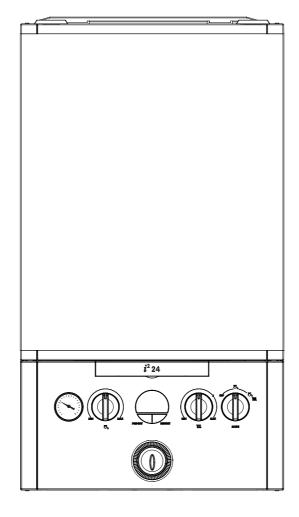
# $i^2$ 24, $i^2$ 30, $i^2$ 35

## combination boilers

## **INSTALLATION & SERVICING INSTRUCTIONS**

For User Guide see reverse of book





UIN 220220 A05 July 2020

THESE INSTRUCTIONS TO BE RETAINED BY USER



### **ERP DATA**

					MODEL	
		SYMBOL	UNITS	24	30	35
Condensing Boiler		n/a	n/a	yes	yes	yes
Low Temperature Boiler		n/a	n/a	no	no	no
B1 Boiler		n/a	n/a	no	no	no
Cogeneration Space Heater		n/a	n/a	no	no	no
Equipped with a Supplementary Heat	er	n/a	n/a	no	no	no
Combination Heater		n/a	n/a	yes	yes	yes
Nominal Heat Output for Space Hea	ating					
Full Load		P <sub>4</sub>	kW	24.3	24.3	24.3
Part Load		P <sub>1</sub>	kW	8.0	8.0	8.0
<b>Auxiliary Electricity Consumption</b>						
Full Load		elmax	kW	0.044	0.028	0.025
Part Load		elmin	kW	0.012	0.011	0.011
Standby		PsB	kW	0.003	0.003	0.003
Seasonal Space Heating Energy Ef	ficiency					
Full Load		η4	%	90.0	90.0	90.0
Part Load		η1	%	98.6	98.6	98.6
Standby Loss		Pstby	kW	0.050	0.050	0.050
Ignition		Pign	kW	0	0	0
Emissions No	ox (Gross)	NOx, pond Hs	mg/kWh	28	25	30
Annual Energy Consumption		QHE	GJ	75	75	75
Sound Power Level, Indoors		Lwa	dB	46	46	41
Domestic Hot Water						
Domestic Hot Water		Qelec	kWh	0.172	0.183	0.172
Water heating energy efficiency (Eco) Tapping Profile XL		hHW	%	85	84	84
Daily fuel consumption 24hr (GCV) Admeasured	ctual	Qfuel	kWh	23.103	22.756	23.021
Annual electricity consumption		AEC	kWh	37	40	37
Annual fuel consumption		AFC	GJ	17	17	18

2



### **PRODUCT FICHE**

### i<sup>2</sup> COMBI COMBINATION BOILER

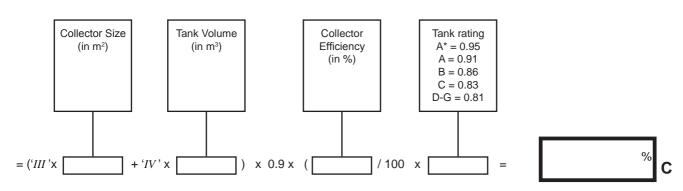
Ideal Boilers

### **ERP DATA**

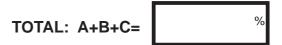
	SYMBOL	UNITS	MODEL		
			24	30	35
Condensing boiler			Yes		
Seasonal Space heating efficiency class			A		
Rated heat output		kW	24		
Seasonal space heating energy efficiency	ηs	%	94*		
Annual energy consumption	QHE	GJ	75		
Sound power level, indoors	Lwa	dB	46 46 41		
Water heating energy efficiency class			A		

Seasonal Space Heating Energy Efficiency of the Boiler								*%	
									Α
Temperature control (from fiche of temperature control)								%	
Class I	Class II	Class III	Class IV	Class V	Class VI	Class VII	Class VIII		B
1%	2%	1.5%	2%	3%	4%	3.5%	5%		P

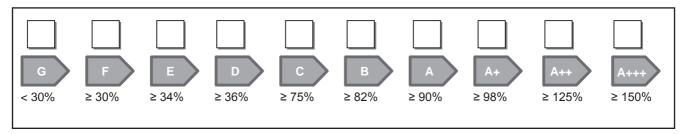
### Solar Contribution (from fiche of solar device)



Seasonal Space Heating Energy Efficiency of Package



### Seasonal Space Heating Energy Efficiency Class of Package





The energy efficiency of the package of products provided for in this document may not correspond to its actual energy efficiency once installed in a building, as the efficiency is influenced by further factors such as heat loss in the products in relation to the building size and its characteristics

### NOTES FOR THE INSTALLER

### FOR ANY TECHNICAL QUERIES PLEASE RING THE i<sup>2</sup> COMBI INSTALLER/TECHNICAL HELPLINE: 01482 498663

NOTE. BOILER RESTART PROCEDURE -

To restart the boiler press the restart button. The boiler will repeat the ignition sequence if a heat demand is present.

# **DOCUMENT AMENDMENTS**

Relevant Installation changes implemented in this book from Mod Level.........A04 (Dec 19) to A05 (Jul 20)

Updated ERP Data information: Aux. Electricity Consumption/DHW Removal of Propane reference for conversion kit Diverter Valve Update

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3.10	Burner Injector Replacement				
	,				

### **SECTION 1 - GENERAL**

Table 1 - General Data

i <sup>2</sup> COMBI		24	30	35	
Gas supply			2H - G20 - 20mbar		
Gas Supply Connection		15	mm copper compression	on	
Injector Size	mm	4.15	4.65	4.9	
Inlet Connection	DHW		15mm copper tail		
Outlet Connection	DHW	15	mm copper compression	on	
Flow Connection	СН	22	mm copper compression	on	
Return Connection	СН	22	mm copper compression	on	
Flue Terminal Diameter	mm (in)		100 (4)		
Average Flue Temp-Mass Flow Rate	(DHW)	63°C - 11g/s	68°C - 13g/s	73°C - 15g/s	
CO2 Content (± 0.7)	Max. DHW	9.5%	9.3%	9.5%	
	Min. CH	8.8%	8.8%	8.9%	
Maximum Working Pressure (Sealed Systems)	bar (lb/in²)	2.5 (36.3)			
Maximum DHW Inlet Pressure	bar (lb/in²) (kPa)		10.0 (145) (1000)		
Minimum DHW Inlet Pressure*	bar (lb/in²) (kPa)	0.8 (11.6) (80) 1.3 (18.9) (130) 1.3 (18.9)** (			
Minimum DHW Inlet Pressure to operate at 0.6bar system pressure			All Model sizes 0.5 bar		
Electrical Supply			230 V ~ 50 Hz.		
Power Consumption	W	96	98	107	
Fuse Rating		External:	3A Internal : T4H HR	C L250 V	
Water content	CH litre (gal)		1.2 (0.26)		
	DHW litre (gal)		0.5 (0.11)		
Packaged Weight	kg	33.7	33.7	33.8	
Maximum Installation Weight	kg	29.9	29.9	30	
Boiler Casing Size	Height mm		700		
	Width mm		395		
	Depth mm		285		

<sup>\*</sup>Required for maximum flow rate. Boiler operates down to 2 I/min DHW delivery

Table 2 - Performance Data - Central Heating

		Max.		Min.	
Boiler Input :			24	30	35
Boiler Input 'Q'	Nett CV kW	24.3	4.9	6.1	7.1
	Gross CV kW	27.0	5.4	6.7	7.9
Gas Consumption	m³/h	2.512	0.500	0.627	0.734
	(ft³/h)	(89)	(17.8)	(22)	(25.9)
Boiler Output :					
Non Condensing 70°C Mean Water temp.	kW	24.2	4.8	6.1	7.1
Condensing 40°C Mean Water temp.	kW	25.6	5.1	6.4	7.5
Seasonal efficiency*	SEDBUK 2005		91%	91.1%	91%
Seasonal efficiency*	SEDBUK 2009		89%	89%	88.9%
NOx Classification			CLAS	SS 6	

Table 3 - Performance Data - Domestic Hot Water

Maximum DHW Input :		24	30	35
	Nett CV kW	24.3	30.4	35.4
	Gross CV kW	27.0	33.7	39.3
Gas Consumption	m³/h	2.512	3.135	3.657
	(ft³/h)	(89)	(111)	(129)
Maximum DHW Output	kW	24.2	30.3	35.3
DHW Flow Rate at 35°	l/min	9.9	12.4	14.5
Temp Rise	(gpm)	(2.2)	(2.8)	(3.2)
DHW Specific Rate	l/min	11.5	14.5	16.9
	(gpm)	(2.5)	(3.2)	(3.7)

**Note.** Gas consumption is calculated using a calorific value of 38.7 MJ/m³ (1038 Btu/ft³) gross or 34.9 MJ/m³ (935 Btu/ft³) nett

To obtain the gas consumption at a different calorific value:

- a. For I/s divide the gross heat input (kW) by the gross C.V. of the gas (MJ/m³)
- **b.** For ft³/h divide the gross heat input (Btu/h) by the gross C.V. of the gas (Btu/ft³)
- c. For m³/h multiply l/s by 3.6.

### Key to symbols

**GB** = United Kingdom **IE** = Ireland (Countries of destination)

**PMS** = Maximum operating pressure of water

C<sub>13</sub> C<sub>33</sub> C<sub>53</sub> = A room sealed appliance designed for connection via ducts to a horizontal or vertical terminal, which admits fresh air to the burner and discharges the products of combustion to the outside through orifices which, in this case, are concentric. The fan is up stream of the combustion chamber.

= An appliance designed for use on 2nd Family gas, Group H only.

<sup>\*\*</sup> In areas of low water pressure the DHW restrictor can be removed

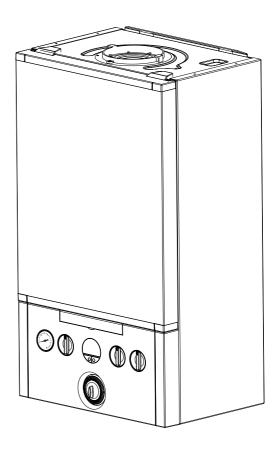
<sup>\*</sup> The value is used in the UK Government's Standard Assessment Procedure (SAP) for energy rating of dwellings. The test data from which it has been calculated have been certified by a notified body.

### i<sup>2</sup> COMBI

**Natural Gas only** 

Boiler siæ	G.C. Appliance No. (Benchmark No.)
24	47-349-74
30	47-349-75
35	47-349-76

Destination Country: GB, IE



For GB, to comply with Building Regulations Part L1 (Part 6 in Scotland) the boiler should be fitted in accordance with the manufacturer's instructions. Self-certification that the boiler has been installed to comply with Building Regulations can be demonstrated by completing and signing the Benchmark Commissioning Checklist.

Before installing this boiler, read the Code of Practice sheet at the rear of this book.

### BENCHMARK COMMISSIONING CHECKLIST DETAILS

Boiler Page
Make and model9 Appliance serial no. on data badgeFront Cover
SEDBUK No. %8
Controls
Time and temperature control to heating31
Time and temperature control to hot water31
Heating zone valvesn/a
TRV's13
Auto bypass13
Boiler interlock13
For all boilers
Flushing to BS.759316
Inhibitor16
Central heating mode
Heat inputto be calculated

10 OTLONLIST DETAILS
Page
Burner operating pressurem/a Central heating flow tempmeasure and record Central heating return tempmeasure and record
For combination boilers only
Scale reducer16
Hot water mode
Heat input
For condensing boilers only
Condensate drain28
For all boilers: complete, sign & hand over to customer

For assistance see Technical Helpline on the back page

NOTE TO THE INSTALLER: COMPLETE THE BENCHMARK COMMISSIONING CHECKLIST AND LEAVE THESE INSTRUCTIONS WITH APPLIANCE



### 1 GENERAL

### 1.1 INTRODUCTION

The *i*<sup>2</sup> **combi** range of boilers are wall mounted, full sequence, automatic spark ignition, low water content, fanned flue, high efficiency, condensing, combination gas boilers.

**Note.** Due to the high efficiency of the boiler a plume of water vapour will form at the terminal during operation.

Central heating (CH) output is fully modulating with a range of:

24 4.8 to 24.2kW 30 6.1 to 24.2kW 35 7.1 to 24.2kW

Instantaneous domestic hot water (DHW) output is also fully modulating with a maximum of :

24 24.2kW 30 30.3kW 35 35.3kW

The boiler is supplied fully assembled with DHW plate heat exchanger, diverter valve, circulating pump, pressure gauge, safety valve and CH expansion vessel.

Variable CH and DHW temperature controls are fitted on the user control and the boiler features a DHW preheat facility.

The boiler includes as standard:

- Automatic bypass
- Boiler frost protection
- Daily pump and diverter valve exercise
- Mechanical 24hr timer

The boiler casing is of white painted mild steel.

The boiler temperature controls are visible located in the control panel on the front of the boiler.

The heat exchanger is manufactured from cast aluminium.

The boiler is suitable for connection to fully pumped, sealed heating systems ONLY. Adequate arrangements for completely draining the system by provision of drain cocks MUST be provided in the installation pipework.

Pipework from the boiler is routed downwards.

The boiler model and serial number can be located on the bottom of the boiler casing, shown in Section 1.15 - Water & Gas Connection Diagram.

### 1.2 OPERATION

With no demand for CH, the boiler fires only when DHW is drawn off, or periodically for a few seconds without any DHW draw-off, in order to maintain the DHW calorifier in a heated condition. This only occurs if pre-heat on.

When there is a demand for CH, the heating system is supplied at the selected temperature of between  $30^{\circ}\text{C}$  and  $80^{\circ}\text{C}$ , until DHW is drawn off. The full output from the boiler is then directed via the diverter valve to the plate heat exchanger to supply a nominal DHW draw-off of

24 9.9 l/min at 35 °C temperature rise.

30 12.4 l/min at 35 °C temperature rise

35 14.5 l/min at 35 °C temperature rise

The DHW draw off rate specified above is the nominal that the boiler flow regulator will give. Due to system variations and seasonal temperature fluctuations DHW flow rates/temperature rise will vary, requiring adjustment at the draw off tap.

At low DHW draw-off rate the maximum temperature is limited to 65 °C by the modulating gas control.

The boiler features a comprehensive diagnostic system which gives detailed information on the boiler status when operating, and performance of key components to aid commissioning and fault finding.

### 1.3 SAFE HANDLING

This boiler may require 2 or more operatives to move it to its installation site, remove it from its packaging base and during movement into its installation location. Manoeuvring the boiler may include the use of a sack truck and involve lifting, pushing and pulling.

Caution should be exercised during these operations.

Operatives should be knowledgeable in handling techniques when performing these tasks and the following precautions should be considered:

- Grip the boiler at the base.
- Be physically capable.
- Use personal protective equipment as appropriate, e.g. gloves, safety footwear.

During all manoeuvres and handling actions, every attempt should be made to ensure the following unless unavoidable and/or the weight is light.

- Keep back straight.
- · Avoid twisting at the waist.
- Avoid upper body/top heavy bending.
- Always grip with the palm of the hand.
- Use designated hand holds.
- Keep load as close to the body as possible.
- Always use assistance if required.

### 1.4 OPTIONAL EXTRA KITS

- Horip ntal Flue Terminal (1000mm long)
- Horip ntal Flue Terminal (600mm long)
- Horiz ntal Flue Terminal (600mm long) Weather Protection
- Flue Extension Ducts (1000mm long)
- Flue Extension Ducts (2000mm long)
- Flue Extension Ducts (500mm long)

24-up to 9m

30-up to 8m

35-up to 6m

90° Elbow Kit (maximum per installation)

24-up to 6 elbows

30-up to 6 elbows

35-up to 4 elbows

• 45° Elbow Kit (maximum per installation)

24-up to 6 elbows

30-up to 6 elbows

35-up to 4 elbows

- Telescopic B Pack
- Raised Horizontal Flue Outlet Kit
- High Level Flue Outlet Kit
- Flue Deflector Kit
- Balcony Flue Kit
- Soffit Flue Kit
- Roof Flue Kit (to a maximum of 7.5m)
- · Concentric Flue Screw Retaining Kit
- · Weather Collar
- Adjustable Flue Support Bracket
- Flue Finishing Kit
- Stand-Off Kit
- Condensate Pump Kit
- DHW Expansion Vessel Kit
- · Ideal Opentherm Wired Room Thermostat

• Weather Compensation Kit

### 1.5 SAFETY

# Current Gas Safety (installation and use) regulations or rules in force:

The appliance is suitable only for installation in GB and IE and should be installed in accordance with the rules in force.

In GB, the installation must be carried out by a Gas Safe Registered Engineer. It must be carried out in accordance with the relevant requirements of the:

- Gas Safety (Installation and Use) Regulations
- The appropriate Building Regulations either The Building Regulations, The Building Regulations (Scotland), Building Regulations (Northern Ireland).
- The Water Fittings Regulations or Water byelaws in Scotland.
- The Current I.E.E. Wiring Regulations.

Where no specific instructions are given, reference should be made to the relevant British Standard Code of Practice.

In IE, the installation must be carried out by a Registered Gas Installer (RGII) and installed in accordance with the current edition of I.S.813 "Domestic Gas Installations", the current Building Regulations and reference should be made to the current ETCI rules for electrical installation.

Detailed recommendations are contained in the following British Standard Codes of Practice:

- **BS. 5440:1** Flues (for gas appliances of rated input not exceeding 70 kW).
- **BS. 5440:2** Ventilation (for gas appliances of rated input not exceeding 70 kW).
- **BSEN. 12828** Heating Systems in buildings: Design for water based heating systems.
- **BSEN 12831** Heating Systems in buildings: Method for calculation of the design heat load.
- **BSEN 14336** Heating Systems in buildings: Installation and commissioning of water based heating systems.
- **BS. 5546** Installation of gas hot water supplies for domestic purposes (2nd Family Gases)
- BS. 6798 Installation of gas fired hot water boilers of rated input not exceeding 70 kW.

**BS. 6891** Low pressure installation pipes.

### Health & Safety Document No. 635.

### The Electricity at Work Regulations, 1989.

The manufacturer's notes must NOT be taken, in any way, as overriding statutory obligations.

**IMPORTANT.** These appliances are CE certificated for safety and performance. It is, therefore, important that no external control devices, e.g. flue dampers, economisers etc., are directly connected to these appliances unless covered by these Installation and Servicing Instructions or as otherwise recommended by **Ideal Boilers** in writing. If in doubt please enquire.

Any direct connection of a control device not approved by **Ideal Boilers** could invalidate the certification and the normal appliance warranty. It could also infringe the Gas Safety Regulations and the above regulations.

### 1.6 SAFE HANDLING OF SUBSTANCES

No asbestos, mercury or CFCs are included in any part of the boiler or its manufacture.

### 1.7 LOCATION OF BOILER

The boiler must be installed on a flat and vertical internal wall, capable of adequately supporting the weight of the boiler and any ancillary equipment.

The boiler may be fitted on a combustible wall and insulation between the wall and the boiler is not necessary, unless required by the local authority.

For electrical safety reasons there must be no access available from the back of the boiler.

### The boiler must not be fitted outside.

### **Timber Framed Buildings**

If the boiler is to be fitted in a timber Framed building it should be fitted in accordance with the Institute of Gas Engineering document IGE/UP/7:2006 - Edition 2.

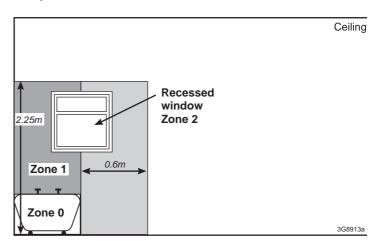
### **Bathroom Installations**

This appliance is rated IP20.

The boiler may be installed in any room or internal space, although particular attention is drawn to the requirements of the current IEE (BS.7671) Wiring Regulations and the electrical provisions of the building regulations applicable in Scotland, with respect to the installation of the boiler in a room or internal space containing a bath or shower. For IE reference should be made to the current ETCI rules for electrical installations and I.S. 813:2002.

If the appliance is to be installed in a room containing a bath or shower then, providing water jets are not going to be used for cleaning purposes (as in communal baths/showers), the appliance must be installed beyond Zone 2, as detailed in BS.7671.

### **Compartment Installations**



A compartment used to enclose the boiler should be designed and constructed specially for this purpose.

An existing cupboard or compartment may be used, provided that it is modified for the purpose.

Braces for compartments must be easily removable for service access.

In both cases, details of essential features of cupboard / compartment design, including airing cupboard installation, are to conform to the following:

- BS 6798 (No cupboard ventilation is required see 'Air Supply' for details).
- The position selected for installation MUST allow adequate space for servicing in front of the boiler.
- For the minimum clearances required for safety and subsequent service, see the wall mounting template and Section 1.15. In addition, sufficient space may be required to allow lifting access to the wall mounting plate.

### 1.8 GAS SUPPLY

The local gas supplier should be consulted, at the installation planning stage, in order to establish the availability of an adequate supply of gas. An existing service pipe must NOT be used without prior consultation with the local gas supplier.

The boiler MUST be installed on a gas supply with a governed meter only.

