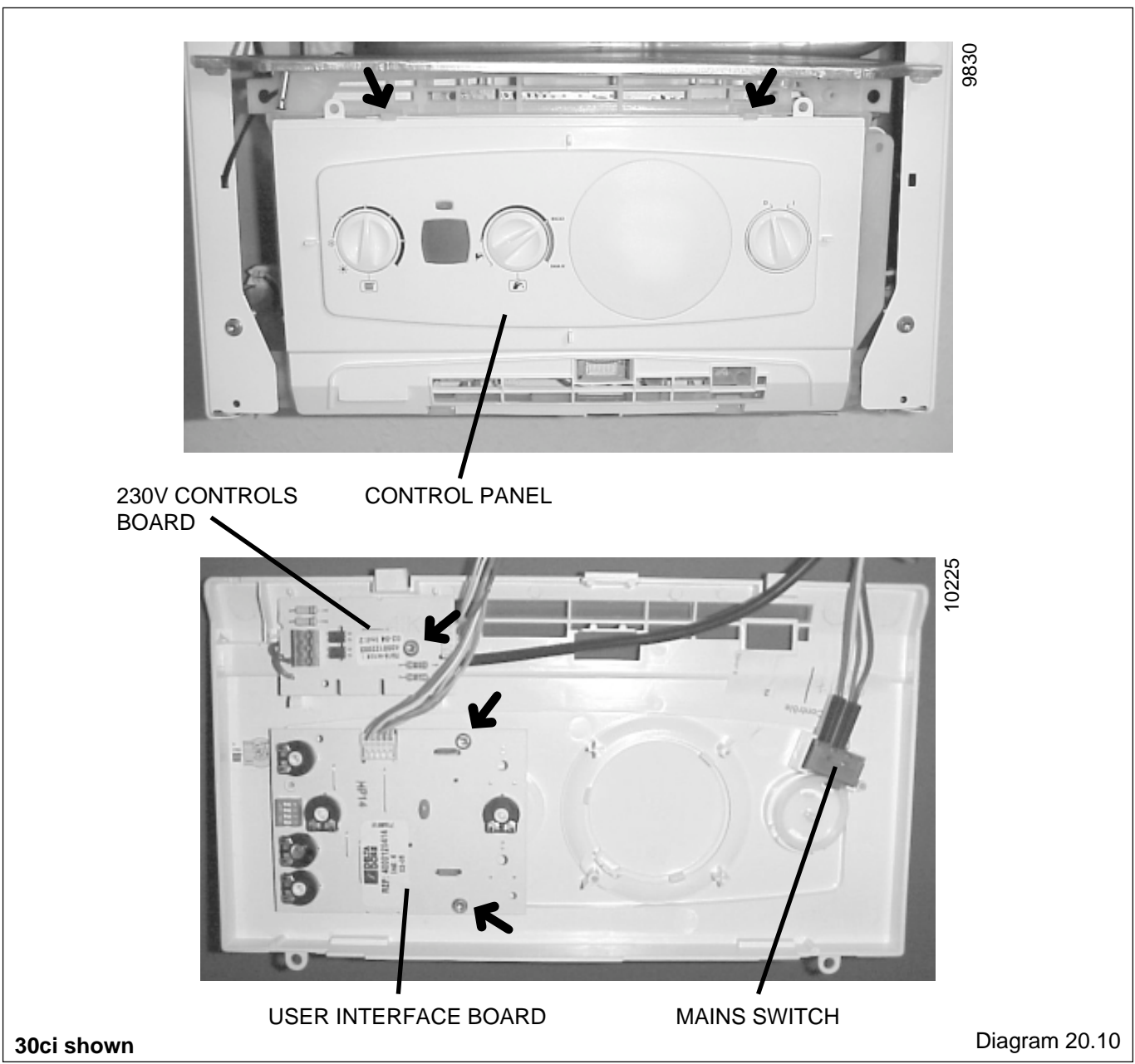
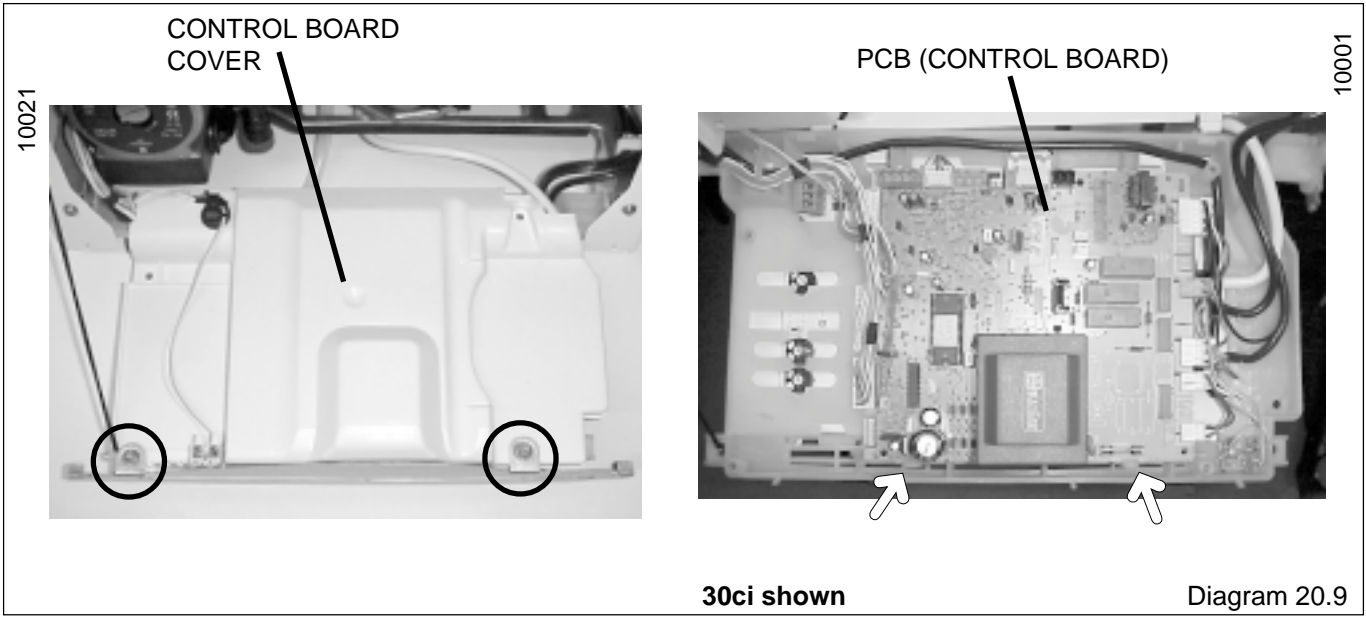
### 20.18 Mains switch, refer to diagram 20.10.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Unclip control panel user interface and hinge forward. Do not strain the cables.
- Remove the mains switch.
- Disconnect the electrical connections from the mains switch.