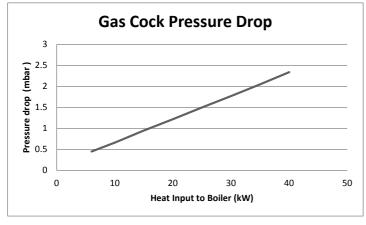
A gas meter can only be connected by the local gas supplier or by a Gas Safe Registered Engineer. In IE by a Registered Gas Installer (RGII).

An existing meter should be checked, preferably by the gas supplier, to ensure that the meter is adequate to deal with the rate of gas supply required.

It is the responsibility of the Gas Installer to size the gas Installer to size the gas installation pipework in accordance with BS6891. Whilst the principle of the 1:1 gas valve ensures the boiler range is able to deliver it's full output at inlet pressures as low as 14mb, other gas appliances in the property may not be as tolerant. When operating pressures are found to be below the minimum meter outlet of 19mb these should be checked to ensure this is adequate for correct and safe operation.

Allowing for the acceptable pressure loss of 1mb across the installation pipework, it can be assumed that a minimum permitted operating pressure of 18mb will be delivered to the inlet of the appliance. (Reference BS 6400-1 Clause 6.2 Pressure Absorption).

The external gas cock could further reduce the operating pressure when measured at its test point. The pressure drop is relative to the heat input to the boiler (kW), refer to graph below.



### IMPORTANT.

Ensure all gas valve connections are gas tight with a gas soundness check up to the gas control valve.

Installation pipes must be fitted in accordance with BS.6891. In IE refer to IS.813:.

The complete installation MUST be tested for gas tightness and purged as described in the above code.

### 1.9 FLUE INSTALLATION

Pluming will occur at the terminal so terminal positions where this could cause a nuisance should be avoided.

The flue must be installed in accordance with the recommendations of BS. 5440-1. In IE refer to I.S. 813.

The following notes are intended for general guidance:

- The boiler MUST be installed so that the terminal is exposed to external air.
- 2. It is important that the position of the terminal allows the free passage of air across it at all times.

- Minimum acceptable spacing from the terminal to obstructions and ventilation openings are specified in Table 4.
- 4. Where the lowest part of the terminal is fitted less than 2m (6'6") above a balcony, above ground or above a flat roof to which people have access then the terminal MUST be protected by a purpose designed guard.

Terminal guards are available from boiler suppliers. (Ask for TFC flue guard model no. K6 - round, plastic coated). In case of difficulty contact:

TFC Group. Tel. + 44 (0) 01732 351 680
Tower House, Vale Rise Tonbridge. Kent TN9 1TB Tel. + 44 (0) 01732 354 445
www.tfc-group.co.uk

Ensure that the guard is fitted centrally.

- **5.** The flue assembly shall be so placed or shielded as to prevent ignition or damage to any part of any building.
- 6. The air inlet/products outlet duct and the terminal of the boiler MUST NOT be closer than 25mm (1") to combustible material. Detailed recommendations on the protection of combustible material are given in BS. 5440-1.

**IMPORTANT.** It is essential to ensure, in practice, that products of combustion discharging from the terminal cannot re-enter the building or buildings through any openings into the building such as ventilators, windows, doors, or other sources of natural air infiltration, such as forced ventilation openings etc.

If products of combustion re-entry is identified or suspected this should be immediately investigated and corrected following the guidance provided in the current Gas Industry Unsafe Situation Procedure.

The terminal assembly can be adapted to accommodate various wall thicknesses. Refer to Section 1.15.

Table 4 - Balanced Flue Terminal Position

Flu	e Terminal Positions	Min. Spacing*
1.	Directly below, above or alongside an open window, air vent or other ventilation opening.	300mm
2.	Below guttering, drain pipes or soil pipes.  BS5440-1	25mm* <i>75mm</i>
3.	Below eaves.  BS5440-1	25mm* 200mm
4.	Below balconies or a car port roof.  BS5440-1	25mm* 200mm
5.	From vertical drain pipes or soil pipes.  BS5440-1	25mm* 150mm
6.	From an internal or external corner or to a boundary alongside the terminal. BS5440-1	25mm* 300mm
7.	Above adjacent ground, roof or balcony level.	300mm
8.	From a surface or a boundary facing the terminal.	600mm
9.	From a terminal facing a terminal.	1,200mm
10.	From an opening in a car port (e.g. door or window) into dwelling.	1,200mm
11.	Vertically from a terminal on the same wall.	1,500mm
12.	Horizontally from a terminal on the wall.	300mm
	Vertical Terminals	
13.	Above the roof pitch with roof slope of all angles. Above flat roof.	300mm 300mm
14.	From a single wall face. From corner walls.	300mm 300mm
15.	Below velux window	2000mm
16.	Above or side of velux window	600mm

<sup>\*</sup> Only one reduction down to 25mm is allowable per installation otherwise BS5440-1 dimensions must be followed.

### 1.10 AIR SUPPLY

It is NOT necessary to have a purpose-provided air vent in the room or internal space in which the boiler is installed. Neither is it necessary to ventilate a cupboard or compartment in which the boiler is installed, due to the low surface temperatures of the boiler casing during operation; therefore the requirements of BS 6798, Clause 12, and BS 5440:2 may be disregarded.

### 1.11 WATER CIRCULATION SYSTEM

### IMPORTANT.

A minimum length of 1 metre of copper pipe MUST be fitted to both flow and return connections from the boiler before connection to any plastic piping.

The central heating system should be in accordance with BS.6798 and, in addition, for smallbore and microbore systems, BS.5449. **WATER TREATMENT - See Section 1.18.** 

### 1.12 BOILER CONTROL INTERLOCKS

Central heating systems controls should be installed to ensure the boiler is switched off when there is no demand for heating, in compliance with Building Regulations.

Heating systems utilising full thermostatic radiator valve control of temperature in individual rooms should also be fitted with a room thermostat controlling the temperature in a space served by radiators not fitted with such a valve.

When thermostatic radiator valves are used, the space heating temperature control over a living / dining area or hallway having a heating requirement of at least 10% of the minimum boiler heat output should be achieved using a room thermostat, whilst other rooms are individually controlled by thermostatic radiator valves. However, if the system employs thermostatic radiator valves on all radiators, or two port valves, then a bypass circuit must be fitted with an automatic bypass valve to ensure a flow of water should all valves be in the closed position.

### 1.13 ELECTRICAL SUPPLY

### WARNING.

This appliance must be earthed.

Wiring external to the appliance MUST be in accordance with the current I.E.E. (BS.7671) Wiring Regulations and any local regulations which apply. For IE reference should be made to the current ETCI rules for electrical installations.

The mains supply to the boiler and system wiring centre shall be through one common fused double pole isolator and for new heating systems, and where practical replacement boiler installations, the isolator shall be situated adjacent to the appliance.

### 1.14 CONDENSATE DRAIN

Refer to Sections 2.17 & 3.5

A condensate drain is provided on the boiler. This drain must be connected to a drainage point on site. All pipework and fittings in the condensate drainage system MUST be made of plastic - no other materials may be used.

### IMPORTANT.

Any external runs must be in accordance with BS 6798.

The drain outlet on the boiler is sized for standard 21.5mm overflow pipe. It is a universal fitting to allow use of different brands of pipework.

### 1.15 BOILER DIMENSIONS, SERVICES & CLEARANCES

The boiler connections are made on the boiler bulkhead fittings. Refer to Section 2.18.

# The following minimum clearances must be maintained for operation and servicing.

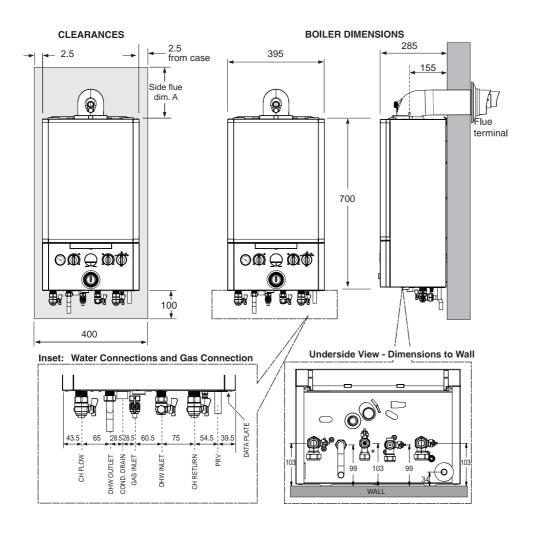
Additional space will be required for installation, depending upon site conditions.

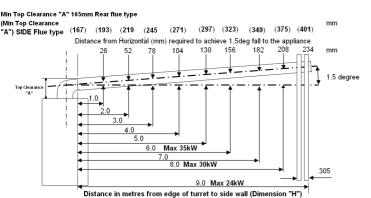
### Side and Rear Flue

a. Provided that the flue hole is cut accurately, e.g. with a core drill, the flue can be installed from inside the building where wall thicknesses do not exceed 600mm. Where the space into which the boiler is going to be installed is less than the length of flue required the flue must be fitted from the outside.

### Installation from inside ONLY

b. If a core boring tool is to be used inside the building the space in which the boiler is to be installed must be at least wide enough to accommodate the tool.





- 1. Dimension "H" must remain inside the Maximum flue length requirement for the designated output of the applaince been installed
- 2. For flue lengths requiring "D" pack extentions the flue must incline by 26mm per 1 Metre of flue length No flue length greater that the maximum flue length shown above should be exceeded.

### Front clearance

The minimum front clearance when built in to a cupboard is 5mm from the cupboard door but 450mm overall clearance is still required, with the cupboard door open, to allow for servicing.

### \* Bottom clearance

Bottom clearance after installation can be reduced to 5mm.

This must be obtained with an easily removable panel to provide the 100mm clearance required for servicing.

### 1.16 SYSTEM REQUIREMENTS - Central Heating

### **Notes**

- a. The method of filling, refilling, topping up or flushing sealed primary hot water circuits from the mains via a temporary hose connection is only allowed if acceptable to the local water authority.
- **b.** Antifreeze fluid, corrosion and scale inhibitor fluids suitable for use with boilers having aluminium heat exchangers may be used in the central heating system.

### General

- The installation must comply with all relevant national and local regulations.
- 2. The installation should be designed to work with flow temperatures of up to 84 °C.
- All components of the system must be suitable for a working pressure of 3 bar and temperature of 110 °C. Extra care should be taken in making all connections so that the risk of leakage is minimised.

The following components are incorporated within the appliance:

- a. Circulating pump.
- Safety valve, with a non-adjustable preset lift pressure of 3 bar.
- c. Pressure gauge, covering a range of 0 to 4 bar.
- d. An 8-litre expansion vessel, with an initial charge pressure of 0.75 bar.
- 4. 'Make-up' Water. Provision must be made for replacing water loss from the system, either:
  - a. From a manually filled 'make-up' vessel with a readily visible water level. The vessel should be mounted at least 150mm above the highest point of the system and be connected through a non-return valve to the system, fitted at least 150mm below the 'make-up' vessel on the return side of the radiators.
  - **b.** Where access to a 'make-up' vessel would be difficult, by pre-pressurisation of the system.

The maximum cold water capacity of the system should not exceed 143 litres, if not pressurized. However, if the system is to be pressurized, the efficiency of the expansion vessel will be reduced and a larger vessel (or smaller system volume) may be necessary. If the capacity of the vessel is not considered sufficient for this, or for any other reason, an additional vessel MUST be installed on the return to the boiler.

Guidance on vessel sizing is given in table above.

### 5. Filling

The system may be filled by the following method:

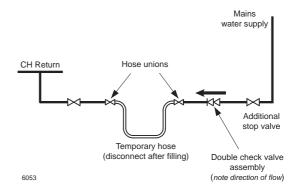
Where the mains pressure is excessive a pressure reducing valve must be used to facilitate filling.

- **a.** Thoroughly flush out the whole system with cold water.
- **b.** Fill and vent the system until the pressure gauge registers 1bar and examine for leaks.
- c. Check the operation of the safety valve by raising the water pressure until the valve lifts. This should occur within 0.3bar of the preset lift pressure.
- d. Release water from the system until the minimum system design pressure is reached; 1.0 bar if the system is to be pre-pressurised.

Safety valve setting	bar		3.0
Vessel charge pressure	bar	0.5	to 0.75
System pre-charge pressure	bar	None	1.0
System volume		Expansio	n vessel
(litres)		volume	(litres)
25		1.6	1.8
50		3.1	3.7
75		4.7	5.5
100		6.3	7.4
125		7.8	9.2
150		9.4	11.0
175		10.9	12.9
190		11.9	14.0
200		12.5	14.7
250		15.6	18.4
300		18.8	22.1
For other system volumes			
multiply by the factor across		0.063	0.074

### Water Flow Rate and Pressure Loss

Max CH Output	kW	24.2
Water flow rate	l/min	17.3
	(gal/min)	(3.8)
Temperature Differential	°C	20
Head available for	m.w.g.	3.4
system	(ft.w.g.)	(11.1)



continued . . . .

### ...... SYSTEM REQUIREMENTS - CONT

### **Domestic Hot Water**

- The DHW service must be in accordance with BS.5546 & BS.6700.
- 2. Refer to Table 1 for minimum and maximum working pressures. In areas of low mains water pressures the domestic hot water regulator may be removed from the DHW flow turbine cartridge. Refer to Section 3.20. The boiler will require the flow rate to be set to obtain a temperature rise of 35°C at the tap furthest from the boiler.
- The boilers are suitable for connection to most types of washing machine and dishwasher appliances.
- **4.** If the shower/mixer valve does not incorporate non-return valves the following must be followed:
  - **a.** The cold inlet to the boiler is fitted with an approved antivacuum or syphon non-return valve.

**b.** Hot and cold water supplies to the shower are of equal pressure.

### 5. Hard Water Areas

Where the water hardness exceeds 200mg/litre (200 ppm), it is recommended that a proprietary scale reducing device is fitted into the boiler cold supply within the requirements of the local water company.

**IMPORTANT.** Provision must be made to accommodate the expansion of DHW contained within the appliance. If the DHW inlet contains a back flow prevention device or non-return valve, e.g. a water meter, then a mini expansion vessel should be fitted between the device and the boiler in the cold inlet pipe.

Cold water, rising main and pipework in exposed areas need to be suitably lagged to prevent freezing.

### 1.17 SYSTEM BALANCING

The boiler does not normally need a bypass but at least some radiators on the heating circuit, of load of at least 10% of the minimum boiler output, must be provided with twin lockshield valves so that this minimum heating load is always available. See note regarding thermostatic radiator valves on page 13.

**Note.** Systems incorporating zone valves which could completely cut off the flow through the system must also include a bypass.

### **BALANCING**

1. Set the programmer to ON. Close the manual or thermostatic valves on all radiators, leaving the twin lockshield valves (on

the radiators referred to above) in the OPEN position.

Turn up the room thermostat and adjust the lockshield valve

These valves should now be left as set.

2. Open all manual or thermostatic radiator valves and adjust the lockshield valves on the remaining radiators, to give around 20°C temperature drop at each radiator.

to give an uninterrupted flow through the radiator.

Adjust the room thermostat and programmer to NORMAL settings.

### 1.18 WATER TREATMENT

### **CENTRAL HEATING**

The *i*<sup>2</sup> combi range of boilers have an ALUMINIUM alloy heat exchanger.

### IMPORTANT.

The application of any other treatment to this product may render the guarantee of Ideal Boilers Invalid.

Ideal Boilers recommend Water Treatment in accordance with the Benchmark Guidance Notes on Water Treatment in Central Heating Systems.

If water treatment is used **Ideal Boilers** recommend only the use of SCALEMASTER SM-1 PRO, FERNOX, MBI, ADEY MC1, SENTINEL X100 or CALMAG CM100 inhibitors and associated water treatment products, which must be used in accordance with the manufacturers' instructions.

### DOMESTIC HOT WATER

In hard water areas where mains water can exceed 200ppm Total Hardness (as defined by BS 7593 Table 2) a scale reducing device should be fitted into the boiler cold supply within the requirements of the local water company. The use of artificially softened water, however, is not permitted.

Ideal Boilers recommend the use of Fernox Quantomat, Sentinel Combiguard, Calmag CalPhos I scale reducing devices or Scalemaster In-line Scale Inhibitor branded Ideal, which must be used in accordance with the manufacturers' instructions.

### Notes.

- It is most important that the correct concentration of the water treatment products is maintained in accordance with the manufacturers' instructions.
- 2. If the boiler is installed in an existing system any unsuitable additives MUST be removed by thorough cleansing. BS 7593 details the steps necessary to clean a domestic heating system.
- **3.** In hard water areas, treatment to prevent lime scale may be necessary however the use of artificially softened water is NOT permitted.
- **4.** Under no circumstances should the boiler be fired before the system has been thoroughly flushed.

For further information contact:

Fernox Cookson Electronics Forsyth Road, Sheerwater, Woking, Surrey GU21 5RZ +44 (0) 8706 015000

Sentinel Performance Solutions The Heath Business & Technical Park Runcorn, Cheshire WA7 4QX Tel: 0800 389 4670

Scalemaster Water Treatment Products Emerald Way, Stone, Staffordshire ST15 0SR Tel: +44 (0) 1785 811636

Calmag Ltd.

Unit 3-6, Crown Works, Bradford Road, Sandbeds, Keighley, West Yorkshire BD20 5LN Tel: +44 (0) 1535 210320

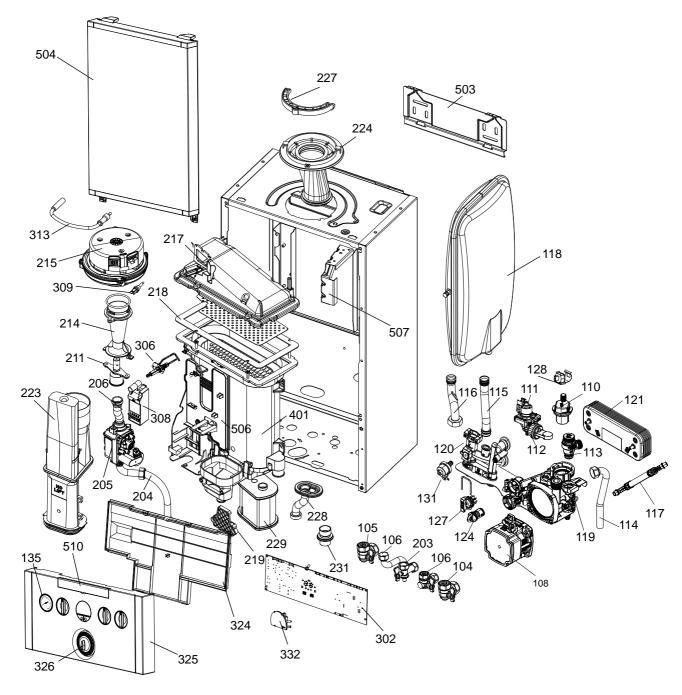
Adey Professional Heating Solutions Gloucester Road, Cheltenham GL51 8NR Tel: +44 (0) 1242 546700

### 2 INSTALLATION

Note that item numbers are linked to the spares list

### 2.1 BOILER ASSEMBLY - Exploded View

104 105	CH RETURN VALVE CH FLOW VALVE	128 131	RETURN THERMISTOR WATER PRESSURE SWITCH	231	CONDENSATE OUTLET CONNECTION
106	DHW INLET & OUTLET	135	PRESSURE GAUGE	302	PCB
108	PUMP HEAD	203	GAS COCK	306	IGNITION ELECTRODE/
110	AIR VENT PUMP	204	PIPE - GAS INLET		DETECTION PROBE
111	DIVERTOR VALVE MOTOR	205	GAS VALVE	308	IGNITER UNIT
112	DIVERTOR VALVE BODY	206	PIPE - GAS INJECTOR	309	FLOW THERMISTOR
113	PRESSURE RELIEF VALVE	211	INJECTOR ASSEMBLY	313	IGNITION LEAD
114	PIPE - PRV OUTLET	214	VENTURI	324	CONTROLS BOX LID
115	PIPE - FLOW	215	FAN	325	CONTROL BOX FRONT
116	PIPE - RETURN	217	BURNER	326	MECHANICAL TIMER
117	PIPE - EXPANSION VESSEL	218	GASKET - BURNER	332	LIGHT GUIDE
118	EXPANSION VESSEL	219	SUMP CLEAN OUT COVER	401	HEAT ENGINE
119	RETURN GROUP KIT	223	FLUE MANIFOLD	503	WALL MOUNTING BRACKET
120	FLOW GROUP KIT	224	FLUE MANIFOLD TOP	504	FRONT PANEL
121	PLATE HEAT EXCHANGER	227	CLAMP RETAINING FLUE TURRET	506	BRACKET - GAS VALVE
124	FLOW REGULATOR CARTRIDGE	228	HOSE CONDENSATE INTERNAL	507	BRACKET - EXPANSION VESSEL
127	FLOW SENSOR/TURBINE	229	SIPHON TRAP	510	ACCESS FLAP



### 2.2 UNPACKING

The boiler is supplied fully assembled in Pack A. A telescopic or non-telescopic flue assembly for rear or side flue outlet in Pack B is supplied as a separate order.

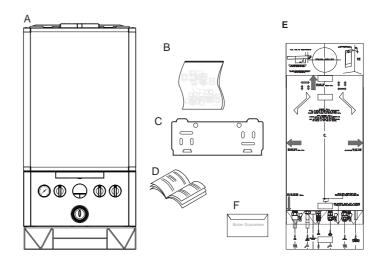
Unpack and check the contents.

IMPORTANT. To unpack the boiler:

- 1. Remove outer sleeve
- 2. Remove top end support
- 3. Stand up the boiler with aid of base tray
- 4. Remove base tray ensuring bottom end support is still in place.

### **Pack A Contents**

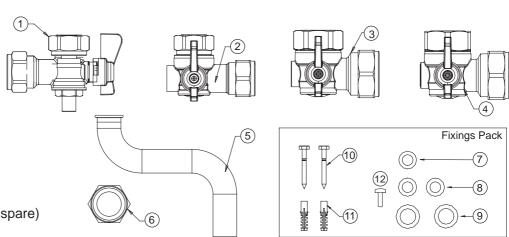
- A Boiler
- B Hardware Bag
- C Wall Mounting Plate
- D These Installation/Users Instructions
- E Wall Mounting Template (located on internal protective packaging)
- F Boiler Guarantee & Registration Pack



### HARDWARE PACK CONTENTS

### **Gas Valve Pack**

- 1. Gas Cock
- 2. Valve DHW
- 3. Valve Return
- 4. Valve Flow
- 5. Pipe DHW Outlet
- 6. Nut G 1/2"
- 7. Washer Gas
- 8. Washer DHW
- 9. Washer CH
- 10. Screw
- 11. Wall Plug
- 12. Turret Clamp Screw (spare)



### 2.3 UNPACKING CONT'D

**Note.** This flue system incorporates a removable flue outlet nose that utilises a push fit location system. This enables the installation of deflector, high level or balcony outlet flue kits without the removal of the whole 'B' pack terminal. The appliance must not be operated without the desired outlet nose correctly fitted in place.

Note. Location dimples must be aligned with terminal mounting Frame.

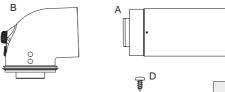
### Pack B Contents Non-Telescopic

- A Flue Terminal
- B Flue Turret
- C Rubber Terminal Wall Seal
- D Cutting Aid



### **Pack B Contents Telescopic**

- A Telescopic Flue Terminal
- B Flue Turret
- C Rubber Terminal Wall Seal
- D Screw
- E Sealing Tape

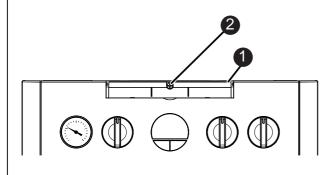


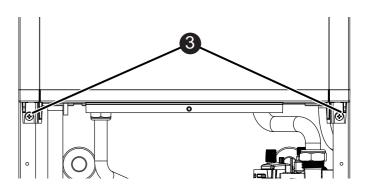


### 2.4 FRONT PANEL REMOVAL

- 1. Lift the lower front panel access flap.
- 2. Unscrew the single fixing screw, close the access flap to retain the screws and hinge the lower front panel down into the service position.
- **3.** Remove the two upper front panel fixing screws, lift the panel and remove.

F



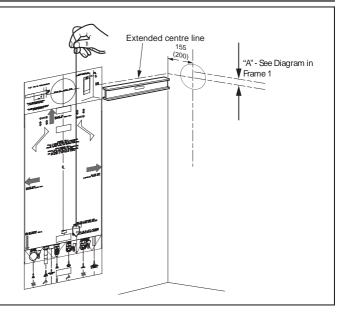


### 2.5 WALL MOUNTING TEMPLATE

The wall mounting template is located on the internal protective packaging. The template shows the position of the fixing and rear flue centre holes for a standard installation

Care MUST be taken to ensure the correct holes are drilled.

- 1. Tape template into the required position, ensuring its squareness by hanging a plumbline as shown.
- If fitting a side flue, extend the flue centreline onto the side by 155mm on a standard wall fix or 200mm if using a stand-off bracket.
- 3. Mark the following on to the wall:
  - a The selected group of wall mounting screw holes.
  - **b.** The centre position of the flue duct. Marking both the centre and the circumference of the flue duct.
- 4. Remove the template plate from the wall.

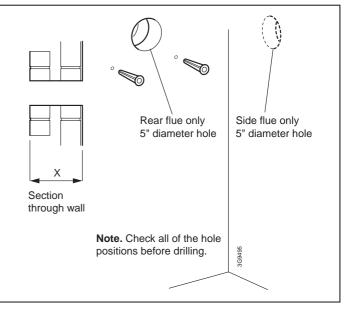


### 2.6 PREPARING THE WALL

### IMPORTANT.

Ensure that, during the cutting operation, masonry falling outside of the building does not cause damage or personal injury.

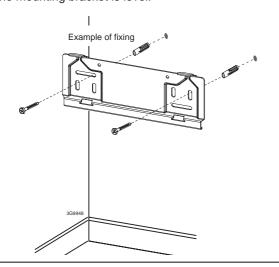
- Cut the flue hole (preferably with a 5" core boring tool), ensuring that the hole is square to the wall.
   Both wall faces immediately around the cut hole should be flat
- 2. Drill 2 mounting holes (marked from template) with a 7.5mm / 8mm masonry drill and insert the plastic plugs, provided, for the wall mounting plate.
- Locate 2 No.14 x 50mm screws in the wall mounting plate (one at each side, in any of the 3 holes provided at each side) and screw home. Ensure mounting bracket is level.



### 2.7 FITTING THE WALL MOUNTING PLATE

Screw the wall mounting plate to the wall using 2 wall plugs (previously fitted) with the 2 screws provided.

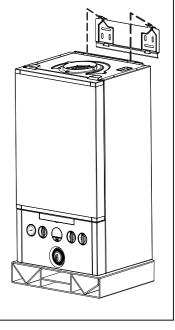
Choose one of the 2 sets of slots in left and right bank. Ensuring that at least one of the screws is fitted into a top slot and the mounting bracket is level.



### 2.8 MOUNTING THE BOILER

**NOTE**. ENSURE BOTTOM END SUPPORT IS LEFT IN PLACE

- Lift the boiler onto the wall mounting plate (refer to the Introduction section for safe handling advice), locating it over the two tabs.
- **2.** Remove the bottom end support packaging.
- Ensure the plastic plugs are removed from both the CH and DHW connections.



### INSTALLATION

### 2.9 DETERMINING THE FLUE LENGTH AND FLUE PACKS REQUIRED

**IMPORTANT**. The boiler must be installed in a vertical position in accordance to the installation instructions.

### **FLUE KITS**

**Telescopic Flue'B' Pack** - contains: Flue turret, telescopic flue incorporating a terminal and rubber wall seals.

Horizontal Flue Terminal (600mm long) 'B' Pack - contains: Flue turret, non telescopic single piece flue incorporating a terminal and rubber wall seals.

Horizontal Flue Terminal (1000mm long) 'B' Pack - Flue turret, telescopic flue incorporating a terminal, rubber wall seals and instructions.

Note. If 'B' packs are used on their own (either 1 piece or telescopic), then they can be fitted horizontally as the flue inside is designed to slope 1.5 degrees.

Flue Kit 203129 - D Pack Flue Extension 100mm DIA 1000mm long Flue Kit 211037 - D Pack Flue Extension 100mm DIA 500mm long

Flue Kit 211038 - D Pack Flue Extension 100mm Dia 2000mm long

Flue Kit 211039 - Roof Flue Kit with Vertical Connector

When extension 'D' Packs are used the flue duct must incline 1.5 degrees away from the appliance, to allow the condensate to drain back to the boiler and out of the condensate drain. It is recommended that a support bracket is fitted on every 1 metre of pipe work used

and the bracket is located as close to the collar as possible. The bracketing must ensure a 1.5 degree fall back to the appliance.

Optional Flue Finishing Kit - UIN 155988 & Concentric Flue Screw Retaining Kit (Optional Kit of mechanical fixing of flue joints)

Only use water as a lubricant during assembly.

The 'B' pack terminal is classed as part of the maximum flue length.

These flue systems incorporates a removable flue outlet nose that utilises a push fit location system. This enables the installation of deflector, high level or balcony flue kits without the removal of the whole 'B' pack terminal. The appliance must not be operated without the desired outlet nose correctly fitted in place, ensuring the side location dimples are in line with the mounting face allowing the correct sealing of the components.

It is IMPORTANT that all attachments are fitted in accordance to the installation instructions provided with them.

The TURRET supplied in the 'B' Pack has an upper combustion sample point with a screw cap seal and a lower air sample point with an air stopper seal. Ensure all caps & seals are in place.

**Additional Termination Kits** available for use with these 'B' packs.

Flue Deflector Kit	The resistance is the equivalent of 1 metre of flue pipe and therefore must be deducted from any maximum flue length
High Level Flue Outlet Kit	The maximum permissible concentric flue length when using a standard (500mm) kit is 4.5 metres
Balcony Flue Outlet Kit	The maximum permissible concentric flue length when using this kit is dependant on the length of the balcony flue outlet run which combined with the concentric run must not exceed the maximum flue length requirement of the appliance it is to be fitted to
Soffit Kit	This kit enables fitment of an external flue below soffits.

**Total Maximum Permissible Horizontal Concentric Flue Length** combining both 'B' Packs and 'D' Packs (Measured from centreline of the turret to the outside of the wall terminal)

24 kW appliances	Total Maximum: 9 metres - minus any flue kit options or bends
30 kW Appliances	Total Maximum: 8 metres - minus any flue kit options or bends
35 kW Appliances	Total Maximum: 6 metres - minus any flue kit options or bends

### Total Maximum Permissible Vertical Flue Length combining both Roof Terminal and 'D' Packs

		<u> </u>
24, 30 & 35kW Appliances	Total Maximum:	7.5 Metres - minus any bends

90° Elbow Kit 60/100 - (Equivalent flue length resistance = 1M)

45° Elbow Kit 60/100 - (Equivalent flue length resistance = 0.6M)

Minimum Horizontal Flue Lengths (Centre line of turret to outside of wall terminal)

Telescopic Flue 'B' Pack = 400mm

Horizontal Flue terminal (600mm long) 'B' Pack = 285mm

### Wall Thickness

Std Metric Brick 102.5mm wide

'B' Pack Flue Type 60/100	Minimur	n permissible Wall Th	ickness	Maximum permissible Wall Thickness			
	Rear Flue	Rear Flue   Rear Flue + Std-Off   Side Flue   I			Rear Flue + Std-Off	Side Flue	
Horizontal Flue Terminal (600mm long) B Pack	126*	102.5	102.5	501	456	456	
Telescopic Flue B Pack	231	186	186	429	384	384	
Horizontal Flue Terminal (1000mm long) B Pack	546	501	501	761	716	716	
Horizontal Flue Terminal (1000mm long) B Pack cut 75mm	471	426	426	686	641	641	

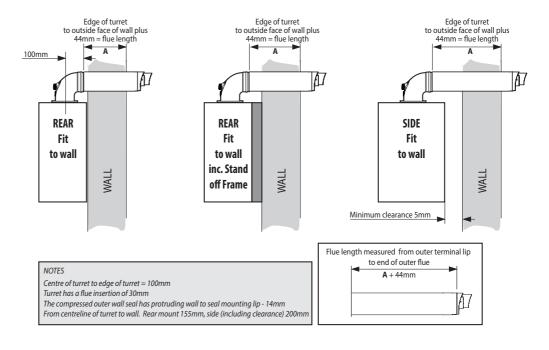
<sup>\*</sup> If wall thickness is <126 and >102.5, contact Ideal Boilers.

For Flue lengths between 658 & 708 use a Horizontal Flue Terminal (1000mm long) B Pack, cut 75mm off the end of the terminal section of the telescopic flue only.

### 2.10 DETERMINING THE FLUE LENGTH AND FLUE PACKS REQUIRED, CONT'D

### FIGURE 1

Note. Maximum permissible flue length is measured from centre line of appliance flue outlet to outside wall face.



### FIGURE 2

Shows the flue required when measured from outside edge of turret to the outside face of the wall (to obtain cut length add 44mm)

	Minimum & Maximum finished flue lengths obtainable (dimension 'A' +44mm)								]
		lue Terminal ng) B Pack	Telescopic Flue B Pack		Horizontal Flue Terminal (1000mm long) B Pack (Telescopic)		Horizontal Flue Terminal (1000mm long) B Pack (Telescopic) Cut 75mm		
	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum	
B Pack (Standard)	181	556	286	484	601	816	526	741	× ×
Plus 1 (1m D pack)	1131	1506	1236	1434	1551	1766	1476	1691	32
Plus 2 (1m D pack)	2081	2456	2186	2384	2501	2716	2426	2641	output 3
Plus 3 (1m D pack)	3031	3406	3136	3334	3451	3666	3376	3591	30 out
Plus 4 (1m D pack)	3981	4356	4086	4284	4401	4616	4326	4541	Max
Plus 5 (1m D pack)	4931	5306	5036	5234	5351	5566	5276	5491	Max c output
Plus 6 (1m D pack)	5881	6256	5986	6184	6301	6516	6226	6441	j ja
Plus 7 (1m D pack)	6831	7206	6936	7134	7251	7466	7176	7391	Max
Plus 8 (1m D pack)	7781	8186	7886	8084	8201	8416	8126	8341	
Plus 9 (1m D pack)	8731	9000	8836	9000	9000	9000	9000	9000	

Note; Telescopic flue B Pack or attached "D" pack extensions do not need to be cut between minimum and maximum values shown above (except where specified). Horizontal Flue Terminal (600mm long) B Pack flue will require cutting on values below maximum values shown in the table above.

If using the 2000mm D Pack, the maximum usable length per extension is 1950mm

If using the 500mm D Pack, the maximum usable length per extension is 450mm.

# FLUE OUTLET

### 2.11 CUTTING & SETTING THE FLUE LENGTH

### **TELESCOPIC FLUES**

TELESCOPIC FLUE B PACK SHOULD ONLY BE ADJUSTED FOR USE WITHIN ITS SPECIFIED RANGE AND MUST NOT BE CUT

HORIZONTAL FLUE TERMINAL (1000MM LONG) B PACK (TELESCOPIC) MUST ONLY BE CUT IF REQUIRED FLUE LENGTHS ARE BETWEEN 602 & 652MM. THIS WILL REQUIRE 75MM TO BE CUT OFF THE TERMINAL END OF THE 1000MM TELESCOPIC FLUE.

ALL OTHER LENGTHS OBTAINED USING "D" PACK EXTENSIONS IN FLUE LENGTH TABLE 1, COLUMN "HORIZONTAL FLUE TERMINAL (1000MM LONG) B PACK CUT 75MM" (TELESCOPIC) SHOULD HAVE THE 75MM CUT OFF THE "D" PACK EXTENSION AND NOT TELESCOPIC FLUE

### CUT 75MM OFF HORIZONTAL FLUE TERMINAL 1000MM LONG B PACK (TELESCOPIC)

- 1. Measure cut flue length (A+44mm). (If required telescopic length is not between 658 and 708 then proceed to "Setting Telescopic Flue B Pack").
- 2. Remove telescopic end piece from the flue body and set aside.
- 3. Mark the circumference 75mm from the open end of the outer flue.
- 4. Cut along the 75mm mark cutting only the outer flue ensuring the cut is square.
- 5. Dress the cut end to make sure all burr is removed and the cut edge is in its original shape.
- Measure 20mm from the newly cut edge of the outer flue, place a mark at the top of the flue approximately 20mm wide & write stop the terminal side of the line.
- 7. Mark the inner tube 10mm longer than the outer tube around its circumference and cut following the mark to ensure its cut square
- 8. Remove all burrs and place a chamfer on the outer edge to aid assembly.
- 9. Re-assemble telescopic section.

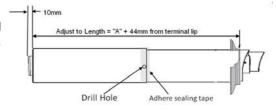
### SETTING TELESCOPIC FLUE B PACK

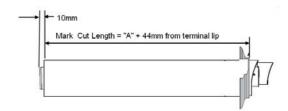
- 1. Measure the required flue length (A+44mm).
- Measure from the outer terminal lip to end of outer flue. Pull apart flue until desired length is achieved. ENSURE THE STOP MARK IS NOT VISIBLE, IF IT IS, THE FLUE IS TOO SHORT AND SHOULD NOT BE USED.
- Check that both flue seams are at the top and the outlet terminal is upper most.
- 4. Drill a 3.5mm hole through one of the 2 outer side holes in the outer flue section into the inserted outer flue (as shown). Take care not to pierce the inner plastic flue. Fit screw provided.
- 5. Seal the joint on the outer air duct with the tape provided.
- 6. Fit external wall seal (see installing flue).

### **CUTTING HORIZONTAL FLUE TERMINAL (600MM LONG) B PACK**

- 1. Measure the required cut flue length (A+44mm). If inside the dimensions shown in Figure 2 "1 Piece 600mm" proceed.
- Measure from the outer terminal lip to end of outer flue. Mark the
  required cut length (A+44) around the circumference of the outer flue and
  cut following the mark to ensure its cut square.
- Dress the cut end to make sure all burr's are removed and the cut edge is in its original shape.
- 4. Mark the inner tube 10mm longer than the outer tube around its circumference and cut following the mark to ensure its cut square.
- 5. Remove all burrs and place a light chamfer on the outer edge to aid assembly.







### INSTALLATION

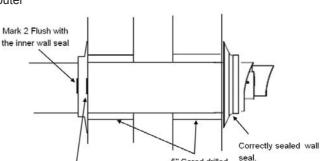
### 2.12 INSTALLING THE FLUE

### FITTING FLUF THROUGH THE WALL

- 1. Measure wall thickness and add 14mm.
- 2. Measure from the outer terminal lip towards the end of outer flue, place a small location mark at the dimension acquired at point 1.
- 3. Add a further 14mm to the dimension, obtained at item 1 (point 1) and place an additional small location mark.
- 4. Fit external black wall seal ensuring the inside of the outer lip is in contact with the terminal lip you have been measuring from (see fig 1 below)
- 5. If supplied, fit the internal wall seal approximately 65mm before the outer of the 2 location marks.
- 6. For an internal fit place flue terminal in the centre of the 5" drilled hole in the wall. Apply pressure and lightly move the flue left to right or up and down. This will cause the outer flange to fold in and allow the flue to pass through the wall.
- 7. Push through a further 65mm or until the inner flange is pressed against the inner wall. This will allow the outer flange to return to its original shape.
- 8. Pull back the flue until the first of the 2 location marks is level with the internal face of the wall.

Note. If the 2 location marks are not visible then the flue is not pulled back far enough to obtain the correct seal. If the 1st

location mark has passed the face of the wall the flue has been pulled too far back and the outer wall seal will have been dislodged from its mounting and will need to be refitted.



Mark 2

Mark 1 Flush with inter wall

Wall Thickness

Point 1

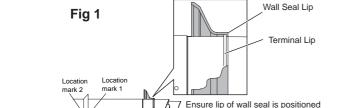
5" Cored drilled

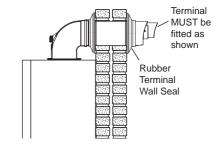
hole

- 9. When 1st mark is in line with the wall, whilst holding the flue firmly, push the white wall sealing flange to the wall until the 2nd of the two marks is just visible. If the last location mark is clearly past the white inner wall seal then the outer wall seal will have been dislodged from its mounting and will need to be re-fitted.
- 10. Ensure the seam and the outlet terminal are at the top and fitted as shown.

Note. If less than 50% of the length of the flue is internal the flue should be fitted from outside.

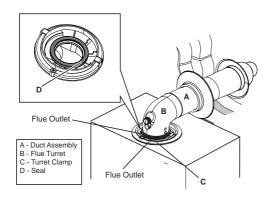
over step on plastic nose of flue terminal (note, seal is cut away for clarity)

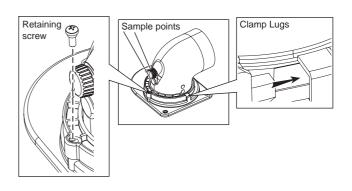




### FITTING THE TURRET - Ensure the condense trap/siphon is filled with water

- 1. Ensure the rubber seal is fitted correctly on the appliance manifold and that all flue seals are undamaged.
- 2. Hold the flue firmly and push the turret on until it has travelled 30mm on to the flue pipe and is fully engaged. Make sure the flue has not rotated or moved forward during fitting and the flue seam is uppermost.
- 3. Push the turret into the manifold ensuring the upper plastic lip is flush with the top of the manifold.
- 4. Fully engage the clamp location section into the manifold location holes. Rotate down on to turret flange.
- 5. Secure clamp to appliance using securing screw.
- 6. Ensure all sample points are accessible and all sample plugs and caps are fitted.





# FLUE OUTLE

### 2.13 FITTING THE OPTIONAL ROOF FLUE KIT (Flat or Pitched)

### Note.

A flat or pitched roof flashing plate (not supplied) is required before proceeding with the installation of this kit.

This kit is suitable for both flat and pitched roof terminations, using a concentric flue to run vertically from the top of the boiler and terminating above roof level.