## 20 Replacement of Parts



## 20 Replacement of Parts

### 20.19 Optional Programmer.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Unclip control panel user interface and hinge forward . Do not strain the cables.
- Disconnect the electrical connections from the programmer.
- Remove the programmer.

### 20.20 Central heating pump head, refer to diagram 20.11.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Drain down central heating water circuit of the boiler only, refer to relevant part of **diagram 20.1.**

Note: it is not necessary to drain down the entire heating system to carry out this work.

- For ease of access if required remove the right hand side panel, refer to **Section 17.6.**
- Undo four head fixing screws and remove pump head.
- Gain access to the pump electrical connection box and remove cover.
- Disconnect pump cable from pump (avoid straining cables).
- Connect electrical connection to replacement pump head.
- Fit replacement pump head.

### 20.21 (30ci Only) Filling system tap, refer to diagram 20.12.

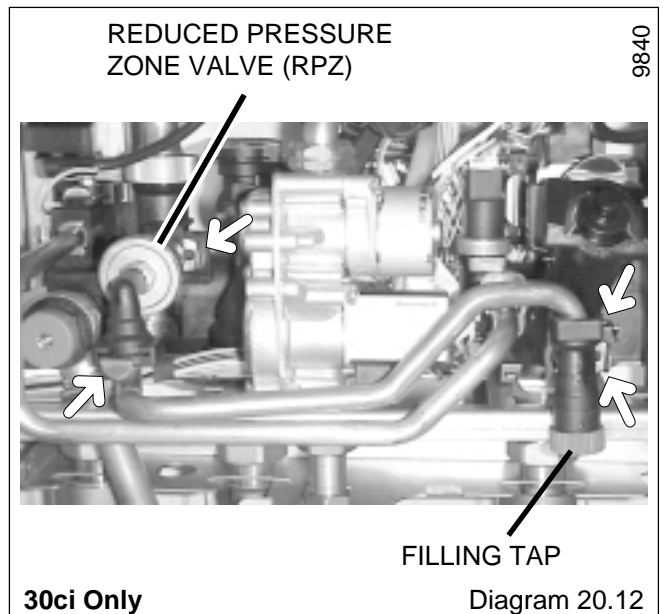
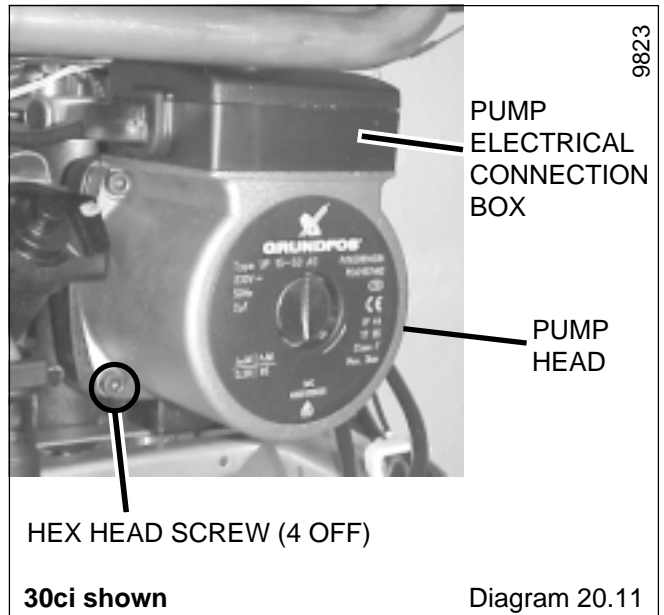
Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Drain down the boiler only, refer to relevant part of **diagram 20.1.**
- Pull of the filling loop tap extension.
- Pull out slotted metal clip securing tap into housing, remove tap.
- Pull out slotted metal clip and remove pipe from tap.

### 20.22 (30ci Only) Reduced pressure zone valve (RPZ), refer to diagram 20.12.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Drain down the boiler only, refer to relevant part of **diagram 20.1.**
- Pull out slotted metal clip securing pipe to RPZ.
- Pull out slotted metal clip securing RPZ into housing, remove RPZ.





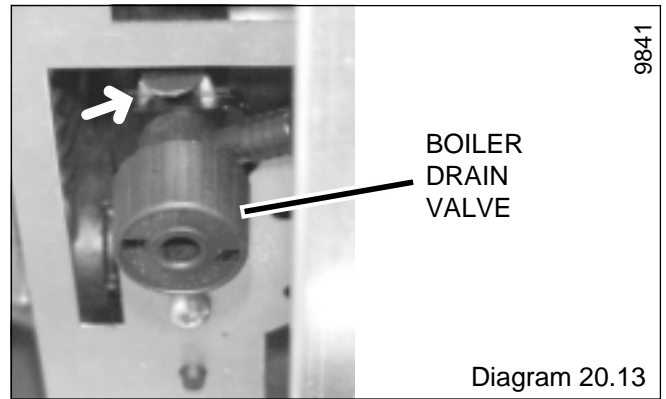
## 20 Replacement of Parts

### 20.23 Boiler drain point, refer to diagram 20.13.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Drain down the boiler only, refer to relevant part of **diagram 20.1**.

Pull out slotted metal clip securing boiler drain valve into housing, remove boiler drain valve.



### 20.24 (30ci Only) Water flow sensor, refer to diagram 20.14.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.

Drain down the boiler, refer to relevant part of **Section 20.1**.

- Undo the union nut on the cold water inlet isolating valve.
- Pull out slotted metal clip securing filling system tap into housing, swing the tap forwards.
- Pull out the two slotted metal clips retaining the domestic water inlet filter housing.
- Remove domestic water inlet filter housing.
- Remove electrical connections from water flow sensor.
- Pull off slotted metal clip and remove water flow sensor.

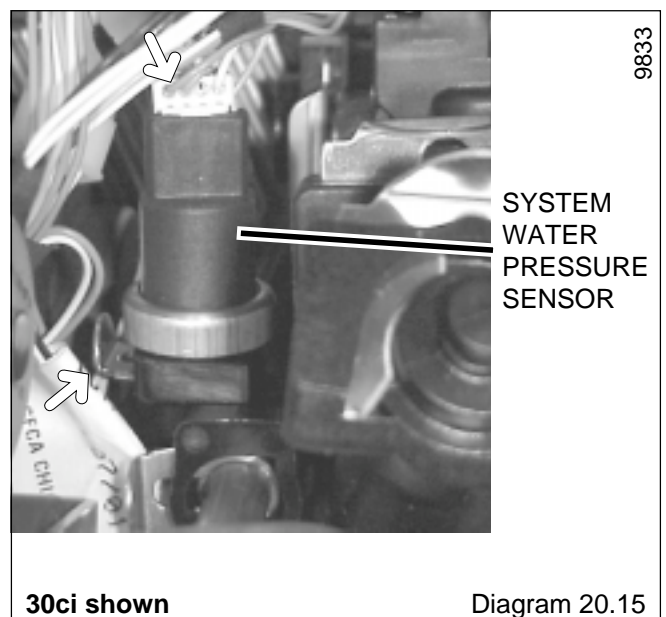
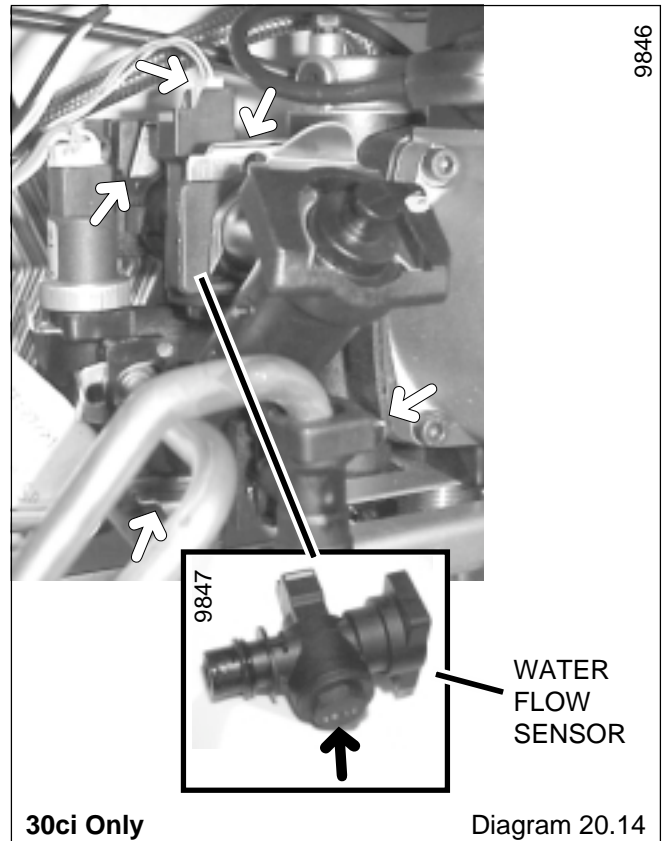
### 20.25 System water pressure sensor, refer to diagram 20.15.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.