Connection to the top of the boiler is made using a separately supplied vertical connector.

### **WEATHER PROOFING**

Where the flue passes through the roof line an adequate seal must be made. This is achieved by using either:

- Flat roof weather collar

or

Universal weather collar.

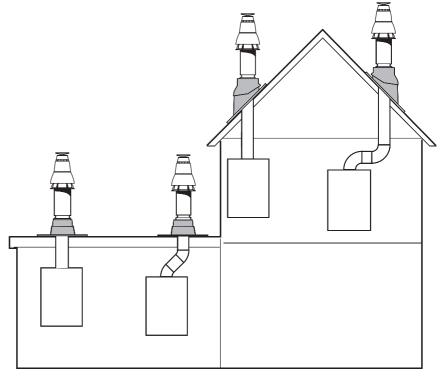
### **ACCESSORIES**

Flue Duct Extension Kits are available for flue lengths extending beyond 1m. These packs contain 1m extension ducts and may be cut to the desired length.

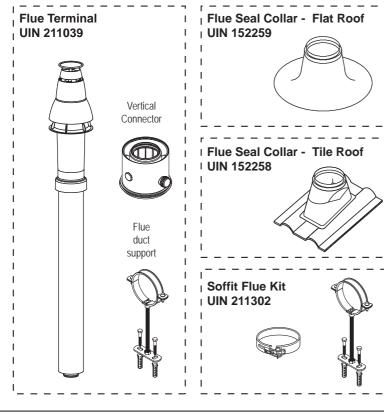
If the offset vertical option is used an elbow Kit is required.

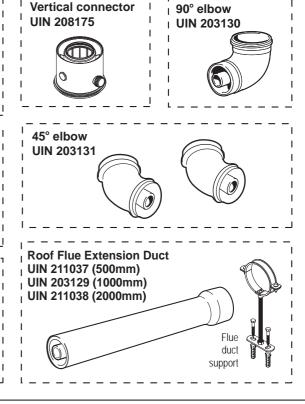
Soffit Flue Kit supplied as an optional extra.

For a full accessories list refer to page 10, Optional Extras.

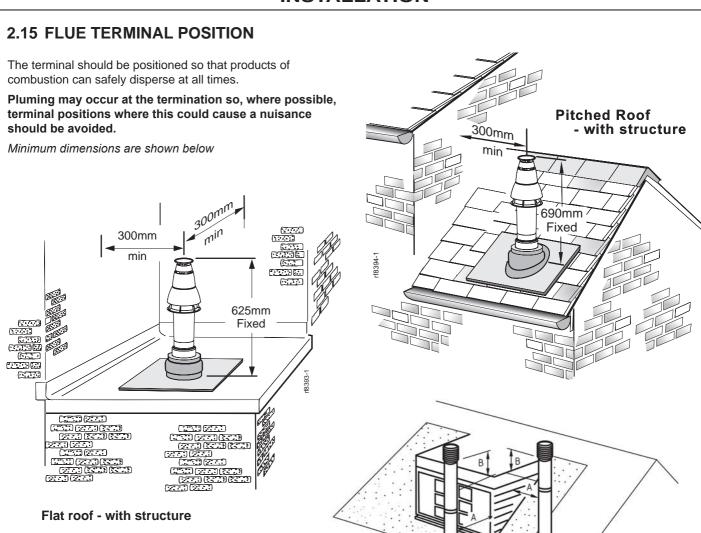


### 2.14 ROOF FLUE KIT CONTENTS / OPTIONS

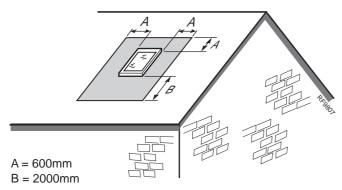




### **INSTALLATION**



If chimney penetrates dotted area such that A is less than 300mm, B shall not be less than 300mm.



The flue terminal shall not penetrate the shaded area of the roof

Pitched roof - with velux window or opening

Where two or more vertical fanned draught chimney configurations terminate in close proximity at the same height, they shall be separated by at least 300mm. Where any one vertical outlet is more than 300mm above the other, then they shall be separated by at least 1500mm.

Where any vertical fanned draught chimney configuration outlet is within 2000mm measured horizontally of an opening window, then it shall be at least 300mm above the opening.

### Note.

The equivalent flue length resistance of the elbow kits are:

 $90^{\circ}$  elbow kit = 1m

 $45^{\circ}$  elbow kit = 0.6m

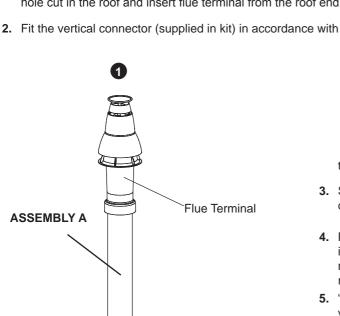
### INSTALLATION

### 2.16 ASSEMBLING THE ROOF FLUE KIT

Determine the correct height that the flue should terminate above the roof. If after calculating or measuring the overall flue height from the top of the boiler, it is necessary to cut both pipes of assembly A, then ensure they are cut equally leaving the inner flue tube longer than the outer air tube as supplied.

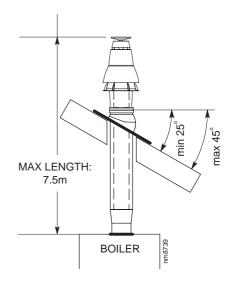
Ensure the cut pipe ends are free from any burrs.

- 1. Position the roof flashing plate (supplied separately) over the hole cut in the roof and insert flue terminal from the roof end.



Pitched roof tile

weather collar

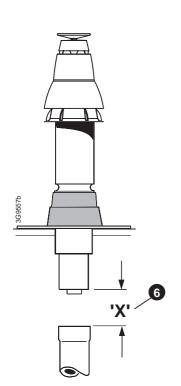


the instructions provided with the vertical connector kit.

- 3. Secure the vertical connector by applying downward pressure on the connector.
- 4. Position the clamp on the top face of the flue manifold and push it horizontally backwards. Locate both clamp lugs into the flue manifold and secure to the flue manifold clamp with the M5 retaining screw.
- 5. "Push" fit extension duct (if required (supplied separately)) into vertical connector.

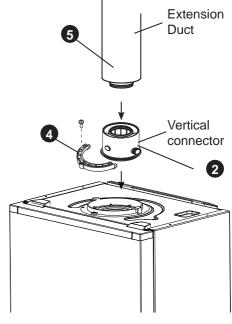
Note. Ensure turret sample points are servicable and all caps and plugs are fitted. Fill the condense trap/siphon with water.

6. If the last extension duct requires cutting, measure 'X', the



Flat roof tile

weather collar

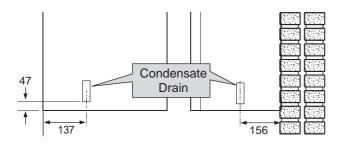


distance (outer ducts), between the duct and the terminal and add 100 mm to this dimension. This gives the length of the last extension duct.

Note. Check the position of the inner flue duct relative to the outer duct on the assembled extension duct(s) and ensure the terminal flue duct is cut longer than the air duct to ensure engagement in the final flue duct seal.

7. Finally ensure the roof flashing plate is correctly sealed to the roof.

### 2.17 CONDENSATE DRAIN



This appliance is fitted with a siphonic 75mm condensate trap system that requires filling before operating the appliance for the 1st time or after maintenance.

All condensate pipework should conform to the following:

- a. Where a new or replacement boiler is being installed, access to an internal 'gravity discharge' termination should be one of the main factors considered in determining boiler location.
- Plastic with push fit or solvent connections.
- Internal plastic pipe work a minimum of 19mm ID (typically 22mm OD)
- d. External plastic pipe must be a minimum of 30mm ID (typically 32 OD) before it passes through the sleeved wall.
- All horizontal pipe runs, must fall a minimum of 45mm per metre away from the Boiler.
- f. External & unheated pipe work should be kept to a minimum and insulated with Class "O" waterproof pipe insulation.
- g. All installations must be carried out in accordance to the relevant connection methods as shown in the "Condensate installation diagrams" & BS6798:2009
- h. Pipe work must be installed so that it does not allow spillage into the dwelling in the event of a blockage (through freezing)
- All internal burrs should be removed from the pipe work and any fittings.

In order to minimise the risk of freezing during prolonged very cold spells, one of the following methods of terminating condensate drainage pipe should be adopted.

### **Internal Drain Connections**

Wherever possible, the condensate drainage pipe should be routed

Figure 1 - Connection of Condensate Drainage Pipe to Internal Soil & Vent Stack

Boiler with 75mm sealed condensate trap

Min Ø 19mm Internal pipe

Min internal pipe

Minimum connection height up to 3 storeys

to drain by gravity to a suitable internal foul water discharge point such as an internal soil and vent stack or kitchen or bathroom waste pipe etc. See Figs 1 and 2.

### **Condensate Pump**

Where gravity discharge to an internal termination is not physically possible or where very long internal pipe runs would be required to reach a suitable discharge point, a condensate pump of a specification recommended by the boiler or pump manufacturer should be used terminating into a suitable internal foul water discharge point such as an internal soil and vent stack or internal kitchen or bathroom waste pipe etc. (fig 3).

### **External Drain Connections**

The use of an externally run condensate drainage pipe should only be considered after exhausting all internal termination options as described previously. An external system must terminate at a suitable foul water discharge point or purpose designed soak away. If an external system is chosen then the following measures must be adopted:

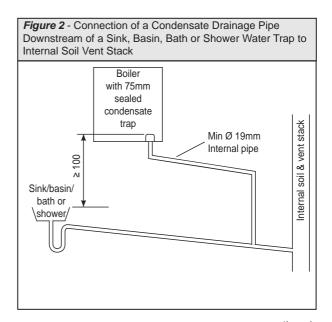
The external pipe run should be kept to a minimum using the most direct and "most vertical" route possible to the discharge point, with no horizontal sections in which condensate might collect.

- For connections to an external soil/vent stack see Fig 4.
   Insulation measures as described should be used.
- When a rainwater downpipe is used, an air break must be installed between the condensate drainage pipe and the downpipe to avoid reverse flow of rainwater into the boiler should the downpipe become flooded or frozen, see Fig 5.
- Where the condensate drain pipe terminates in a purpose designed soakaway (see BS 6798) any above ground condensate drain pipe sections should be run and insulated as described above. See Fig 6.
- Where the condensate drain pipe terminates over an open foul drain or gully, the pipe should terminate below the grating level, but above water level, to minimise "wind chill" at the open end. The use of a drain cover (as used to prevent blockage by leaves) may offer further prevention from wind chill.

### **Unheated Internal Areas**

Internal condensate drain pipes run in unheated areas, e.g. lofts basements and garages, should be treated as external pipe.

Ensure the customer is aware of the effects created by a frozen condensate and is shown where this information can be found in the user manual.



continued . . . .

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### **CONDENSATE DRAIN - CONT'D......**

Figure 3 - Connection of a Condensate Pump Typical Method (see manufacturer's detailed instructions)

Visible air break

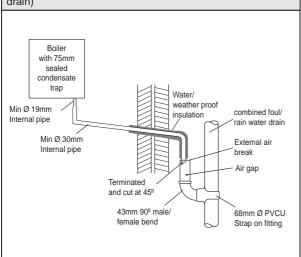
Wisible air break

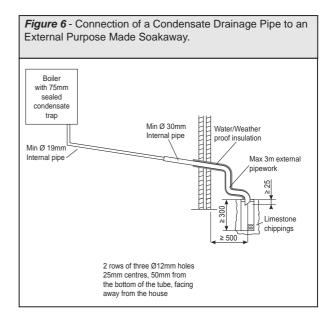
Win Ø 19mm
Internal pipe

Condensate pump
(Install in accordance with manufacturer's instructions)

Figure 4 - Connection of condensate Drainage Pipe to External Soil & Vent Stack Water/weather with 75mm proof insulation sealed condensate trap Soil & vent stack Min Ø 30mm Min Ø 19mm Internal pipe Minimum ≥ 450 connection height up to 3

Figure 5 - Connection of a Condensate Drainage Pipe to an External Rainwater Downpipe (only combined foul/rainwater drain)





### 2.18 CONNECTIONS & FILLING

### NOTES.

Ensure all boss blanking plugs are removed before connecting hardware. Each valve must be fitted to the correct boss as shown in the picture.

Ensure each union is fitted with fibre seals provided.

Do not subject any of the isolating valves to heat as the seals may be damaged.

### WATER CONNECTIONS CH

- Connect the CH flow service valve provided in the hardware pack to the threaded boss connection provided at the lower rear of the boiler.
- 2. Connect the CH return valve (black handle).
- 3. If connecting the boiler to heating loads in excess of 17.5kW, connecting flow and return heating systems pipework must be sized in 28mm diameter at the point of pipe connection to the boiler tails.

  Use 22mm x 28mm pipe adaptors as appropriate.

### WATER CONNECTIONS DHW

- Fit the DHW inlet service valve (blue handle) to the threaded boss connection ensuring the seal provided is correctly located.
- 2. Fit the DHW outlet pipe tail to DHW outlet connection, ensuring the seal provided is correctly located.

### **GAS CONNECTION**

**IMPORTANT.** The gas service cock is sealed with a non-metallic blue fibre washer, which must not be overheated when making capillary connections. Refer to Section 1.15 for details of the position of the gas connection.

For additional gas supply information refer to "Gas Supply" on page 12.

### **SAFETY VALVE DRAIN**

The safety valve connection, located at the bottom right-hand side of the boiler, comprises a 15mm diameter stub pipe.

**N.B.** Use a compression fitting when connecting to the safety valve drain pipe to facilitate replacement of the safety valve if required.

The discharge pipe should be positioned so that the discharge of water or steam cannot create a hazard to the occupants of the premises or damage the electrical components and wiring.

### **FILLING**

### IMPORTANT - when filling:

- A. Ensure the dust cap on air vent located at the rear of the pump chamber is slightly unscrewed.
- B. When filling, there may be a slight water leak from the air vent therefore electrical connections should be protected.

### CH-

- 1. Ensure that the CH isolating handles are open.
- 2. Fill and vent the system. Refer to Section 1.16 for setting pressure.

### DHW

**1.** Fully open all DHW taps and ensure that water flows freely from the.

2. Close all taps.







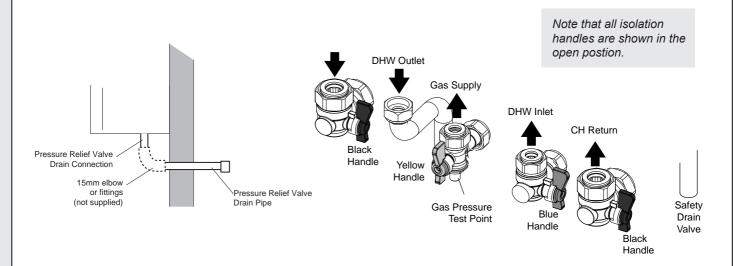
### Note.

The DHW flow rate is automatically regulated to a max:

24 = 9.9 l/m (2.2 gpm)

 $30 = 12.4 \, l/m \, (2.8 \, gpm)$ 

35 = 14.5 l/m (3.2 gpm)



### **SECTION 2 - INSTALLATION**

### 2.19 ELECTRICAL CONNECTIONS

WARNING. This appliance MUST be earthed.

A mains supply of 230Vac ~ 50 Hz is required.

The fuse rating should be 3A. All external controls and wiring must be suitable for mains voltage.

Wiring external to the boiler MUST be in accordance with the current I.E.E. (BS.7671) Wiring Regulations and any local regulations.

Wiring should be 3 core PVC insulated cable, not less than  $0.75 \text{mm}^2$  (24 x 0.2 mm), and to BS 6500 Table 16. For IE reference should be made to the current ETCI rules for electrical installations.

Connection must be made in a way that allows complete isolation of the electrical supply such as a double pole switch having a 3mm contact separation in both poles. The means of isolation must be accessible to the user after installation.

### 2.20 INTERNAL

A mains cable must be connected to a permanent live supply and NOT switched by thermostats/programmers. To do so follow the instructions below:

- 1. Swing the lower front panel down. Refer to Section 3.2.
- 2. Route cable through the grommet and cable clamp and tighten to provide cord anchorage.
- 3. Connect the live, neutral and earth wires to the terminal strip. When making the mains electrical connections to the boiler it is important that the wires are prepared in such a way that the earth conductor is longer than the current carrying conductors, such that if the cord anchorage should slip, the current carrying conductors become taut before the earthing conductor.
- Swing the control box back up into the operating position and retain with the screws previously removed

The boiler comes pre-fitted with a link wire between the room thermostat/Timer connections on the terminal strip. This creates a permanent call for heat and must be removed when adding a room thermostat.

### **ROOM THERMOSTAT - WIRING**

- 1. Remove link wire between Room stat/timer terminals.
- 2. Connect room stat as shown in wiring diagram opposite.
- 3. If room stat has a neutral connection, connect this to terminal N (load) in the fused spur.

### FROST THERMOSTAT - WIRING

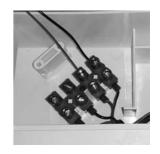
If parts of the system are vulnerable to freezing or the programmer is likely to be left off during cold weather a frost stat should be fitted in conjunction with a pipe thermostat.

- 1. Position the frost thermostat in a suitable position, i.e. area vulnerable to freezing.
- 2. Connect frost stat across terminals marked frost stat as shown in wiring diagram opposite.

### **OPENTHERM - WIRING**

1. Remove link wire and connect an Opentherm controller via the available terminals shown in the wiring diagram opposite.

**IMPORTANT:** Do not connect 230v to these terminals or the boiler electronics will be damaged.



### 2.21 EXTERNAL ELECTRICAL CONNECTIONS

### Wiring External to the Boiler

The fuse rating should be 3A.

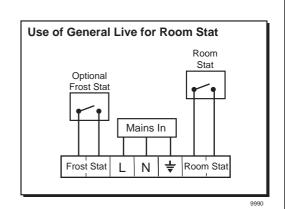
Wiring external to the boiler MUST be in accordance with the current I.E.E. (BS.7671) Wiring Regulations and any local regulations.

### **Frost Protection**

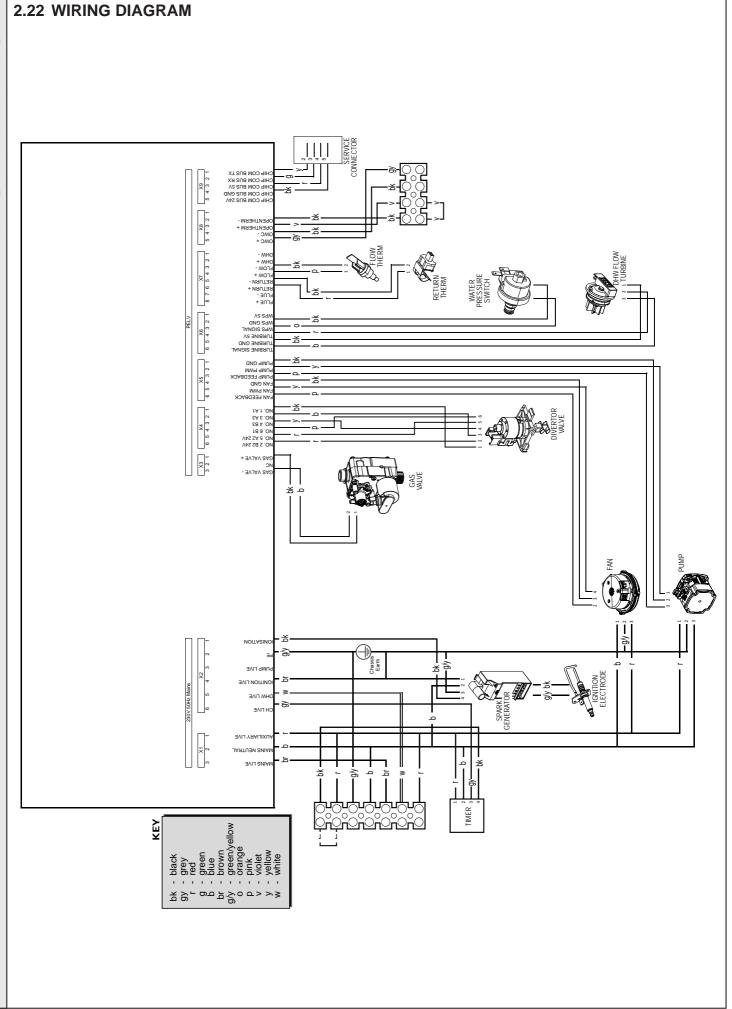
If parts of the pipework run outside the house or if the boiler will be left off for more than a day or so then a frost thermostat should be wired into the system.

The frost thermostat should be sited in a cold place but where it can sense heat from the system.

**Note**. If the boiler is installed in a garage it may be necessary to fit a pipe thermostat, preferably on the return pipework.



Earths are not shown for clarity but must never be omitted.



### 2.23 COMMISSIONING AND TESTING

### A. Electrical Installation

- Checks to ensure electrical safety should be carried out by a competent person.
- ALWAYS carry out the preliminary electrical system checks, i.e. earth continuity, polarity, resistance to earth and short circuit, using a suitable test meter.
- After wiring the boiler, all grommets in the bottom panel MUST be in place to ensure that the boiler case sealing is maintained.

### **B.** Gas Installation

- The whole of the gas installation, including the meter, should be inspected and tested for tightness and purged in accordance with the recommendations of IGEM/UP/1B. In IE refer to IS.813:2002.
- Purge air from the gas installation by the approved methods only.

WARNING. Whilst effecting the required gas tightness test and purging air from the gas installation, open all windows and doors, extinguish naked lights and DO NOT SMOKE.

### **GENERAL**

**Please Note**: The combustion for this appliance has been checked, adjusted and preset at the factory for operation on the gas type defined on the appliance data plate. **DO NOT** adjust the air/gas ratio valve.

Having checked:

- That the boiler has been installed in accordance with these instructions.
- The integrity of the flue system and the flue seals, as described in the Flue Installation section.

Proceed to put the boiler into operation as follows:

# CHECK THE OPERATIONAL (WORKING) GAS INLET PRESSURE

Set up the boiler to operate at maximum rate by opening hot tap to maximum flow.

With the boiler operating in the maximum rate condition check that the operational (working) gas pressure at the inlet gas pressure test point complies with the requirements - refer to "Gas Supply" on page 12.

Ensure that this inlet pressure can be obtained with all other gas appliances in the property working.



Gas Pressure Test Point

As part of the commissioning process, the combustion of this appliance must be checked and the Benchmark Checklist completed. A flow chart to assist is provided on page 69.

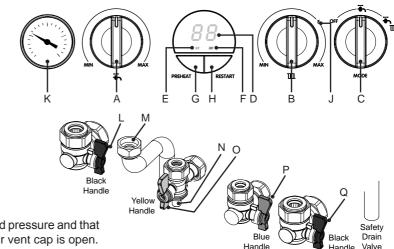
**ATTENTION!** 

IT IS A CONDITION OF THE MANUFACTURERS WARRANTY THAT THE BENCHMARK COMMISSIONING CHECKLIST IS FULLY COMPLETED AND LEFT WITH THE APPLIANCE

### 2.24 INITIAL LIGHTING

### Legend

- Domestic Hot Water Temperature Knob
- Central Heating Temperature Knob
- Mode Knob
- Boiler Status Display
- Preheat Indicator
- Burner 'on' Indicator Preheat On Off button
- Restart button
- Central Heating Economy Setting
- Pressure Gauge
- CH Flow Isolating Valve
- **DHW Outlet**
- Gas Inlet Pressure Test Point
- Gas Service Cock
- **DHW Inlet Valve**
- CH Return Isolating Valve



1. Check that the system has been filled to the required pressure and that the boiler is not airlocked. Ensure the automatic air vent cap is open.

### Note.

It is important the burner is not operated before the system is fully vented of air. If it is necessary to operate the appliance pump to assist venting of the air this must be done with the gas service cock turned off.

- 2. Refit the boiler upper and lower front panels. Refer to Section 3.2.
- 3. Check that the drain cock is closed and that the CH and DHW isolating valves (M. L and G) are OPEN.
- 4. Check that the electrical supply is OFF.
- 5. Check that the boiler mode control knob (A) is off.
- 6. Check that the gas service cock (K) is OPEN.
- 7. Slacken the screw in the inlet pressure test point (J) and connect a gas pressure gauge via a flexible tube.
- 8. Switch electricity supply ON & check mechanical timer is in "Permanently On" position.

### **CENTRAL HEATING**

- 9. Set the CH temp control (C) to max and turn the mode control knob (A) to  $\overline{\phantom{a}}$  . The boiler control should now go through its ignition sequence until the burner is established.
- **10.** If the boiler does not light code *L*≥ will be displayed. After 5 attempts the boiler will lock out and display fault code L2 constantly. Restart the boiler (Refer to Section 2.26). The boiler will repeat its ignition sequence. If reset occurs 5 times within 15 minutes then LC will be shown. If power is removed this will be reset.

When the burner is established the BLUE 'Burner On' LED (E) will be illuminated, the LED display (D) will show status EH & [temp].

### **DOMESTIC HOT WATER**

11. With the boiler firing, set the DHW Temp Control knob (B) to maximum and fully open a DHW tap.

The boiler should continue to run and the LED display (D) should show status dH & [temp].

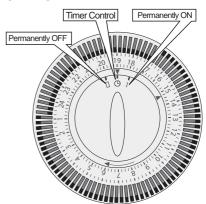
12. Ensure that with the boiler operating the dynamic gas pressure is able to obtain maximum output. Refer to Table 2.

IMPORTANT - The gas input to the burner is regulated by the gas valve according to the air flow produced by the fan. It is NOT useradjustable. Any interference to sealed settings on the gas valve will adversely affect operation and render our warranty void.

For additional gas supply info refer to "Gas Supply" on page 12.

- 13. Turn off the DHW tap.
- 14. To turn on the preheat, push "preheat" button (G). A blue LED will illuminate. Press the "preheat" button again to turn off.

### **MECHANICAL TIMER**



### THE DISPLAY

The user control has two LEDs and two 7 segment displays to inform the user about the status. The display will show the status of the boiler. The LED will show the status of the flame. If no flame is detected the LED is off. When the flame is detected the LED will be lit permanently.

Below is a list with display function in normal operation.

- 22 Standby, no demand for heat present.
- EH Boiler is active for central heating.
- dH Boiler is active for domestic hot water.
- FP Boiler is active for boiler frost protection.
- L[-] Boiler is in lockout for a specific error.
- F[-] Boiler has a fault for a specific error.

Note: Boiler frost protection - boiler fires if temperature is below 5 degrees C.

Note. The boiler incorporates a fan overrun cycle which MUST NOT be prematurely interrupted by isolation of the mains electricity supply.

### 2.25 GENERAL CHECKS

Make the following checks for correct operation in:

### DOMESTIC HOT WATER (DHW) MODE

 Fully open all DHW taps in turn and ensure that water flows freely from them.

The display should read:

dH then the burner LED will illuminate when the burner lights.

Close all taps except the furthest one from the boiler and check that the boiler is firing at maximum rate.

This is factory set to give a DHW temperature rise of approximately 35°C at the flow rate stated on page 10 under "operation".

- Reduce the DHW draw-off rate to about 3 l/min (0.7gpm) and check that the boiler modulates to deliver DHW at approximately 64°C.
- 4. Close the DHW tap and check that the main burner extinguishes. The pump should overrun for 60 seconds and the display sequence should read: 00

When the pump stops the display sequence should read: 00

**Note.** On systems in excess of 2 bar inlet pressure a water pressure governor may be required to prevent water noise.

# CENTRAL HEATING (CH) & DOMESTIC HOT WATER (DHW) MODE.

- 1. Ensure that the CH external controls are calling for heat.
  - The display should read: *CH* after first satisfying DHW preheat if necessary.
- 2. Fully open a DHW tap and check that hot water is delivered.

The display should read:  $\ensuremath{\textbf{d}}\xspace \ensuremath{\textbf{H}}\xspace$  and the burner on LED will be illuminated.

### 3. Gas Rate

Check the boiler gas rate when the boiler is at full DHW output.

Check at the gas meter, with no other appliance in use. Refer to Tables 2 & 3 for gas rates.

- Close the DHW tap. The burner should go off and the pump continue to run.
- 5. Set the central heating external controls to OFF. The burner should go off and the pump continue to run for four minutes

  The display should read: 00
- Check the correct operation of the timer and all other system controls. Operate each control separately and check that the main burner responds.

### WATER CIRCULATION SYSTEM

1. With the system COLD, check that the initial pressure is correct to the system design requirements.

For pre-pressurised systems, this should be 1.0 bar.

- 2. With the system HOT, examine all water connections for soundness. The system pressure will increase with temperature rise but should not exceed 2.5 bar.
- With the system still hot, turn off the gas, water and electricity supplies to the boiler and drain down to complete the flushing process.

Note: A flushing solution should be used during the flushing procedure. Flushing solutions: Fernox Superfloc, Sentinel X300 (new systems) or X400 (existing systems). Refer to Section 1.18.

- Refill and vent the system, add inhibitor (see Section 1.18), clear all air locks and again check for water soundness.
- **5.** Reset the system initial pressure to the design requirement.
- 6. Balance the system. Refer to Section 1.17.
- **7.** Check the condensate drain for leaks and check that it is discharging correctly.
- 8. Finally, set the controls to the User's requirements.

**Note:** The pump will operate briefly as a self-check once every 24 hours in the absence of any system demand.

### WATER TEMPERATURES

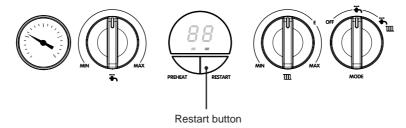
Temperatures can be selected using the CH and DHW thermostats.

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Knob Setting	CH Flow Temp °C	DHW Outlet Temp °C				
Max	80	65				
Min	30	40				

Due to system variations and seasonal temperature fluctuations DHW flow rates/temperature rise will vary, requiring adjustment at the draw off tap: the lower the rate the higher the temperature, and vice versa.

### 2.26 RESTART PROCEDURE

To restart the boiler press the restart button.



### 2.27 HANDING OVER

After completing the installation and commissioning of the system the installer should hand over to the householder by the following actions:

- Hand the User Instructions to the householder and explain his/her responsibilities under the relevant national regulations.
- **2.** Explain and demonstrate the lighting and shutting down procedures.
- 3. The operation of the boiler and the use and adjustment of all system controls should be fully explained to the householder, to ensure the greatest possible fuel economy consistent with the household requirements of both heating and hot water consumption.
  - Advise the User of the precautions necessary to prevent damage to the system and to the building, in the event of the system remaining inoperative during frosty conditions.
- **4.** Explain the function and the use of the boiler heating and domestic hot water controls.

Explain that due to system variations and seasonal temperature fluctuations DHW flow rates/temperature rise will vary, requiring adjustment at the draw off tap. It is therefore necessary to draw the users attention to the section in the Users Instructions titled "Control of Water Temperature" and the following statement:

- "Additionally, the temperature can be controlled by the user via the draw-off tap: the lower the rate the higher the temperature, and vice versa".
- 5. Explain the function of the boiler fault mode.

Emphasise that if a fault is indicated refer to "Fault Codes" in the User Guide.

- **6.** Explain and demonstrate the function of time and temperature controls, radiator valves etc., for the economic use of the system.
- 7. Draw attention to the timer Users Instructions and hand them to the householder.

8. Loss of system water pressure

Explain that the dial underneath the boiler indicates the central heating system pressure and that if the normal COLD pressure of the system is seen to decrease over a period of time then a water leak is indicated. Explain the re-pressurising procedure and if unable to re-pressurise or if the pressure continues to drop a registered local heating installer should be consulted.

9. Explain Boiler restart procedure.

benchmar

compliance to I.S. 813:2002.

10. After installation and commissioning please complete

the HEARK OF QUALITY FOR THE HESTALATION, COMMISSIONICA AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

Commissioning Checklist before handover to the customer. For IE, its is necessary to complete a "Declaration of Conformity" to indicate

### **IMPORTANT**

- **11.** A comprehensive service should be carried out ANNUALLY.
  - Stress the importance of regular servicing by a Gas Safe Registered Engineer. In IE servicing work must be carried out by a Registered Gas Installer (RGII).
- **12.** Inform the householder of the guarantee/registration found within the envelope pack and the requirement to register it to receive the full benefit of the warranty.

### **SECTION 3 - SERVICING**

### 3 SERVICING

### 3.1 SERVICING

For the very latest copy of literature for specification & maintenance practices, visit our website www.idealboilers.com, where you will be able to download the relevant information.

WARNING. Always turn OFF the gas supply at the gas service cock, and switch OFF and disconnect the electricity supply to the appliance before servicing.

Combustion testing must be carried out by a competent person using a combustion analyser conforming to BS7927.

To ensure the continued safe and efficient operation of the appliance it is recommended that it is checked at regular intervals and serviced as necessary. The frequency of servicing will depend upon the installation condition and usage but should be carried out at least annually.

It is the law that any service work must be carried out by a Gas Safe Registered Engineer. In IE service work must be carried out by a Registered Gas Installer (RGII).

**Note.** In order to carry out either servicing or replacement of components the boiler front panel must be removed. Refer to Section 3.2.

### PRELIMINARY INSPECTION

- Light the boiler and carry out a pre-service check, noting any operational faults (refer to appropriate fault finding chart as necessary).
- Check the flue terminal (and terminal guard if fitted) is undamaged and clear of any obstruction.
- Check combustion by connecting the flue gas analyser to the flue gas sampling point as shown in the diagram and measure CO and CO<sub>2</sub> at maximum rate. To set the boiler to Maximum and Minimum heat inputs see page 68.

If the CO /  $CO_2$  ratio is greater than 0.004 please proceed to "Cleaning Procedure".

If the  $CO / CO_2$  ratio is less than 0.004 please proceed to "Check Procedure".

### **CHECK PROCEDURE**

- Check all water and gas joints for signs of leakage. Remake any suspect joints ensuring a gas tightness check is carried out if applicable and the water system is correctly refilled, vented and re-pressurised.
- 2. Proceed to "IMPORTANT".

### **CLEANING PROCEDURE**

- 1. Clean the main burner. Refer to Section 3.4.
- Clean the heat exchanger & condensate trap/siphon. Refer to Section 3.5 & 3.6.
- 3. Check the main injector for blockage or damage. Refer to Section 3.3.

ALSO IF THE DHW FLOW RATE IS IN QUESTION:

- 4. Check the DHW filter for blockage.
- **5.** The cleaning procedures are covered more fully in Sections 3.3 3.7 and MUST be carried out in sequence.
- 6. Proceed to "IMPORTANT".

Do not operate the boiler if the front panel is not fitted.

### **IMPORTANT**

- 1. If, for any reason, the condensate trap/siphon has been removed, ensure the trap is refilled with water before re-assembling.
- 2. After completing the servicing or exchange of components always ensure all gas valve connections are gas tight with a gas soundness check up to the gas control valve.
- When work is complete the front panel MUST be correctly refitted, ensuring that a good seal is made.
- Complete the service section in the Benchmark Commissioning Checklist.

### **GENERAL**

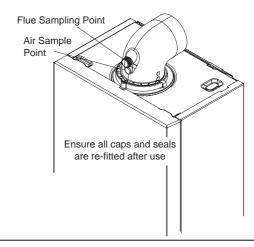
**Please Note**: During Servicing, and after any maintenance or change of part of the combustion circuit, the following must be checked:

- The integrity of the flue system and the flue seals.
- The integrity of the boiler combustion circuit and the relevant seals.
- The operational (working) gas inlet pressure at maximum rate.
- The gas rate.
- The combustion performance.

# COMPETENCE TO CARRY OUT THE CHECK OF COMBUSTION PERFORMANCE

**Please Note**: BS 6798:2009 Specification for installation and maintenance of gas-fired boilers of rated input not exceeding 70kW net advises that:

- The person carrying out a combustion measurement should have been assessed as competent in the use of a flue gas analyser and the interpretation of the results.
- The flue gas analyser used should be one meeting the requirements of BS7927 or BS-EN50379-3 and be calibrated in accordance with the analyser manufacturer's requirements.



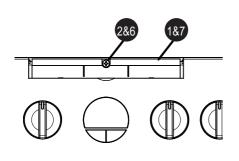
### 3.2 BOILER UPPER & LOWER FRONT PANEL REMOVAL / REPLACEMENT

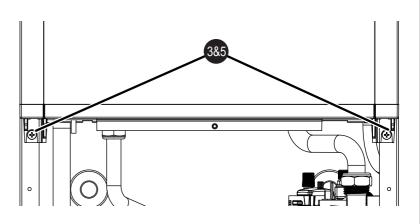
### **REMOVAL**

- 1. Lift the lower front panel access flap.
- Unscrew the fixing screw, close the access flap to retain the screw and hinge the lower front panel down into the service position.
- 3. Remove the two upper front panel fixing screws, lift the panel and remove.

### REPLACEMENT

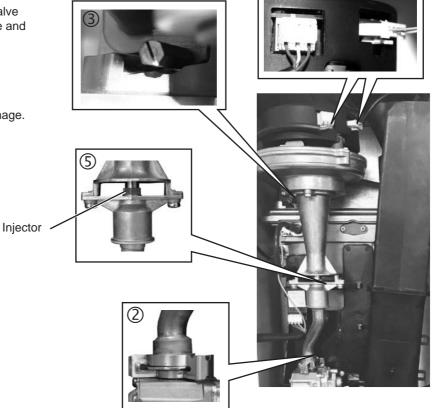
- 4. Hook the upper panel onto the top retaining clips.
- Retain the upper panel with the two fixing screws previously removed ensuring a good seal is made.
- Swing the lower front panel up and retain with the fixing screw.
- 7. Close the lower front panel access flap.





### 3.3 FAN AND VENTURI ASSEMBLY REMOVAL AND CLEANING

- 1. Disconnect the electrical leads from the fan.
- 2. Remove the clip from the gas control valve outlet and ease the pipe upwards rotate and then ease down to remove.
- **3.** Remove the extended nut on the fan mounting bracket.
- 4. Lift off fan and venturi assembly.
- 5. Inspect the injector for blockage or damage.
- **6.** Inspect fan outlet sealing gasket and replace if necessary.



### 3.4 BURNER REMOVAL AND CLEANING

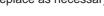
- 1. Ensure the sump is fully drained
- Undo the two screws and remove the sump cover retaining the lower flue manifold.
- Lift the manifold to clear the bottom sealing gasket and remove manifold.
- **4.** Remove the 2 burner front fixing screws and loosen the 2 rear extended nuts by at least ten turns.
- 5. Lift off the burner from the combustion chamber. To facilitate the removal angle the burner as shown.

### **IMPORTANT**

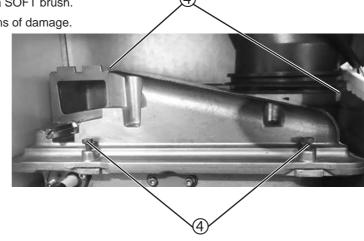
The burner head is a ceramic plaque construction. Care must be taken to ensure that **the burner is not placed down upon its face** as this may cause damage to the ceramic.

6. Brush off any deposits that may be on the ceramic with a SOFT brush.

Inspect the sealing gasket around the burner for any signs of damage. Replace as necessary.







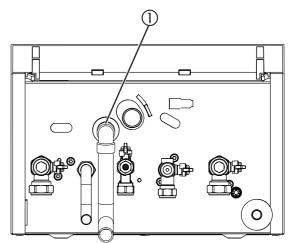
### 3.5 CLEANING THE CONDENSATE TRAP/SIPHON

Note: Ensure condensate trap is fully drained before removal.

- 1. Pull off the rubber pipe at the siphon.
- 2. Disconnect the condensate drain pipe.
- 3. Turn the siphon clockwise to disengage and lift to remove.
- 4. Flush out all deposits with clean water.
- 5. Reassemble in reverse order

Note. When reassembling ensure the trap is full of water

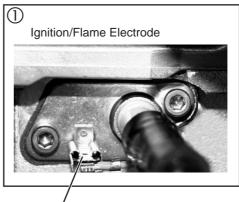




### 3.6 CLEANING THE HEAT EXCHANGER

*Note:* Ensure the condensate trap/siphon is fully drained before cleaning. Refer to Section 3.19.

- **1.** Remove the ignition/flame detection electrode. Refer to Section 3.12.
- **2.** It is advisable to replace the sump cover prior to the water flush process.
- Thoroughly flush the heat exchanger by pouring water into the top of the combustion chamber ensuring the full top area is covered.
- **4.** Remove the sump cover and clean loose deposits from the sump.
- **5.** Inspect the ignition/flame detection electrode. Ensure that they are clean and in good condition replace if necessary.
- Re-fit the ignition/flame detection electrode. Ensure that earth wire is connected to the electrode
- **7.** Check that the ignition gaps are correct. Refer to Section 3.12.





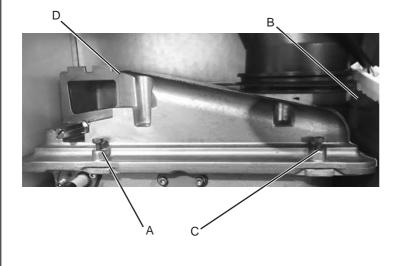


### 3.7 REASSEMBLY

### Reassemble the boiler in the following order:

- 1. Ensure that the condensate trap/siphon is full of water.
- 2. Refit the burner ensuring the sealing gasket is correctly positioned and free from damage (tighten the 4 fixing screws in the sequence A,B,C,D, shown below).
- Refit the fan / venturi assembly ensuring the retaining tabs are correctly positioned and the sealing gasket is correctly positioned and free from damage.
- Reconnect the fan electrical leads.
- Remove the sump cover and refit the lower flue manifold as shown.

- 6. Refit the sump cover.
- **7.** Refit the boiler upper and lower front panels.
  - **IMPORTANT.** Ensure that the boiler upper front panel is correctly fitted and that a good seal is made.
- 8. Turn on the gas supply at the gas service cock.
- 9. Reconnect the electrical supply.