Drain down the boiler, refer to relevant part of **Section 20.1**.

- Remove electrical connections from water pressure sensor.
- Pull off slotted metal clip and remove water pressure sensor.



## 20 Replacement of Parts

### 20.26 Bypass valve, refer to diagram 16.1.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**

Drain down the boiler, refer to relevant part of **Section 20.1.**

- Remove the igniter unit, refer to **Section 20.33.**

Pull out slotted metal clip, ease out bypass valve from bypass valve housing.

### 20.27 Automatic air vent, refer to diagram 20.16.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Drain down the boiler only, refer to relevant part of **diagram 20.1.**
- Unscrew to remove automatic air vent.
- After fitting replacement automatic air vent ensure the cap is open.

### 20.28 Gas Control valve, refer to diagram 20.17.

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Disconnect gas supply pipe union nuts at the gas control valve.
- Disconnect injector supply pipe union nut at the gas control valve. Slacken the union nut at the burner injector bar.
- Remove the wire restraining clip from underside of gas control valve
- Ease gas control valve forwards and disconnect electrical connections to gas control valve.

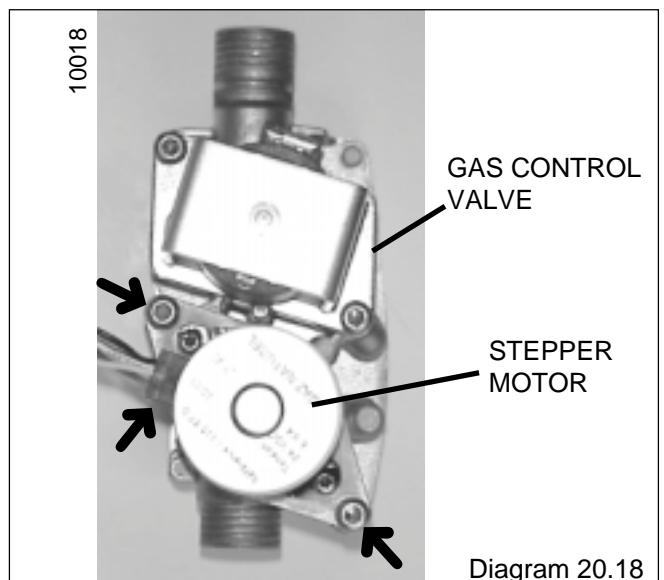
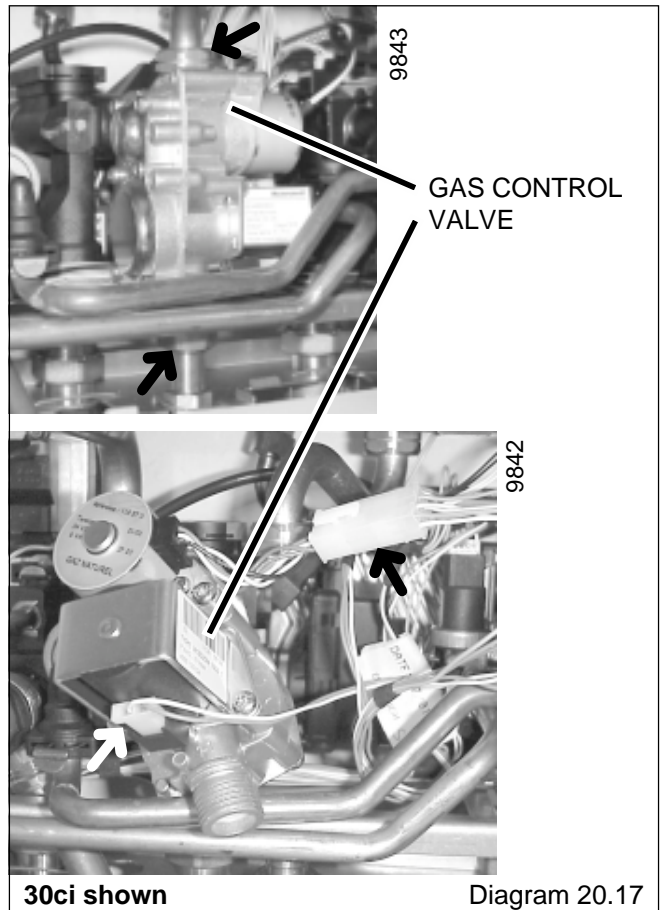
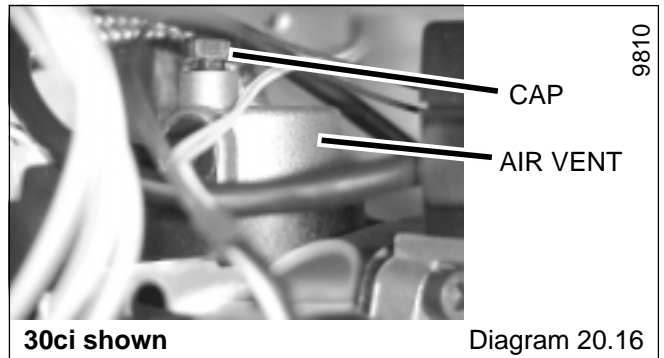
**Note:** The washers must be kept for use on reassembly.