### 3.8 REPLACEMENT OF COMPONENTS

### **GENERAL**

### When replacing ANY component

- 1. Isolate the electricity supply.
- 2. Turn off the gas supply.
- Remove the lower front panel fixing screws, swing the panel into the servicing position and remove the upper front panel. Refer to Section 3.2.

After replacing ANY component check operation of the boiler, including gas soundness, gas rate and combustion test.

### IMPORTANT.

Ensure all gas valve connections are gas tight with a gas soundness check up to the gas control valve.

When work is complete, the front panels must be correctly refitted - ensuring that a good seal is made.

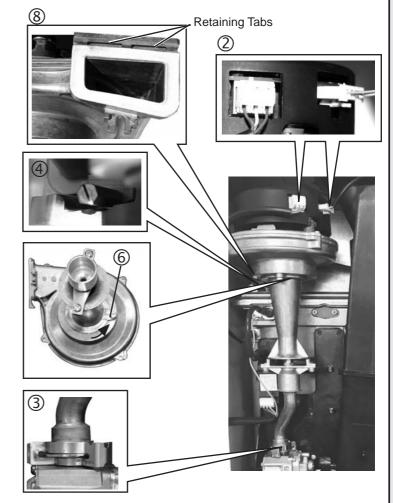
### Notes.

- In order to assist fault finding, the control panel has an LED diagnostic display.
- **2.** In order to replace components in Sections 3.20 3.32 it is necessary to drain the boiler. Refer to Section 3.19.

### THE BOILER MUST NOT BE OPERATED WITHOUT THE FRONT PANEL FITTED

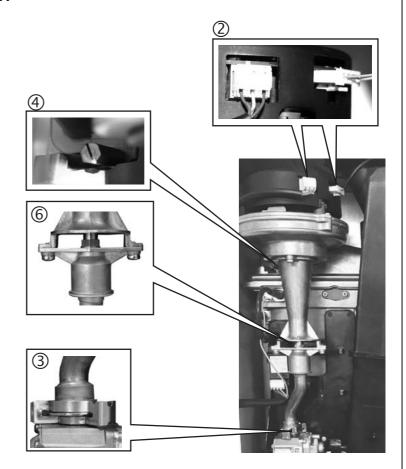
### 3.9 FAN REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Disconnect the electrical leads from the fan.
- Remove the clip from the gas control valve outlet.
- Remove the extended nut retaining the fan mounting bracket.
- 5. Lift and remove the fan and venturi assembly.
- **6.** Remove the screw and twist venturi anticlockwise to remove venturi assembly, *noting* the orientation of the venturi in relation to the fan body.
- 7. Transfer the venturi assembly to the new fan, replacing the 'o' ring if evidence of damage or deterioration is visible.
- 8. Fit the new fan / venturi assembly ensuring the retaining tabs are correctly positioned and the fan outlet sealing gasket is correctly positioned and free from damage. Refit the extended nut.
- Reassemble the boiler in reverse order, taking care not to overtighten the screw on the fan mounting bracket and ensure all gas 'o' rings are in place
- Check the operation of the boiler. Refer to Sections 2.24 & 2.25.



### 3.10 BURNER INJECTOR REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Disconnect the electrical leads from the fan.
- Remove the clip from the gas valve to venturi pipe and ease the pipe upwards, rotate and ease down to remove.
- Loosen the screw retaining the fan mounting bracket.
- 5. Lift and remove the fan and venturi assembly.
- 6. Remove the 2 injector housing screws.
- 7. Withdraw the injector housing.
- **8.** Fit the new injector housing complete with injector.
- Reassemble in reverse order, ensuring that the new gas seal supplied is located correctly in the injector housing.
- **10.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.

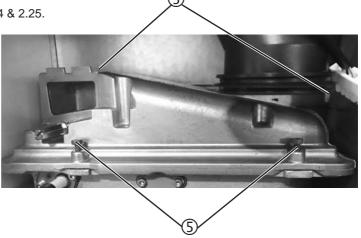


### 3.11 BURNER REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Refer to Section 3.9.
- 3. Undo the two screws and remove the sump cover.
- Lift the manifold to clear the bottom sealing gasket and remove manifold.
- Remove the 2 front fixing screws and loosen the 2 rear extended nuts.
- **6.** Lift off the burner from the combustion chamber. To facilitate the removal angle the burner as shown.
- 7. Fit the new burner, replacing any damaged or deteriorating sealing gasket.
- 8. Reassemble in reverse order.
- 9. Check the operation of the boiler. Refer to Sections 2.24 & 2.25.

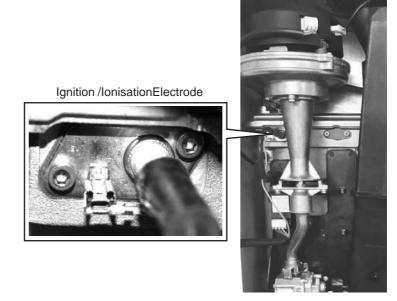


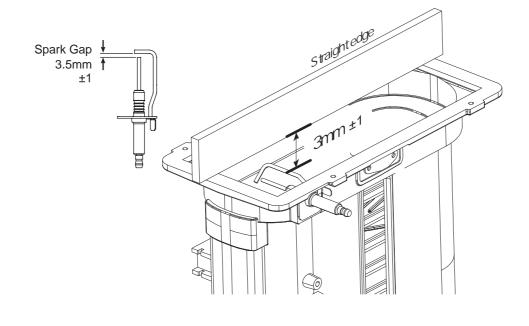




### 3.12 IGNITION ELECTRODE / IONISATION DETECTION PROBE REPLACEMENT

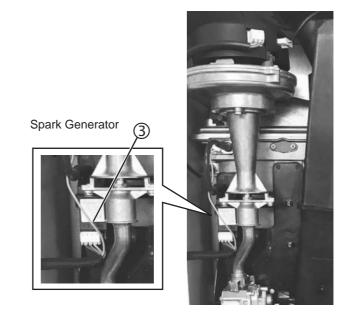
- 1. Refer to Section 3.8.
- 2. Remove the burner. Refer to Section 3.11.
- 3. Unplug the ignition lead from the electrode.
- **4.** Remove the earth lead from the ignition electrode/ionisation detection probe.
- **5.** Remove the 2 screws holding the ignition electrode to the combustion chamber.
- 6. Remove the electrode.
- **7.** Fit the new ignition electrode, using the new gasket supplied. Check dimensions as shown.
- 8. Reassemble in reverse order.
- **9.** Check the operation of the boiler. Refer to Sections 2.24 & 2.25.





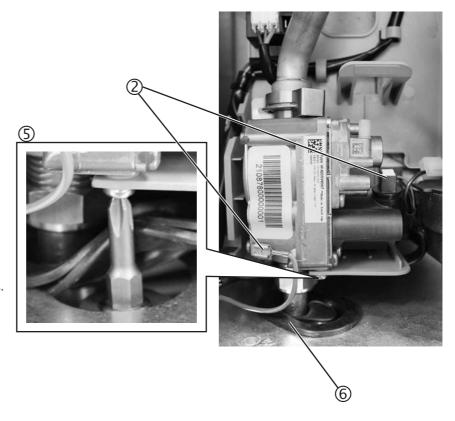
### 3.13 SPARK GENERATOR REPLACEMENT

- 1. Refer to Section 3.8.
- **2.** Disconnect the leads from the spark generator.
- Pull the spark generator to unclip from the mounting bracket.
- **4.** Fit the new spark generator and reassemble in reverse order ensuring that the the earth lead is replaced.
- **5.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.



### 3.14 GAS CONTROL VALVE REPLACEMENT

- 1. Refer to Section 3.8.
- Unplug the electrical lead connection from the gas control valve and disconnect the earth wire.
- **3.** Remove the outlet gas valve clip and slide the pipe upwards.
- **4.** Undo the gas inlet pipe union at the inlet to the gas control valve.
- Undo the single screw fixing the gas valve to the mounting bracket and withdraw the valve forwards. To gain access, temporarily move the seal.
- 6. Fit the new gas control valve, ensuring that the 'o' ring and sealing washer are in place. Replace screw and reconnect gas and electrical connections. Ensure sealing washer is fully located.
- **7.** Ensure all gas valve connections are gas tight with a gas soundness check up to the gas control valve.
- **8.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.



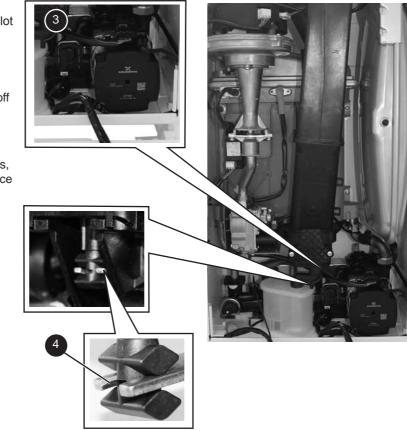
### 3.15 DIVERTER VALVE ACTUATOR REPLACEMENT

Refer to Section 3.8.

To remove the motor:

- Remove the condensate trap/siphon. Refer to Section 3.16.
- Place a flat bladed screwdriver in the actuator slot provided and ease out the actuator.
- Before replacing the diverter valve actuator proceed as follows:
  - Ensure that the switched live to the boiler is off and that all DHW taps are shut and that preheat is switched off.
  - Press and hold the "PREHEAT" and "RESTART" buttons together for more than 5s, the last 3 faults will then be shown in sequence before "SL" is shown
  - c. Press "PREHEAT", "SH" will be shown
  - d. Press "PREHEAT", "UF" will be shown
  - e. Press "PREHEAT", "DU" will be shown
  - f. Press "RESTART" and the diverter valve will move to the mid-position
- 4. Fit the new motor ensuring the arm is correctly engaged in the metal fork and re-assemble in reverse order ensuring the condensate trap/ siphon is refilled with water.
- 5. Check the operation of the boiler.

**Note.** All spares will be delivered in mid-position therefore ignore point 3 and proceed to point 4.

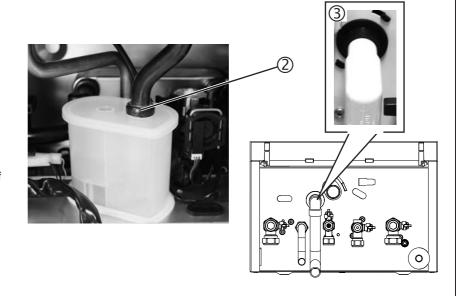


### 3.16 CONDENSATE TRAP/SIPHON REPLACEMENT

1. Refer to Section 3.8.

**Note:** Ensure condensate trap is fully drained before removal.

- 2. Pull off the rubber pipe at the SIPHON.
- 3. Disconnect the condensate drain pipe.
- Turn the siphon clockwise to disengage and lift to remove.
- 5. Reassemble in reverse order.
- When reassembling ensure the trap is full of water.
- **7.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.

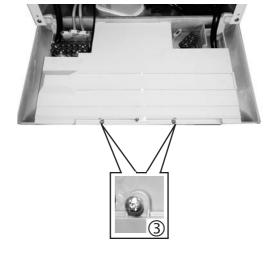


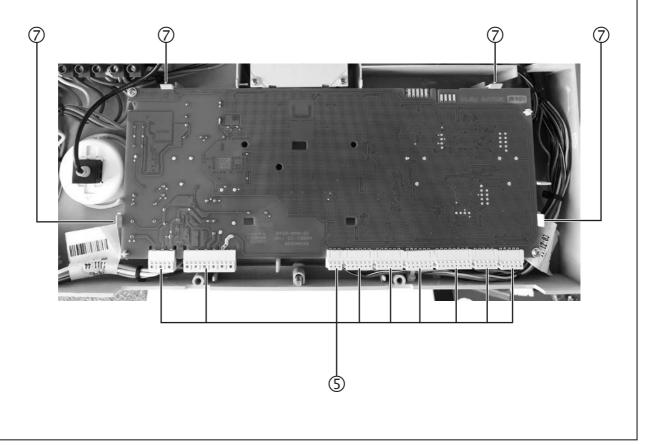
### 3.17 MAIN PCB REPLACEMENT

\* Note. that production boiler PCB's are factory pre-set to operate for boiler range and output, but when ordering PCB as a spare

**Note.** Fit the earth strap provided with the PCB to your wrist and secure to a suitable earth on the boiler chassis.

- 1. Refer to Section 3.8.
- 2. Rotate all control knobs into the upright position.
- 3. Remove the 2 screws retaining the control box cover.
- 4. Carefully lift the cover at the front & pull forward to remove.
- 5. Unplug all connections to the PCB.
- 6. Remove the two screws that secure the PCB
- Spring out the four side retaining clips and pull the PCB upwards to clear the retaining posts.
- 8. Unclip the light guide and secure this to the new PCB
- **9.** Insert the new PCB and secure all electrical connections. Ensure control knobs are correctly aligned with PCB.
- 10. Reassemble in reverse order.
- **11.** a. Turn power on, display shows uP. Rotate all three dials fully anti-clockwise.
  - b. Press RESTART, display shows oF
  - c. Turn power off
  - d. Turn power on, display shows F9
  - e. Using central heating knob, rotate clockwise to select between "C" (combi with preheat) or "ES" (combi without preheat).
  - f. Using central heating knob, rotate clockwise or anticlockwise to show "n" for Natural Gas, then press restart button.
  - g. Using central heating knob rotate clockwise or anticlockwise to show boiler size, select correct 24, 30 or 35 then press restart button.
  - h. Display shows "C", "n", Boiler size, internal number.
  - j. Press restart. New PCB is now programmed.
- 12. Check operation of the boiler.

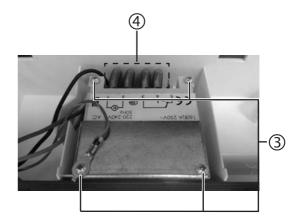




### 3.18 REPLACING THE MECHANICAL TIMER

- 1. Refer to Section 3.8.
- Swing the boiler lower front panel into the service position. Refer to Section 3.2.
- Remove the 4 fixing screws.
- 4. Disconnect the 4 push on connectors.
- 5. Remove programmer, earth cable and cover.
- 6. Re-fit 4 push on connectors to new programmer.
- Fit programmer and retain with 4 screws previously removed.
- 8. Replace the lower front panel.
- Check operation of the boiler. Refer to Sections 2.24 & 2.25.

**Note.** To program refer to user guide at rear of this book.



### 3.19 DRAINING THE BOILER

### **CENTRAL HEATING CIRCUIT**

- 1. Refer to Section 3.8.
- 2. Close all the CH water isolating valves on the boiler inlet.
- To drain the primary heat exchanger circuit: Open the drain valve and attach a length of hose to the CH drain point.
- **4.** After replacing any component on the boiler, remove the hose, close the drain valve and open all system isolating valves (repressurise as appropriate).
- 5. Check operation of the boiler. Refer to Sections 2.24 & 2.25.

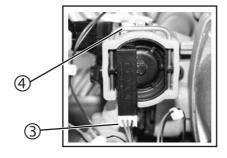
# CH DHW Inlet Crain Drain CH Return

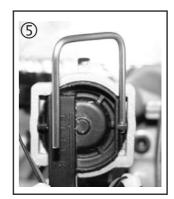
### DOMESTIC HOT WATER CIRCUIT

- 1. Refer to Section 3.8.
- 2. Close the DHW water isolating valve on the boiler inlet.
- 3. To drain the domestic hot water circuit: As there is no direct drain for the domestic hot water circuit, depending on the location of the boiler, opening the lowest hot water tap may drain this circuit. However it must be noted that some residual water will be experienced during replacement of components.
- 4. After replacing any component on the boiler, close tap, close the drain valve and open all system isolating valves (repressurise as appropriate)
- 5. Check operation of the boiler. Refer to Sections 2.24 & 2.25.

### 3.20 DHW FLOW TURBINE SENSOR REPLACEMENT

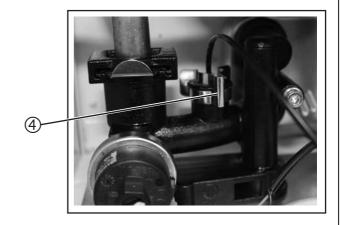
- 1. Refer to Section 3.8.
- **2.** Drain the DHW system. Refer to Section 3.19.
- 3. Pull off the electrical connection.
- **4.** Using a suitable tool, lift and remove the retaining clip.
- **5.** Use the clip to ease the turbine sensor from its housing.
- 6. Re-assemble in reverse order.
- **7.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.

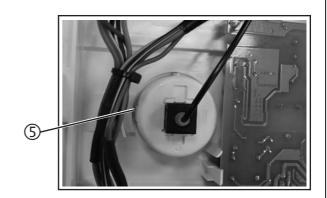




### 3.21 PRESSURE GAUGE REPLACEMENT

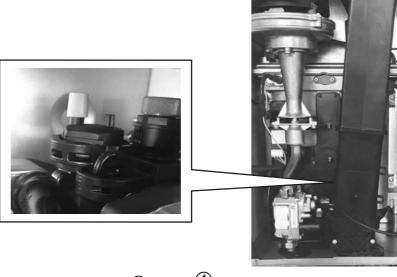
- 1. Refer to Section 3.8.
- Drain the heating system. Refer to Section 3.21.
- Remove the boiler front (See Section 3.8), lower the control panel and remove the control box cover.
- **4.** Ensuring there is no pressure in the system unclip the C clip from the flow manifold port and remove the capillary connection together with 'o' ring.
- **5.** Releasing the two retaining clips on the pressure gauge ease the pressure gauge through the front of the control panel.
- **6.** Fit the new pressure gauge from the front of the control panel ensuring correct orientation. Locate push fit connection into port ensuring 'o' ring in place and secure with the C clip.
- 7. Refill the boiler. Refer to Section 2.16.
- Check that the boiler operates in both DHW & CH modes.

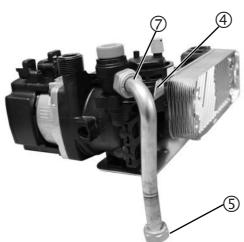




### 3.22 SAFETY RELIEF VALVE REPLACEMENT

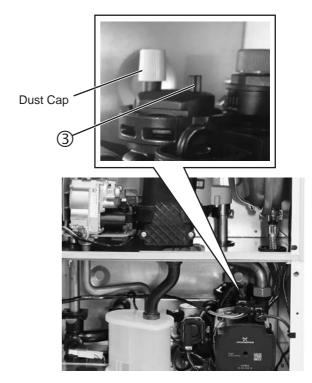
- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- Pull out and remove the clip (positioned safety valve.
- Undo the safety valve pipe compression fitting positioned outside the boiler casing.
- 5. Lift out the safety valve/pipe assembly.
- 6. Remove the safety valve pipe and transfer to the new safety valve.
- Reassemble in reverse order ensuring the retaining clip is correctly fitted and the pipe compression fitting retightened.
- 8. Refill the boiler. Check operation of the boiler. Refer to Sections 2.24 & 2.25.





### 3.23 PUMP AUTOMATIC AIR VENT REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- Using a suitable screwdriver positioned between the air vent dust cap and the plastic protrusion, turn the air vent carefully anti clockwise to disengage and lift to remove.
- 4. Fit the new air vent and ensure dust cap is open
- 5. Re-assemble in reverse order ensuring the return thermistor is replaced.
- 6. Refill the boiler. Check operation of the boiler. Refer to Sections 2.24 & 2.25.

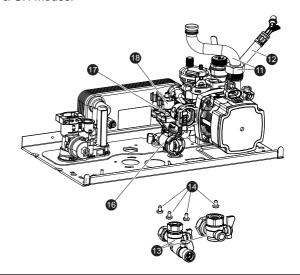


### 3.24 DIVERTER VALVE BODY ASSEMBLY REPLACEMENT

To remove the valve body assembly:

- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- 3. Remove the condensate trap/siphon. Refer to Section 3.16.
- 4. Remove the electrical plug. Refer to Section 3.17.
- Place a flat bladed screwdriver in the diverter valve motor body slot provided and ease out the motor. Refer to Section 3.15.
- 6. Remove the return thermistor electrical connection. Refer to Section 3.30.
- 7. Remove the pump electrical connections. Refer to Section 3.26 no. 3.
- 8. Remove DHW Turbine electrical connection. Refer to Section 3.20 no. 3.
- 9. Remove the DHW plate heat exchanger (note orientation). Refer to Section 3.25.
- Undo the safety valve pipe compression fitting. See No.5 Section 3.22.
- 11. Loosen the nut above pump and rotate the pipe.
- 12. If required remove expansion vessel connection hose. Refer to Section 3.32.
- 13. Remove the DHW inlet and CH return connection situated beneath the boiler.
- Remove the four torx head screws fixing the return manifold to the boiler sheet steel base.

- 15. Lift the manifold assembly and remove from boiler.
- 16. Twist and remove the DHW manifold.
- 17. Remove the two diverter valve body fixing screws and withdraw the diverter valve body assembly.
- 18. Fit the new diverter valve body assembly and replace the two fixing screws.
- 19. Refit the DHW manifold, fit the assembly back to the boiler and reassemble in reverse order.
- Refill the boiler. Check that the boiler operates in both DHW & CH modes.