- Withdraw gas control valve assembly.
- Fit replacement gas control valve.

### 20.29 Gas control valve stepper motor, refer to diagram 20.18

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Lower the control panel, refer to **Section 17.4.**
- Remove the gas control valve, refer to **Section 20.28.**
- Disconnect the electrical connection from stepper motor.
- Remove the two screws securing stepper motor to the gas control valve.
- Fit replacement gas control valve stepper motor.
- Note: Take care not to damage the 'O' ring.



## 20 Replacement of Parts

### 20.30 Discharge safety valve, refer to diagram 20.19.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Undo discharge pipe union nut.
- Pull out slotted metal clip from valve body and remove valve.

### 20.31 (30ci Only) Three-way valve head, refer to diagram 20.20.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Remove the gas control valve, refer to **Section 20.28**. (It will not be necessary to remove gas control valve electrical connections).
- Remove electrical plug from valve head.
- Pull out slotted metal clip from valve body and remove valve head from body.
- Fit replacement valve head.

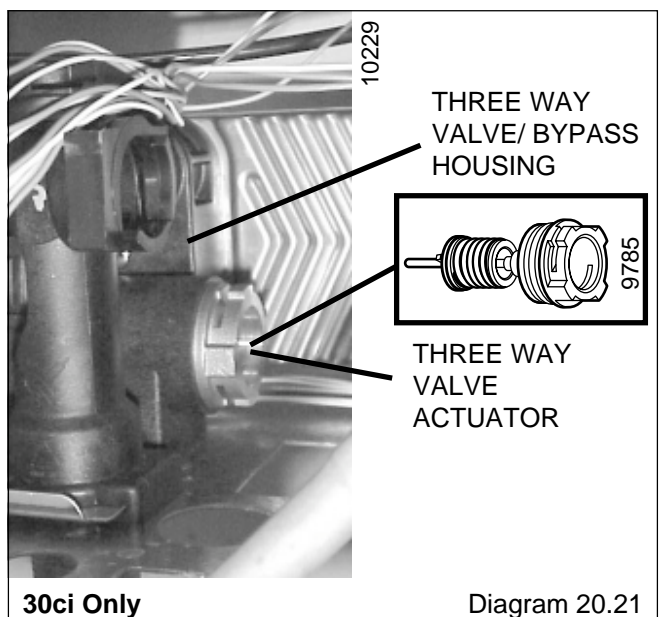
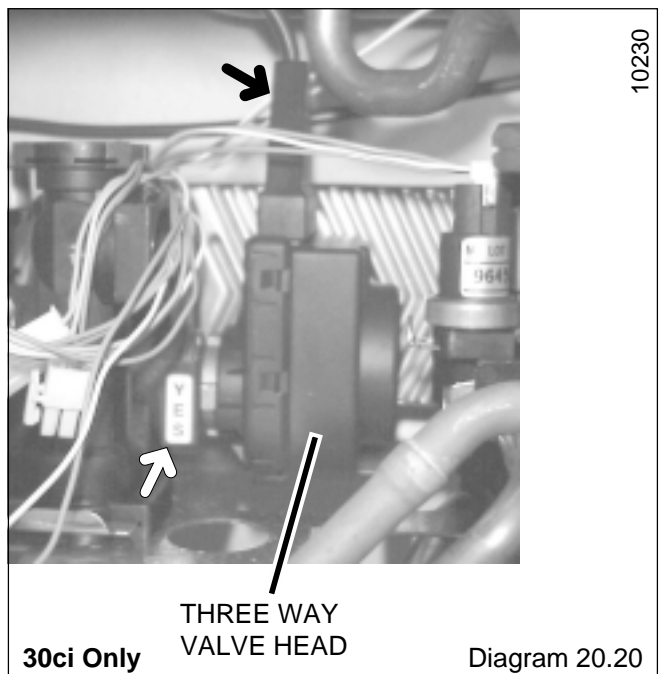
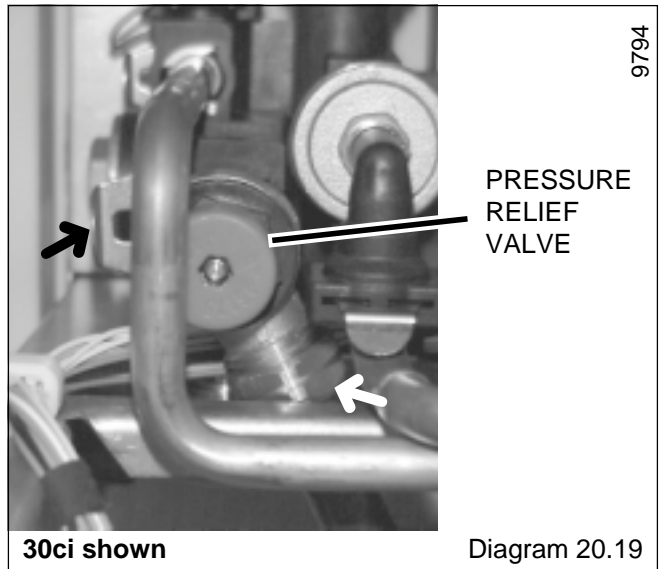
Note :

- 1) When refitting clip, ensure that letters YES are as shown.
- 2) It is not necessary to drain boiler to carry out this work.

### 20.32 (30ci Only) Three-way valve actuator, refer to diagram 20.21.

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Drain down the boiler only, refer to relevant part of **diagram 20.1**.
- Remove the gas control valve, refer to **Section 20.28**.
- Remove 3-way valve head, refer to **Section 20.31**.
- Remove the three way valve actuator, see **diagram 20.21**



## 20 Replacement of Parts

### 20.33 Igniter unit, refer to diagram 20.22.

Before starting refer to the front of **Section 20 Important information**.

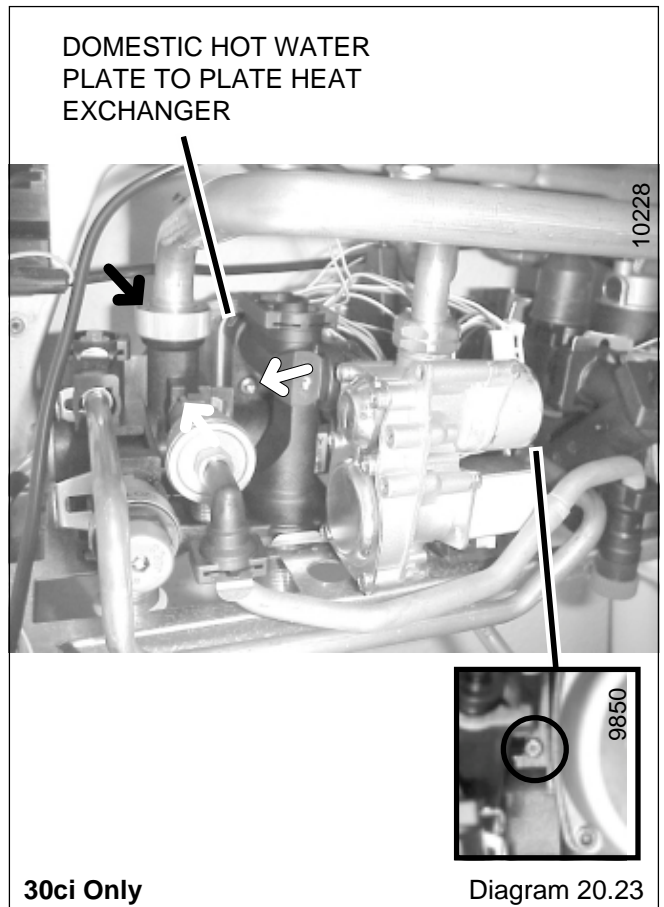
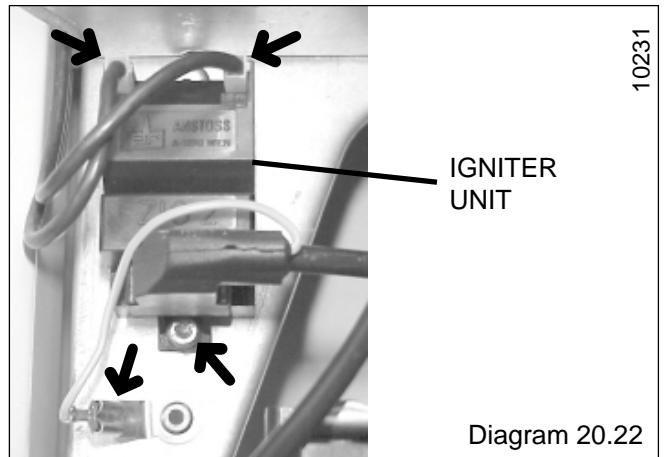
- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- For ease of access remove the left hand side panel, refer to **Section 17.6**.
- Disconnect electrical connections.
- Remove ignition unit securing screw.
- Pull upwards to release and remove the ignition unit from the retaining slot.

### 20.34 (30ci Only) Domestic hot water plate to plate heat exchanger

Before starting refer to the front of **Section 20 Important information**.

- Remove the front panel, refer to **Section 17.3**.
- Lower the control panel, refer to **Section 17.4**.
- Drain down the boiler only ,refer to **relevant parts of diagram 20.1**.
- Unclip the central heating thermistor.
- Unscrew the heating flow pipe union nut, swing pipe forwards, see **diagram 20.23**.
- Supporting domestic hot water plate to plate heat exchanger, unscrew and remove two screws securing it onto pump mounting and 3-way valve/bypass housing.
- Remove plate to plate heat exchanger from boiler.
- Fit replacement plate to plate heat exchanger.

**Note:** Plate to plate heat exchanger mounting screws are offset to ensure correct fitting.





## 20 Replacement of Parts

### 20.35 Expansion vessel

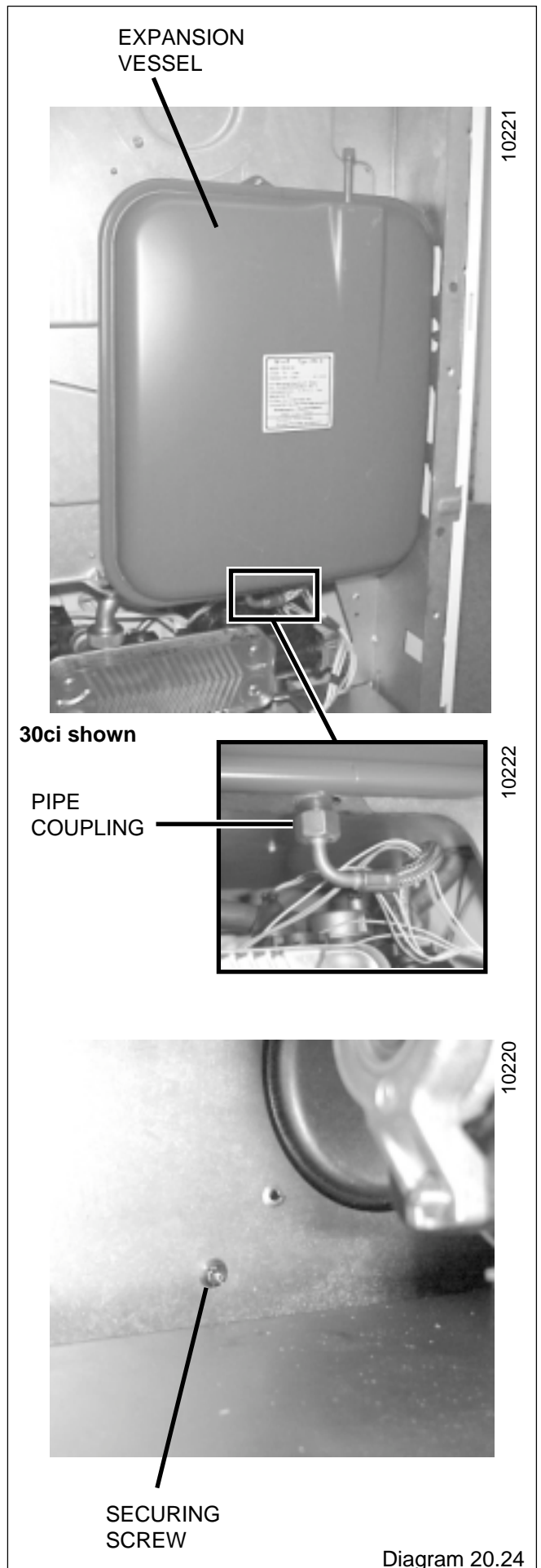
Renewal of the expansion vessel requires the boiler to be removed from the wall. As an alternative, a separate expansion vessel of the same specification may be connected as close as possible to the boiler, leaving the original in position, refer to the installation instructions.