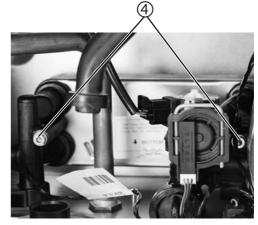


### 3.25 DHW PLATE HEAT EXCHANGER REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- 3. Remove the condensate siphon. Refer to Section 3.16.
- 4. Remove the two plate heat exchanger fixing screws.
- 5. Slide the plate heat exchanger to the left and push the plate back to disengage.
- 6. Remove the plate heat exchanger.
- 7. Fit the new plate heat exchanger using the new 'O' rings provided and re-assemble in reverse order.

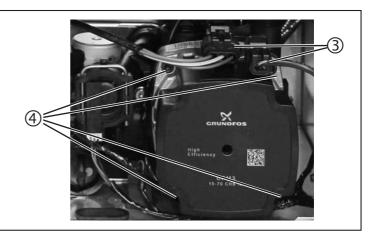
Note. Ensure dimples and "bottom" are lower most.

- 8. Refill the boiler.
- 9. Check operation of the boiler. Refer to Sections 2.24 & 2.25.



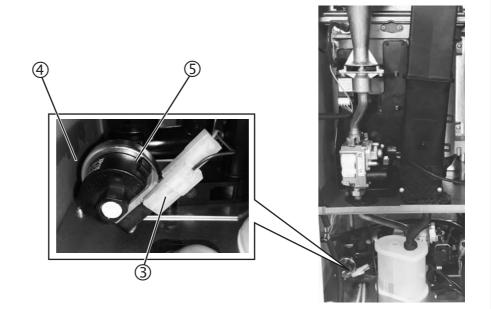
### 3.26 PUMP HEAD REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- ${\bf 3.}\;\;$  Disconnect the two electrical leads from the pump.
- 4. Remove the 4 Allen screws retaining the pump head.
- 5. Remove the pump head.
- **6.** Fit the new pump head.
- 7. Reassemble in reverse order.
- 8. Refill the boiler.
- 9. Check operation of the boiler. Refer to Sections 2.24 & 2.25.



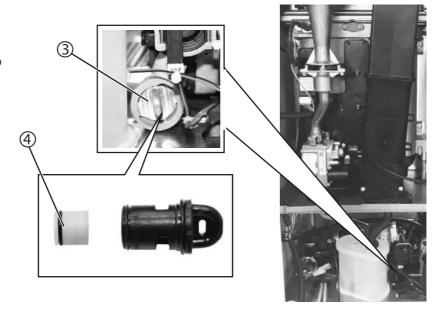
### 3.27 CH WATER PRESSURE SWITCH REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- 3. Pull off the two electrical connections.
- 4. Using a suitable tool, pull out the metal retaining clip.
- 5. Carefully withdraw the pressure switch.
- 6. Fit the new pressure switch and re-assemble in reverse order.
- 7. Refill the boiler.
- 8. Check operation of the boiler. Refer to Sections 2.24 & 2.25.



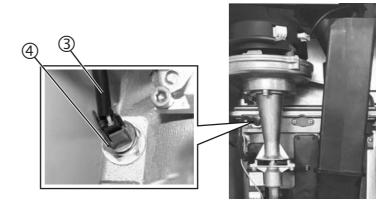
### 3.28 DHW FILTER & DHW FLOW REGULATOR CLEANING/REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- 3. Turn the housing anti clockwise and pull forward to remove the cartridge.
- 4. Using a pair of pliers, pull out the plastic filter/flow regulator.
- 5. Clean or replace filter as necessary.
- 6. Reassemble in reverse order.
- 7. Refill the boiler.
- 8. Check operation of the boiler. Refer to Sections 2.24 & 2.25.



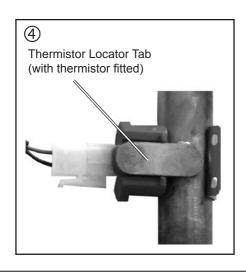
### 3.29 FLOW THERMISTOR

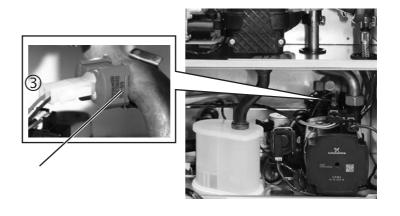
- 1. Refer to Section 3.8.
- 2. Drain down the boiler. Refer to Section 3.19.
- 3. Unplug the electrical lead.
- **4.** Unscrew the thermistor (to facilitate removal a 13mm socket spanner should be used).
- **5.** Fit the new thermistor using the sealing washer provided.
- 6. Reassemble in the reverse order.
- 7. Refill the boiler.
- **8.** Check the operation of the boiler. Refer to Sections 2.24 & 2.25.



### 3.30 RETURN THERMISTOR REPLACEMENT REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Unclip the return thermistor from the return pipe and withdraw it from the boiler.
- 3. Disconnect the electrical lead from the thermistor.
- 4. Reconnect the electrical lead to the new thermistor and reassemble in reverse order, ensuring that the thermistor is securely fitted to the pipe on the thermistor locator tab as shown.
- 5. Check that the boiler operates in both DHW & CH Mode.





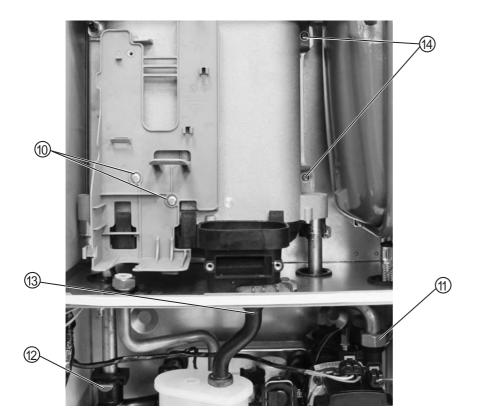
### 3.31 HEAT ENGINE RENEWAL

### Refer also to Section 2.1 - 'Boiler Exploded View'

**IMPORTANT** - Before starting the removal procedure, protect the gas and electrical controls with a waterproof sheet or plastic bag.

- 1. Refer to Section 3.8.
- 2. Drain the boiler. Refer to Section 3.19.
- **3.** Remove the fan / venturi assembly and place on one side. Refer to Section 3.9.
- 4. Remove burner and place on one side. Refer to Section 3 11
- 5. Remove the ignition electrode. Refer to Section 3.12.
- 6. Remove the spark generator. Refer to Section 3.13.
- 7. Remove the gas valve. Refer to Section 3.14.
- 8. Remove the expansion vessel. Refer to Section 3.32.
- 9. Remove the flow thermistor. Refer to Section 3.29.
- **10.** Remove the 2 M5 screws retaining the gas valve mounting bracket and transfer bracket to the new heat exchanger.
- **11.** Undo the inlet pipe union nut, swing the pipe and pull down to remove from heat exchanger.
- **12.** Pull out the flow pipe spring clip, pull the pipe down to remove from heat exchanger.
- **13.** Remove the condensate rubber pipe from the sump.

- 14. Remove the two heat exchanger fixing screws.
- **15.** To remove the Heat exchanger slide out of location bracket.
- 16. If replacement sump required: Rotate heat exchanger assembly 180°. Place new sump onto heat exchanger, ensuring correct orientation and seal is in place. Then gently apply pressure to the base of the sump at each tab fixing point and engage tabs onto the heat exchanger.
- 17. Reassemble in reverse order, ensuring the heat exchanger LH retaining bracket is correctly positioned. Replace any new 'o' rings supplied with new heat exchanger and replacing gaskets or seals if any sign of damage is evident. When replacing the spring clips located on the return pipe connection, ensure clip is oriented to correctly match connecting pipe diameters.
- 18. Ensure the trap/siphon is filled with water. Refer to Section 3.15.
- 19. Refill the boiler.
- **20.** Ensure all gas valve connections are gas tight with a gas soundness check up to the gas control valve.
- 21. Check operation of the boiler. Refer to Sections 2.24 & 2.25.



Shown as 180° position



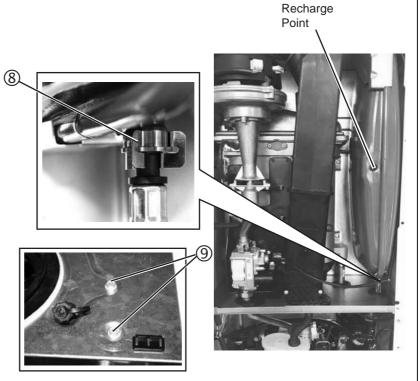
### 3.32 EXPANSION VESSEL RECHARGING & REPLACEMENT

### **RECHARGING**

- 1. Refer to Section 3.8.
- 2. Remove the charge point cover.
- 3. Recharge the tank pressure to 0.75 bar.
- 4. Re-assemble in reverse order
- **5.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.

### **REPLACEMENT**

- 6. Refer Section 3.8.
- 7. Drain the boiler CH circuit.
- **8.** Remove the retaining clip on the vessel connection pipe.
- Support the expansion vessel and unscrew the 2 screws from the securing clamp, located on the top of the boiler, and remove. (Note the position of the bracket on the vessel)
- **10.** Remove the expansion vessel taking care not to damage the adjacent wiring harness.
- 11. Fit the new expansion vessel.
- **12.** Reassemble in reverse order ensuring the 'o' ring seal is in place.
- 13. Refill the boiler.
- **14.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.



### 3.33 BOILER SEALING PANEL SEAL REPLACEMENT

- 1. Refer to Section 3.8.
- 2. Remove the old seal from the casing and thoroughly clean the casing surfaces.
- **3.** Fit the new self adhesive seal ensuring all joints provide an air tight seal.
- 4. Reassemble in reverse order.
- **5.** Check operation of the boiler. Refer to Sections 2.24 & 2.25.

**Note.** Ensure that the boiler front panel is correctly sealed, compressing the seal to make an airtight joint.



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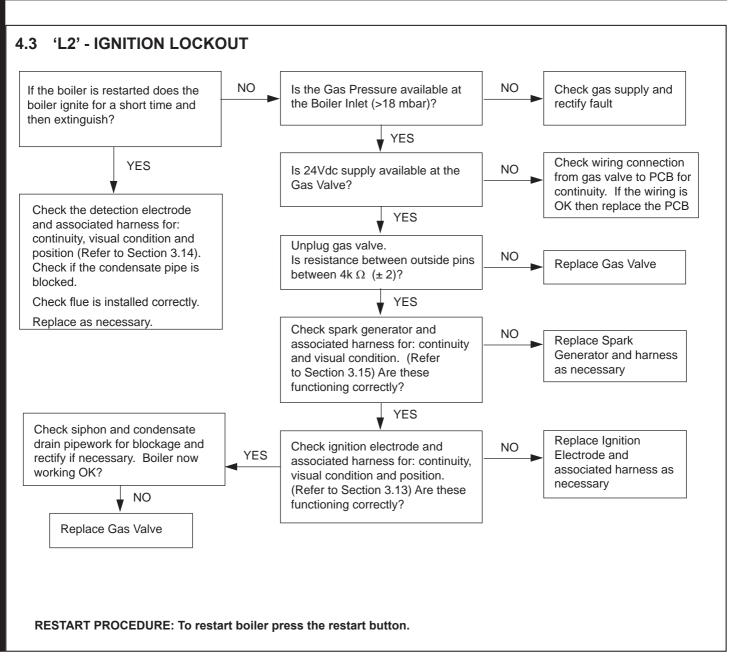
### 4 FAULT FINDING

### 4.1 FAULT FINDING CHART MAIN MENU

'L1'	GO TO SECTION 4.2 - FLOW TEMPERATURE OVERHEAT LOCKOUT
	FLOW TEMPERATURE OVERHEAT LOCKOUT
	GO TO SECTION 4.3 -
'L2'	IGNITION LOCKOUT
	E DECETO WITHIN 45 MINO
'LC'	5 RESETS WITHIN 15 MINS - TURN POWER OFF AND ON
20	TORRY OVER OFF ARE OR
(1.2)	GO TO SECTION 4.5 -
'L6'	FALSE FLAME LOCKOUT
	GO TO SECTION 4.6 -
'F1'	LOW WATER PRESSURE
(F2 on Fn on Ln)	GO TO SECTION 4.7 -
'F2 or Fn or Ln'	FLAME LOSS
	GO TO SECTION 4.8 -
'F3'	FAN FAULT
'L4 or F4'	GO TO SECTION 4.9 - FLOW THERMISTOR FAULT
24 01 1 4	FLOW THERMISTOR FAULT
	GO TO SECTION 4.10
'L5 or F5'	RETURN THERMISTOR FAULT
	GO TO SECTION 4.11
'F6'	OUTSIDE SENSOR FAULT
(F-7)	LOW MAINS VOLTAGE -
'F7'	CONTACT ELECTRICITY PROVIDER
	PCB UNCONFIGURED/FAULTY OR GAS VALVE
'F8 or L8'	SHORT CIRCUIT. SEE SECTION 3.14
	IF FAULT PERSISTS REPLACE PCB
'F9 or L9'	REPLACE PCB
133.25	1.2. 2.192 1 92
	NEO ATIVE DIFFERENTIAL
'FA'	NEGATIVE DIFFERENTIAL FLOW OR RETURN THERMISTOR FAULT
174	
	DIFF GREATER THAN 50°C
'FU'	CHECK ISOLATION VALVES ARE OPEN
	CHECK PUMP CHECK RAD VALVES OPEN
	CHECK SYSTEM BLOCKAGES
No OH DUT	GO TO SECTION 4.15
NO CH BUT HW OK	
NO HW BUT CH OK	GO TO SECTION 4.16
NO DIODI AV	GO TO SECTION 4.17
NO DISPLAY	

RESTART PROCEDURE: To restart boiler press the restart button.

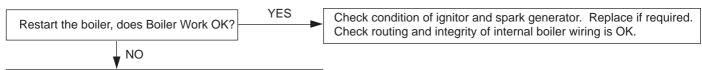
### 4.2 'L1' - FLOW TEMPERATURE OVERHEAT LOCKOUT Is the Boiler and CH System filled with water and all NO Fill and vent the system and open all isolation and radiator valves open? isolation valves, then restart boiler YES Is the Flow/Return Differential across the Boiler in YES Check that the Pump is rotating freely. Is excess of 30°C? the Differential now below 20°C? NO YES NO Check the Return Thermistors OK, now Replace the Pump, (Refer to Section 3.12) restart boiler then restart boiler Check resistance using a suitable multimeter connected across the thermistor's terminal pins At 25 °C expect 9,700 - 10,300 Ohms At 60 °C 2,400 - 2,600 Ohms expect **RESTART PROCEDURE:** To restart boiler press the restart At 85 °C 1,000 - 1,100 Ohms expect button.



### 4.4 'LC' - 5 RESETS WITHIN 15 MINS

Turn power off and on

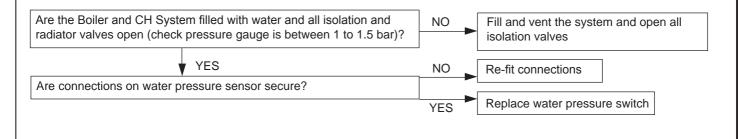
### 4.5 'L6' - FALSE FLAME LOCKOUT



Replace ignitor, if fault persists replace spark generator.

RESTART PROCEDURE: To restart boiler press the restart button.

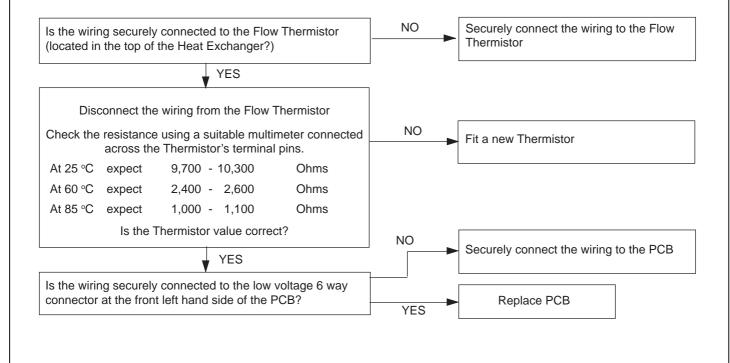
### 4.6 'F1' - LOW WATER PRESSURE



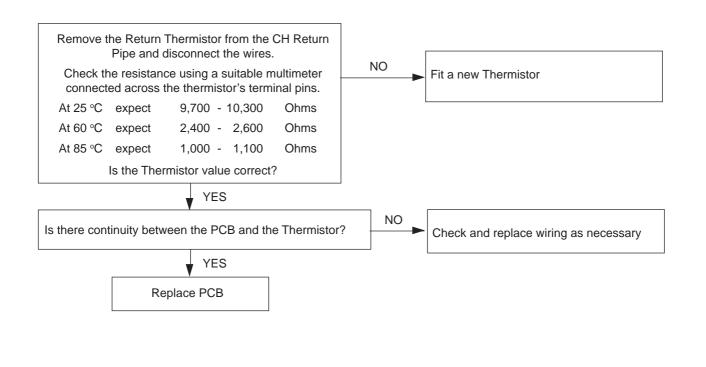
### 4.7 'F2 OR FN OR LN' - FLAME LOSS Does the boiler ignite for a short NO NO Is the Gas Pressure available at Check gas supply and time and then extinguish? the Boiler Inlet (18 mbar)? rectify fault YES YES Check wiring from gas Is 24Vdc supply available at the NO valve to PCB for continuity. Gas Valve while the flame is on? NO Is the top flue manifold seal present If the wiring is OK then and correctly fitted.? replace the PCB YES YES Check spark generator and NO Replace Spark Generator associated harness for: continuity and Harness as necessary. and visual condition. (Refer Check if condensate pipe is to Section 3.15) Are these blocked. Check if flue is blocked. functioning correctly? Replace as necessary. YES Replace Ignition Check ignition electrode and NO Electrode and associated harness for: continuity, associated harness as visual condition and position. necessary (Refer to Section 3.13) Are these functioning correctly? Re-fit correctly or replace YES NO Check siphon and condensate Replace Gas Valve drain pipe work for blockage and rectify if necessary. Boiler now working OK?

# Does the wiring from the Fan to the PCB have secure connections at both ends and has not deteriorated? Does the wiring have continuity? YES NO Rectify Wiring & connections YES NO Replace PCB YES Replace Fan

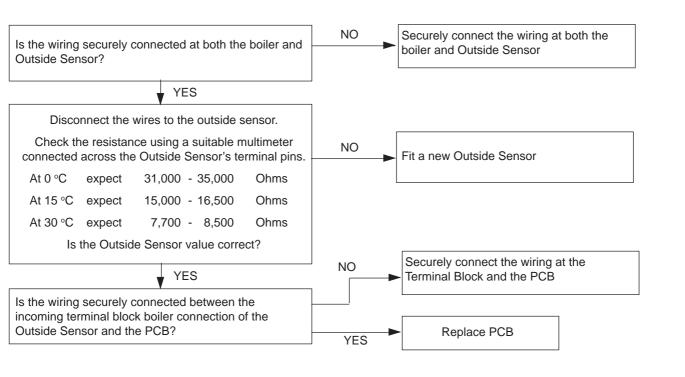
### 4.9 'L4 OR F4' - FLOW THERMISTOR FAULT



### 4.10 'L5 OR F5' - RETURN THERMISTOR FAULT



### 4.11 F6 - OUTSIDE SENSOR FAULT



### 4.12 F7 - LOW MAINS VOLTAGE

Contact electricity provider

### 4.13 F8/L8 - LOCKOUT DUE TO PARAMETER FAULT

Reprogram PCB as described in Section 3.17.

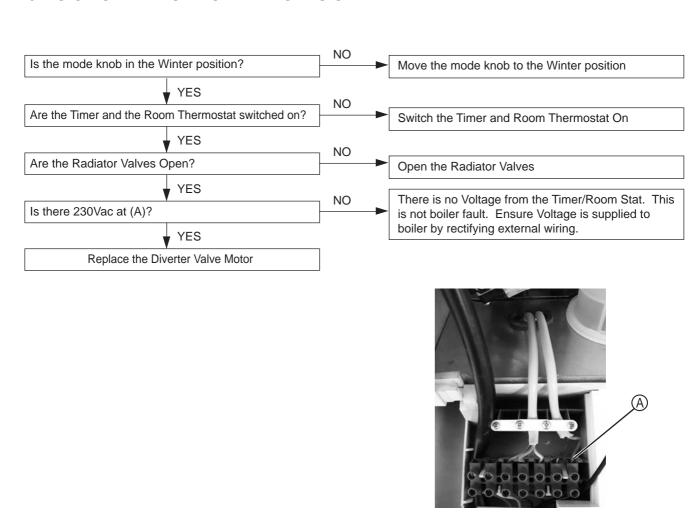
### 4.14 F9/L9 - PCB FAULT

Replace PCB -

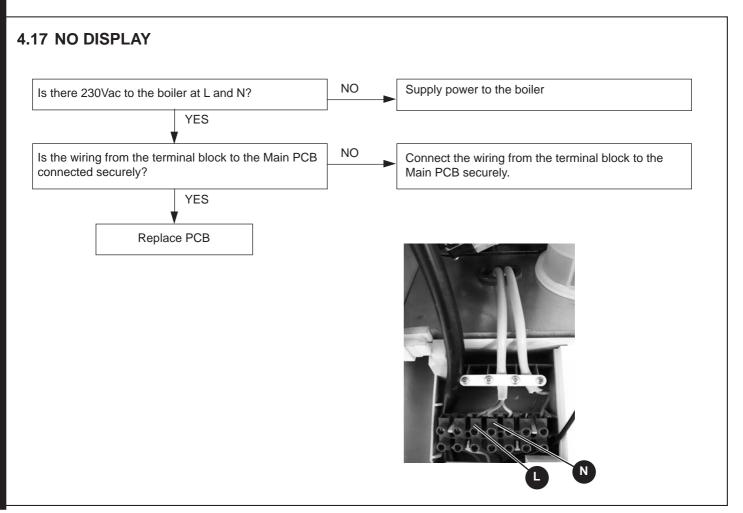
Reprogram PCB as described in Section 3.17.