#### Replacing the expansion vessel

Before starting refer to the front of **Section 20 Important information**.

- For this operation the boiler must be removed from the wall.
- **IMPORTANT:** With regards to the manual handling operations, 1992 regulations, the following operation exceeds the recommended weight for one man lift.
- Remove the front panel, **refer to Section 17.3**.
- Lower the control panel, **refer to Section 17.4**.
- Drain down the boiler only, **refer to relevant parts of diagram 20.1**.
- Disconnect the flue system.
- Disconnect the boiler pipes at the fixing jig.
- Disconnect the pressure relief valve discharge pipe.
- Disconnect the mains cable and any external controls cables.
- Lift up to remove the boiler from the wall.
- Remove sealed chamber cover, **refer to Section 17.4**.
- Remove the expansion vessel retaining screw, **see diagram 20.24**.
- From the rear of the boiler.
- Undo pipe coupling on expansion vessel, **see diagram 20.24**.
- Lift to remove expansion vessel.

Note: Check that expansion vessel pressure is correct, **see 'Section 1 Technical Data'**.



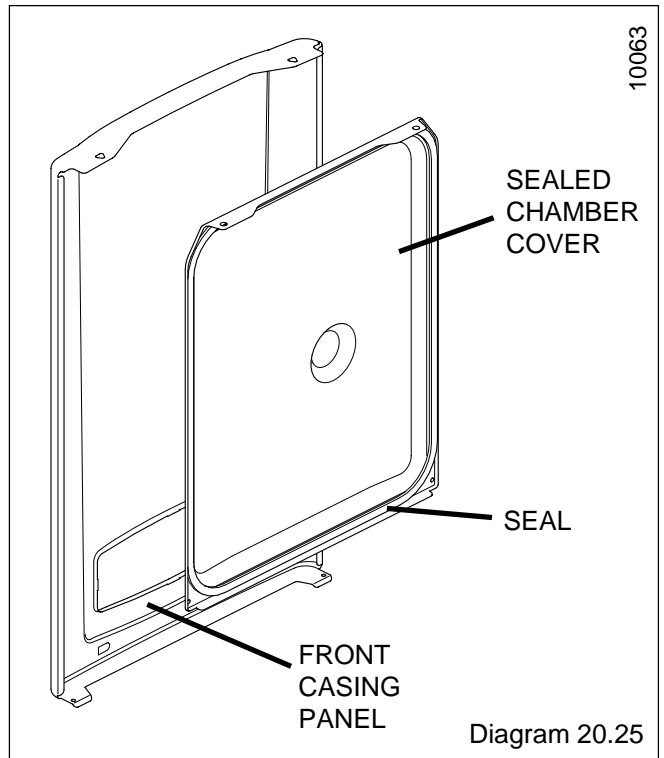
## 20 Replacement of Parts

### 20.36 Sealed chamber cover seal, refer to diagram 20.25

Before starting refer to the front of **Section 20 Important information.**

- Remove the front panel, refer to **Section 17.3.**
- Remove the sealed chamber cover, refer to **Section 17.5.**
- Remove the old seal, thoroughly clean the casing. Fit the new seal, it is supplied to the correct length.

Note: Ensure the seal is fitted correctly giving an air tight seal.



## 21 Spare parts

When ordering spare parts, quote the part number and description, stating the appliance model number and serial number from the data badge.

### Short parts list

No.	Description	Part No.	G.C. No.
1	Central heating thermistor	S57398	
2	Fan	S10119	
3	Air pressure switch	S57441	
4	<b>30ci Only</b> Domestic water flow sensor	S57202	
5	Printed circuit board - Main	S10082	
6	Pump head (50W)	S10055	
7	System water pressure sensor	S57205	
8	Gas control valve (G20)	S10045	
9	Discharge safety valve	S10067	
10	Overheat thermostat	S10080	
11	Ignition electrode	S10035	
12	Flame sense electrode	S10034	
13	230V controls board	S10091	
14	User interface PCB	S10090	
15	Stepper motor (G20)	S57434	
16	Igniter unit	S57427	
17	<b>30ci Only</b> Three way valve head	S57206	
18	Three way valve actuator	S10064	
19	Heat exchanger "GW 30c"	S10149	
20	Burner/17 blades	S10116	

## Notes

*Because of our constant endeavour for improvement details may vary slightly from those in the instructions.*