If fault persists replace PCB

### 4.15 NO CH OPERATION BUT HW WORKS OK



### 4.16 NO HW BUT CH ON Is hot and cold pipework crossed? Does the display show "dH" when a tap is on? YES Adjust flow rates to achieve 35° Are the flow rates correct as per Section 1.16. temp rise and check filter fitted in YES turbine is not blocked with debris. Is the wiring between the PCB and the diverter NO Reconnect wiring or valve actuator connected? NO replace wiring harness if Is the wiring connected YES no continuity. NO between PCB and DHW sensor? NO Check diverter head fully engaged onto Re-engage diverter YES waterset body head. Remove the turbine, and YES check for debris in the turbine. Replace turbine Replace PCB if necessary. Is DHW Is diverter stuck in the CH position OK? YES NO Check and replace diverter valve actuator head. Replace turbine sensor Is Boiler DHW OK? NO Change diverter valve assembly. Re-connect wiring



### **SECTION 5 - SPARE PARTS**

### **5 SPARE PARTS**

When replacing any part on this appliance use only spare parts that you can be assured conform to the safety and performance specification that we require. Do not use reconditioned or copy parts that have not been clearly authorised by Ideal Boilers. Failure to do so could affect safety or performance of this appliance.

Our Parts team are also available to help with your Spare Parts enquiries on 01482 498665.

When calling, and to ensure we can provide you with the most accurate parts information, please ensure you have the following to hand;

- Boiler Model
- Appliance GC Number
- Boiler Serial Number

# Code Of Practice

For the installation, commissioning and servicing of domestic heating and hot water products

Benchmark places responsibilities on both manufacturers and installers.\*
The purpose is to ensure that customers\*\* are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturer's instructions by competent persons and that it meets the requirements of the appropriate Building Regulations. Installers are required to carry out work in accordance with the following:

### Standards of Work

- Be competent and qualified to undertake the work required.
- Install, commission, service and use products in accordance with the manufacturer's instructions provided.
- Ensure that where there is responsibility for design work, the installation is correctly sized and fit for purpose.
- Meet the requirements of the appropriate Building Regulations. Where this involves notifiable work be a member of a Competent Persons Scheme or confirm that the customer has notified Local Authority Building Control (LABC), prior to work commencing.
- Complete all relevant sections of the Benchmark Checklist/Service Record when carrying out commissioning or servicing of a product or system.
- Ensure that the product or system is left in a safe condition and, whenever possible, in good working order.
- Highlight to the customer any remedial or improvement work identified during the course of commissioning or servicing work.
- Refer to the manufacturer's helpline where assistance is needed.
- Report product faults and concerns to the manufacturer in a timely manner.

### **Customer Service**

- Show the customer any identity card that is relevant to the work being carried out prior to commencement or on request.
- Give a full and clear explanation/demonstration of the product or system and its operation to the customer.
- Hand over the manufacturer's instructions, including the Benchmark Checklist, to the customer on completion of an installation.
- Obtain the customer's signature, on the Benchmark Checklist, to confirm satisfactory demonstration and receipt of manufacturer's instructions.
- Advise the customer that regular product servicing is needed, in line with manufacturers' recommendations, to ensure that safety and efficiency is maintained.
- Respond promptly to calls from a customer following completion of work, providing advice and assistance by phone and, if necessary, visiting the customer.
- Rectify any installation problems at no cost to the customer during the installer's guarantee period.



<sup>\*</sup>The use of the word "installer" is not limited to installation itself and covers those carrying out installation, commissioning and/or servicing of heating and hot water products, or the use of supporting products (such as water treatment or test equipment).

<sup>\*\*</sup>Customer includes householders, landlords and tenants.

# Benchmark Commissioning & Warranty Validation Service Record

It is a requirement that the boiler is installed and commissioned to the manufacturers' instructions and the data fields on the commissioning checklist completed in full.

To instigate the boiler warranty the boiler needs to be registered with the manufacturer within one month of the installation. The warranty rests with the end-user (consumer), and they should be made aware it is ultimately their responsibility to register with the manufacturer, within the allotted time period.

It is essential that the boiler is serviced in line with the manufacturers' recommendations, at least annually. This must be carried out by a competent Gas Safe registered engineer. The service details should be recorded on the Benchmark Service and Interim Boiler Work Record and left with the householder. Failure to comply with the manufacturers' servicing instructions and requirements will invalidate the warranty.



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This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission according to the manufacturers' instructions and complete this Benchmark Commissioning Checklist will invalidate the warranty. This does not affect the customer's statutory rights.

\* All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

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### GAS BOILER SYSTEM COMMISSIONING CHECKLIST & WARRANTY VALIDATION RECORD

Address:																				
Boiler make and model:																				
Boiler serial number:																				
Commissioned by (PRINT NA	ME):			,	G	Gas S	afe	registra	ation nu	mber:							,	·	,	
Company name:	<u> </u>				T	Геlерһ	none	numb	er:											
Company email:					С	Comp	any	addres	ss:											
													Coi	mmiss	ioning	date:				
Heating and hot water system	complies with the appropria	te Building	Regulatio	ns?															Yes	
Optional: Building Regulations	Notification Number (if app	icable):																		
Time, temperature control and	boiler interlock provided for	central hea	ting and I	hot wat	er														Yes	
	·																			
					V	Neath	ner c	omper	nsation		Smart t	hermo	ostat	with a	utomi	sation a	and or	otimisa	ition	
Boiler Plus option chosen for o	combination boiler in ENGLA	ND																		
Time and temperature control	to hot water		Cvlin	der the	rmostat a															
·		nre-exist																		
,		pre-exist	ng						rilled								INC	ot requ	irea	
, ,	alasa da ada a Mahiri Makir			-1 611			201	D0756	20										v	
		oitor applied	upon fina	aı tılı, ın				BS759	33 and i	poller ma	inutacti	urers'			5				Yes	
	d?																			
					В	Brand	l:						Pro	oduct:						
			ng						Fitted								No	ot requ	ired	
CENTRAL HEATING MODE n	neasure and record (as app	opriate)								1										
Gas rate (for combination boile	ers complete DHW mode ga	s rate)							m³/hr			or							1	ít³/hr
Central heating output left at factory settings?					Yes							No								
If no, what is the maximum central heating output selected?										kW										
Dynamic gas inlet pressure																			n	nbar
Central heating flow temperate	ure																			°C
Central heating return tempera	ature																			°C
System correctly balanced/reb	palanced?																	`	res	
COMBINATION BOILERS ON	LY																			
Is the installation in a hard wat	ter area (above 200ppm)?									Yes									No	
Water scale reducer/softener		pre-exist	ng		Fitted					Not required										
What type of scale reducer/so	ftener has been fitted?			Bran	ıd:							Prod	uct:							
Water meter fitted?										Yes									No	
If yes- DHW expansion vessel		pre-exist	ng							Fitted							No	t requi	red	
Pressure reducing valve		pre-exist	ng							Fitted							No	t requi	red	
DOMESTIC HOT WATER MO	DE Measure and record																			
Gas rate									m³/hr			or							1	ft³/hr
Dynamic gas inlet pressure at	maximum rate																		n	 nbar
Cold water inlet temperature																				°C
Hot water has been checked a	at all outlets								Yes	-	Temper	ature								°C
CONDENSATE DISPOSAL																				
					ctions an	nd/or l	BS5	546/BS	36798											Yes
Point of termination								Inte	ernal	Ex	ternal (	only v	vher	e inter	nal ter	minatio	n imp	ractica	al)	
Method of disposal								Gra	avity									Pumpe	ed	
ALL INSTALLATIONS																				
	At max rate:	СО			pp	pm	CO	2			%	CO/	CO <sub>2</sub>						R	 ≀atio
Record the following	At min rate (where possible	e) CO			pp	-					%	CO/	CO <sub>2</sub>						R	≀atio
Central heating return temperature         °C           System correctly balanced/re-balanced?         Yes           COMBINATION BOILERS ONLY           Water scale reducer/softener         pre-existing         Fitted         Not required           What type of scale reducer/softener has been fitted?         Brand:         Yes         Product:           Water meter fitted?         Fitted         Product:         Not required         Not required           Pressure reducing valve         pre-existing         Brand:         Fitted         Not required         Not required           DOMESTIC HOT WATER MODE Measure art record           Cold water inlet temperature         Temperature         Temperature         Temperature         Temperature         ***C           CONDENSATE DISPOSAL         The condensate drain has been installed in accordance with the manufacturers instructions and/or safetyles and installed in accordance with the manufacturers instructions and/or safetyles and installed in accordance with the manufacturer instructions and/or safetyles and installed in accordance with the manufacturer instructions and/or safetyles and installed in temperature         ***         ***         **         **         **         **         **         **         **         **         **         **         **         **         **																				
The operation of the boiler and	d system controls have beer	demonstra	ed to and	d under	rstood by	y the	cust	omer									,	Yes		
No   Fine   No   No   No   No   No   No   No   N																				
Commissioning Engineer's sig	nature																			
LIO contirm estictactory domor	netration and receipt of man	ITacturere' li	erature)																	

<sup>\*</sup> All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.



### SERVICE & INTERIM BOILER WORK RECORD

It is recommended that your boiler and heating system are regularly serviced and maintained, in line with manufacturers' instructions, and that the appropriate service / interim work record is completed.

### Service provider

When completing a service record (as below), please ensure you have carried out the service as described in the manufacturers' instructions. Always use the manufacturers' specified spare parts.

SERVIC	F/INTER	IM WORK O	N ROII F	R delete as	annranriata	Date:			
Engineer		IIII WORKIC		Company name:					
Telephone			· ·	registration	n Nº:				
Max rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>				
Min rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>				
Where possible, has a flue integrity check been undertaken in accordance with manufacturers' instructions, and readings are correct?"					yes				
Gas rate:		m³/h	OR		ft³/h				
Were part	ts fitted?de	lete as appropriate	Yes		No				
Parts fitte	d:								
System inhibitor concentration has been checked and appropriate action taken, in accordance with BS 7593 and boiler manufacturers' instructions. *						yes	n/a		
Comments:									
Signature	e:								

\*A System inhibitor efficacy test is required on every annual service in accordance with the manufacturers' instructions and BS 7593. It is only acceptable to not have undertaken this if the service engineers attendance visit was in between annual services to attend a non-water facing component.

SERVICE/INTERIM WORK ON BOILER delete as appropriate Date:									
Engineer	name:		y name:						
Telephone	N°:		Gas Saf	Gas Safe registration N°:					
Max rate	CO	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>				
Min rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>				
Where possible, has a flue integrity check been undertaken in accordance with manufacturers' instructions, and readings are correct?"					yes				
Gas rate:		m³/h	OR		ft³/h				
Were part	s fitted?del	ete as appropriate	Yes		No				
Parts fitted	d:								
System inhibitor concentration has been checked and appropriate action taken, in accordance with BS 7593 and boiler manufacturers' instructions.*									
Comment	Comments:								
Signature	):								

\*A System inhibitor efficacy test is required on every annual service in accordance with the manufacturers' instructions and BS 7593. It is only acceptable to not have undertaken this if the service engineers attendance visit was in between annual services to attend a non-water facing component.

SERVICE/INTERIM WORK ON BOILER delete as appropriate Date:										
Engineer	name:		Compan	y name:						
Telephone	e Nº:		Gas Saf	e registration						
Max rate	Max rate CO ppm			%	CO/CO <sub>2</sub>					
Min rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>					
Where possible, has a flue integrity check been undertaken in accordance with manufacturers' instructions, and readings are correct?"						yes				
Gas rate:		m³/h	OR		ft³/h					
Were part	s fitted?del	ete as appropriate	Yes		No					
Parts fitte	d:									
appropria	System inhibitor concentration has been checked and appropriate action taken, in accordance with BS 7593 and boiler manufacturers' instructions. *									
Comment	Comments:									
Signature	):									

<sup>\*</sup>A System inhibitor efficacy test is required on every annual service in accordance with the manufacturers' instructions and BS 7593. It is only acceptable to not have undertaken this if the service engineers attendance visit was in between annual services to attend a non-water facing component.

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attendance visit was in between annual services to attend a non-water lacing component.										
SERVICE/INTERIM WORK ON BOILER delete as appropriate Date:										
Engineer	name:		Compan	y name:						
Telephone	e Nº:		Gas Safe	Gas Safe registration N°:						
Max rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>					
Min rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>					
Where possible, has a flue integrity check been undertaken in accordance with manufacturers' instructions, and readings are correct?"					yes					
Gas rate:		m³/h	OR		ft³/h					
Were part	s fitted?del	lete as appropriate	Yes	Yes No						
Parts fitte	d:									
System inhibitor concentration has been checked and appropriate action taken, in accordance with BS 7593 and boiler manufacturers' instructions. *						yes	n/a			
Comments:										
Signature	e:									

\*A System inhibitor efficacy test is required on every annual service in accordance with the manufacturers' instructions and BS 7593. It is only acceptable to not have undertaken this if the service engineers attendance visit was in between annual services to attend a non-water facing component.

SERVICE/INTERIM WORK ON BOILER delete as appropriate Date:										
Engineer	name:		Compan	y name:						
Telephone	e Nº:		Gas Saf	Gas Safe registration Nº:						
Max rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>					
Min rate	СО	ppm	CO <sub>2</sub>	%	CO/CO <sub>2</sub>					
Where possible, has a flue integrity check been undertaken in accordance with manufacturers' instructions, and readings are correct?"					yes					
Gas rate:		m³/h	OR							
Were part	s fitted?del	ete as appropriate	Yes		No					
Parts fitted	d:									
appropriat	te action ta	ncentration has aken, in accord urers' instructi								
Comments:										
Signature	):									

<sup>\*</sup>A System inhibitor efficacy test is required on every annual service in accordance with the manufacturers' instructions and BS 7593. It is only acceptable to not have undertaken this if the service engineers attendance visit was in between annual services to attend a non-water facing component.

<sup>\*</sup> All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.



benchmar

SERVICE/INTERIM WORK ON BOILER delete as appropriate Engineer name: Company name: Telephone Nº: Gas Safe registration No. Max rate CO % CO/CO<sub>2</sub> ppm CO<sub>2</sub> Min rate CO ppm CO<sub>2</sub> % CO/CO<sub>2</sub> Where possible, has a flue integrity check been undertaken in accordance with manufacturers yes instructions, and readings are correct?" m³/h ft3/h Were parts fitted?delete as appropriate Yes Nο Parts fitted: System inhibitor concentration has been checked and appropriate action taken, in accordance with BS 7593 n/a yes and boiler manufacturers' instructions. \* Comments: Signature:

### 6 FLUE & INTEGRITY CHECKS

# FLOWCHART FOR CO LEVEL AND COMBUSTION RATIO CHECK ON COMMISSIONING A CONDENSING BOILER

### **Important Preliminary Information on Checks**

The air gas ratio valve is factory-set and must not be adjusted DURING COMMISSIONING.

If the boiler requires conversion to operate with a different gas family (e.g. conversion from natural gas to LPG) separate guidance is provided with the conversion kit supplied and this must be followed.

### PRIOR TO CO LEVEL AND COMBUSTION RATIO CHECK

The installation instructions must have been followed, gas type verified and gas supply pressure / gas rate checked as required prior to commissioning.

As part of the installation process, ESPECIALLY WHERE A FLUE HAS BEEN FITTED BY PERSONS OTHER THAN THE BOILER INSTALLER, visually check the integrity of the whole flue system to confirm that all components are correctly assembled, fixed and supported. Check that maximum flue lengths have not been exceeded and all guidance has been followed (e.g. Gas Safe Register Technical Bulletin (TB) 008 where chimney/flues are in voids).

The ECGA should be of the correct type, as specified by BS 7967.

Prior to its use, the ECGA should have been maintained and calibrated as specified by the manufacturer. The installer must have the relevant competence for use of the analyser.

Check and zero the analyser IN FRESH AIR in accordance with the analyser manufacturer's instructions.

KEY:

**CO** = carbon monoxide

CO<sub>2</sub> = carbon dioxide

O2 = oxygen

Combustion Ratio = The CO reading measured in ppm divided by the CO2 reading first converted to ppm

ppm = parts per million

GS(I&U)R = Gas Safety (Installation and Use) Regulations

IMPORTANT: Ensure boiler is in normal operation with a heat demand before setting Maximum / Minimum rate function.

### \*Setting to Maximum Rate (DHW max. gas rate, operating in CH mode):

- 1. Hold "preheat" & "restart" buttons together for more than 5s
- 2. Last 3 faults will be shown
- 3. SH shown, press "restart"
- 4. Burner will run for 10 minutes at maximum rate.
- 5. Press "restart" to exit Maximum Rate mode.

### \*Setting to Minimum Rate:

- 1. Hold "PREHEAT" & "restart" buttons together for more than 5s
- 2. Last 3 faults will be shown
- 3. SH shown, press "preheat"
- 4. SL shown, press "restart"
- 5. Burner will run for 10 minutes at minimum rate.
- 6. Press "restart" to exit Minimum Rate mode.

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### Set Boiler to Maximum Gas Rate

In accordance with boiler instructions, set boiler to operate at maximum rate (full load condition). Allow sufficient time for combustion to stabilise.

**Note**. Do not insert analyser probe during this period to avoid possible flooding of sensor.

### **Carry Out Flue Integrity Check Using Analyser**

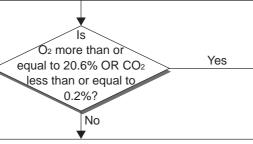
Insert analyser probe into air inlet test point (where available) and allow readings to stabilise.

Note. Where no air inlet test point is provided then a flue integrity check with the analyser is not possible. The installer should verify that flue integrity has been visually checked in accordance with the "Prior to CO level and combustion ratio check" (see opposite page) before proceeding to the "check CO level and combustion ratio at maximum rate" stage below.

No

### **Verify Flue Integrity**

Analyser readings indicate that combustion products and inlet air must be mixing. Further investigation of the flue is therefore required. Check that flue components are assembled, fixed and supported as per instructions. Check that flue and flue terminal are not obstructed.



# Check CO level and Combustion Ratio at Maximum Gas Rate

O2 more than or

equal to 20.6% OR CO2

less than or equal to

0.2%?

Yes

With boiler still set at maximum gas rate, insert analyser probe into flue gas sampling point. Allow readings to stabilise before recording.

CO level less

ratio less than 0.0040?

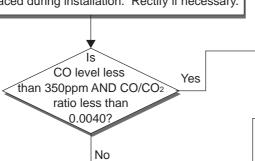
Yes

than 350ppm AND CO/CO2

### Turn off appliance and call Ideal Technical Helpline for advice

The appliance must not be commissioned until problems are identified and resolved. If commissioning cannot be fully completed, the appliance must be disconnected from the gas supply in accordance with GSIUR.

Check that no seals, e.g. Those on flue extensions, have been displaced during installation. Rectify if necessary.



# Set Boiler to Minimum Gas Rate (\*see opposite page)

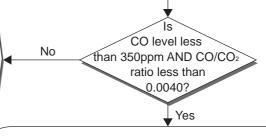
In accordance with boiler instructions, set boiler to operate at minimum rate (to minimum load condition). Allow sufficient time for combustion to stabilise.

### Turn off Appliance and Call Ideal Technical Helpline

The appliance must not be commissioned until problems are identified and resolved. If commissioning cannot be fully completed, the appliance must be disconnected from the gas supply in accordance with GS(I&U)R. NOTE: Check and record CO level and combustion ratio at both maximum AND minimum rate before contacting Ideal.

### **Check CO and Combustion Ratio at Minimum Gas Rate**

With boiler set at minimum rate, insert analyser probe into flue gas sampling point. Allow readings to stabilise before recording.



### **Boiler is Operating Satisfactorily**

No further actions required.

Ensure test points are capped, boiler case is correctly replaced and all other commissioning procedures are completed. Complete Benchmark Checklist, recording CO and combustion ratio readings as required.

### **NOTES**

### **NOTES**

Ideal Boilers provides after-sales assistance and Technical advice for  $i^2$  combi boilers Ideal Technical Helpline: 01482 498663 Ideal Boilers P.O. Box 103, National Avenue, Kingston Upon Hull, HU5 4JN

We reserve the right to change the specifications without prior notice. Consumers' statutory rights are not affected.